

GRADUATE SCHOOL OF BUSINESS FACULTY OF BUSINESS & ACCOUNTANCY UNIVERSITY OF MALAYA

Teachers' Creativity, Attitude and Commitment on Students' Proficiency of the English Language

Dear Sir / Madam,

I am conducting a study on students' proficiency of the English language. The purpose of this research is to analyze the teachers' creativity, attitude and commitment and the level of students' proficiency of the English language. This study focuses on respondents who teach in private schools at Kuala Lumpur. This questionnaire is conducted as part of a research project, which shall be submitted in part completion of the Master of Business Administration from University of Malaya. Please be assured that all information will be treated with the **strictest confidentiality** and will be used for academic purposes only. It would be greatly appreciated if you could complete this survey. This survey will take not more than 10 minutes of your time.

Thank you for your co-operation and support.

Prepared by,

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Section A: General Creativity Issues Instruction: Please indicate the degree of your agreement or disagreement with each statement by crossing (x) a number from 1 to 5 using the scale below: -

1	2	3	4	5
Strongly	Moderately	Neutral	Moderately	Strongly
Disagree	Disagree		Agree	Agree

General Creativity Issues	1	2	3	4	5
Creativity can be applied to every domain of					
knowledge and every school subject.					
Creativity is a skill that can be applied in every					
domain of knowledge.					
Creativity is a fundamental skill to be					
developed in school.					
Creativity can be taught.					
Creativity can be assessed.					
Creativity is an inborn talent.					
Creativity is about finding connections between					
things that have not been connected before.					
Creativity is connected with idea sharing and					
idea support.					
Creativity is connected with image					
improvement.					
Creativity is connected with effectiveness and					
efficiency.					

Section B: Creative Thinking Instruction: Please indicate the degree of your opinion with each statement by crossing (x) a number from 1 to 5 using the scale below: -

1	2	3	4	5
Always	Occasionally	Never	Seldom	Very often

Teachers' responses towards creative thinking.	1	2	3	4	5
Do you practice creative thinking in the classroom?					
Do you hesitate to express your opinion in daily teaching?					
Do you teach thinking skills to your students?					
Do you carry out 'thinking' lessons in a different way to your students in daily teaching?					
Do you think that pupils seem to be more active in the classroom and enjoy themselves in the classroom because of the thinking lessons?					

Section C: Creative Learning Instruction: Please indicate the degree of your opinion with each statement by crossing (x) a number from 1 to 5 using the scale below: -

	1	2		3	4			5	
	Strongly	Moderately	N	leutral	Moderat	ely	Str	ongly	
	Disagree	Disagree			Agree	;	A	gree	
				1		1		1	
Teachers' creative learning			1	2		3	4	5	
I believe I car	I believe I can learn valuable lessons from								
others' experi	others' experiences and therefore often study								
benchmark ca	ases for self-im	provement.							
I enjoy using	different chann	els and sources	for						
learning.									
I use formal v	ways to help my	self grow							
professionally, such as attending seminars and									
in-service training programs.									
I enjoy learning through new technologies and									
equipment to	improve my tea	aching process.							

Section D: Creative Teaching Instruction: Please indicate the degree of your opinion with each statement by crossing (x) a number from 1 to 5 using the scale below: -

1	2	3	4	5
Strongly	Moderately	Neutral	Moderately	Strongly
Disagree	Disagree		Agree	Agree

Teachers' creative teaching	1	2	3	4	5
To help students learn effectively is what					
motivates me to implement creative teaching.					
To help students learn happily is what					
motivates me to implement creative teaching.					
I accept comments and suggestions about my					
creative teaching.					
I would do whatever I can to convince parents					
and supervisors to let me conduct creative					
teaching.					

<u>Section E: Teachers' Attitude</u> Instruction: Please indicate the degree of your opinion with each statement by crossing (x) a number from 1 to 5 using the scale below: -

1	2	3	4	5
Strongly	Moderately	Neutral	Moderately	Strongly
Disagree	Disagree		Agree	Agree

Teachers' Attitude	1	2	3	4	5
Everyday objects and happenings often					
stimulate me to embark on self-learning and					
exploration of creativity.					
In the event of a situation, I often think about					
how to solve it first to make sure I can teach					
creatively.					
I am confident of my own creative teaching and					
my ability in solving problems.					
I like new things and would try out new					
functions and usages.					

Section F: Teachers' Commitment Instruction: Please indicate the degree of your opinion with each statement by crossing (x) a number from 1 to 5 using the scale below: -

1	2	3	4	5
Strongly	Moderately	Neutral	Moderately	Strongly
Disagree	Disagree		Agree	Agree

Teachers' Commitment	1	2	3	4	5
With or without moral encouragement (e.g. public					
commendation), I am still committed to the					
implementation of creative teaching.					
With or without material encouragement (e.g.					
cash rewards), I am still committed to the					
implementation of creative teaching.					
I always think about whether the teaching meets					
the students' needs and would seek improvement					
whenever I can.					
I would tune myself to the best mental and					
physical conditions for teaching.					

<u>Section G: Students' Proficiency</u> Instruction: Please indicate the degree of your opinion with each statement by crossing (x) a number from 1 to 5 using the scale below: -

1	2	3	4	5
Strongly	Moderately	Neutral	Moderately	Strongly
Disagree	Disagree		Agree	Agree

Components	Measure the students proficiency	1	2	3	4	5
	My student can respond to topics of personal interest and give simple formulated opinions about factual (and abstract) information.					
Writing	My student makes errors in everyday vocabulary and grammar, but they do not hinder understanding.					
	My student is intelligible in spelling, punctuation, layout and consistent point of view.					
	My student has the ability to support, expand and conclude complex arguments.					
	My student can scan for facts and details.					
	My student can follow lines of argument and identify main conclusions in argumentative texts.					
Reading	My student can scan newspapers, articles and reports on a wide range of topics and decide what is relevant for further detailed reading.					
	My student is able to skim for general idea or gist.					
	My student can process simple conversations.					
	My student is able to comprehend straightforward information and pick out main points of message.					
Listening	My student is able to understand idioms and colloquial speech.					
	My student can understand standard pronunciation and clear speech.					
	My student is able to extract or understand the major points from conversations, and presentations.					
Speaking	My student is generally accurate, no significant errors and speech is fluent and effortless.					
	My student can tailor language to be appropriate in a wide range of contexts and situations.					
	My student can vary intonation and stress in order to express shades of meaning.					

<u>Section H: Teachers' Commitment towards Training</u> Instruction: Please indicate the degree of your opinion with each statement that represents training commitment by teachers' which provided by your organizations that reflects to your commitment by crossing (x) a number from 1 to 5 using the scale below: -

1	2	3	4	5
Strongly	Moderately	Neutral	Moderately	Strongly
Disagree	Disagree		Agree	Agree

Teachers' Commitment towards training	1	2	3	4	5
Most training programs able to fulfill my					
expectation of needs.					
Most training programs are practical and are					
related to the actual problems at work.					
Most training programs able to obtain input					
from other participants.					
I am able to test out training techniques in my					
work so that the training objectives are					
achieved.					

<u>Section I Respondent Background</u> Instruction: Please cross (x) the box that BEST describes yourself

Gender :	□ Male	□Fema	lle			
Age:	□ 21 – 25 □ 41 – 45	□ 26 - 2 □ 46 - 2		□ 31 – 35 □ 51 and above	3 6 – 40	
Ethnic Group:	Malay	Chin	lese	Indian	□ Others	
Marital Status:	□Single	🛛 Marri	ied	Divorced / Sep	parated	
Education Level:	□SPM □Degree / Profe	essional C	ertificate		oma / A - Level Graduate	
Years of service in your current	nt organization:			than 2 years 10 years	□2 to 5 years □More than 10 years	
How many years have you bee	en teaching Englis	h:	□Less than 2 years □6 to 10 years		□2 to 5 years □More than 10 years	
Occupation:	□Assis □Centr		l Head of hator of E	Dept. f English Dept. English Dept.		
Current Income Level:	RM 3	than RM 2 3,001 – RI 5,001 – RI	M 4,000	□RM 2,000 – R □RM 4,001 – R □More than RM	M 5,000	
What is the total number of he teach English in an average w			□ 2 hou □ 4- 5 l □ 7 - 8		 2- 3 hours 5- 6 hours 9 hours 	
Professional Training course that you have attended.Image: English grammar and rhetoricImage: Contrastive analysis between Chinese and EnglishImage: Teaching reading and writingImage: Contrastive analysis between Chinese and EnglishImage: ESL training programmeImage: Teaching speaking and listeningImage: ESL training programmeImage: Pragmatics and English teachingImage: Drama in Children's English TeachingImage: Nursery Rhymes and Songs						

□ Practicum on English Teaching □ Others *Cross more than one programme, if attended more than 1.

Thank You for Your Time and Effort Participating in This Survey

Interview Questions

Qualitative Method

- 1. Do you think teachers' creativity can increase the students' proficiency?
- 2. What is your opinion about teachers' commitment towards students' proficiency?
- 3. Do you think workshop or training can increase teachers' creativity and commitment?
- 4. Apart from speaking or reading, what other opinions or ideas you have that could increase students' proficiency of the English language.

Respondents Profile

1)

ETHIC

					Cumulative
		Frequency	Percent	Valid Percent	Percent
Valid	Malay	82	26.5	26.5	26.5
	Chinese	119	38.4	38.4	64.8
	Indian	90	29.0	29.0	93.9
	Others	19	6.1	6.1	100.0
	Total	310	100.0	100.0	

2)

GENDER

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Male	110	35.5	35.5	35.5
	Female	200	64.5	64.5	100.0
	Total	310	100.0	100.0	

3)

Marital Status

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Single	150	47.9	48.4	48.4
	Married	155	49.5	50.0	98.4
	Divorced/Separate	5	1.6	1.6	100.0
	Total	310	100.0	100.0	

					Cumulative
		Frequency	Percent	Valid Percent	Percent
Valid	Level Head	17	5.4	5.5	5.5
	Assistant Level Head	19	6.1	6.1	11.6
	Centre Coordinator	107	34.2	34.5	46.1
	English Teacher	167	53.4	53.9	100.0
	Total	310	100.0	100.0	

5)

Education Level

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Degree/Professional certificate	291	93.0	93.9	93.9
	Diploma/A-Level	9	2.9	2.9	96.8
	Post Graduate	10	3.2	3.2	100.0
	Total	310	100.0	100.0	

6)

Years of Service

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than 2 years	101	32.3	32.6	32.6
	2-5 years	126	40.3	40.6	73.2
	6-10 years	63	20.1	20.3	93.5
	More than 10 years	20	6.4	6.5	100.0
	Total	310	100.0	100.0	

7)

Years of Teaching English

					Cumulative
		Frequency	Percent	Valid Percent	Percent
Valid	Less than 2 years	105	33.5	33.9	33.9
	2-5 years	123	39.3	39.7	73.5
	6-10 years	63	20.1	20.3	93.9
	More than 10 years	19	6.1	6.1	100.0
	Total	310	100.0	100.0	

4)

					Cumulative
		Frequency	Percent	Valid Percent	Percent
Valid	4-5 hours	23	7.3	7.4	7.4
	5-6 hours	5	1.6	1.6	9.0
	7-8 hours	113	36.1	36.5	45.5
	More than 9 hours	169	54.0	54.5	100.0
	Total	310	100.0	100.0	

9)

Income Level

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than RM2,000	103	32.9	33.2	33.2
	RM2,000 - RM 3,000	126	40.3	40.6	73.9
	RM3001-RM4,000	69	22.0	22.3	96.1
	RM4,001-RM5,000	10	3.2	3.2	99.4
	RM5,001-RM6,000	2	.6	.6	100.0
	Total	310	100.0	100.0	

10)

Professional Training Course

					Contrastive			
	English	Taaabina		Dractioum	analysis	Taaabing	Dragmatica	
	English	Teaching		Practicum		•	Pragmatics	
		•	ESL Training	•			and English	Othoro
	and Rhetoric	writing	Programme	Teaching	English	and listening	Teaching	Others
N Valid	139	189	228	30	97	218	5	9
Mean	1.50	1.52	1.53	1.50	1.51	1.51	1.60	1.56
Median	2.00	2.00	2.00	1.50	2.00	2.00	2.00	2.00
Mode	2	2	2	1 ^a	2	2	2	2
Std. Deviation	.50	.50	.50	.51	.50	.50	.55	.53
Sum	209	287	348	45	146	330	8	14

a. Multiple modes exist. The smallest value is shown

Appendix 3: Descriptive Statistics and Scale Items – Variables

1) Summary of Descriptive Statistics and Reliability Analysis

Variables	Mean	S.D.	Reliability
Domain of knowledge and every school subject	4.25	0.57	0.974
Skill that can be applied in every domain of knowledge	4.26	0.59	0.974
Fundamental skill	4.26	0.60	0.974
Taught	3.86	0.73	0.977
Assessed	3.82	0.79	0.976
Inborn talent	3.62	0.80	0.976
Finding connections	4.14	0.64	0.974
Idea sharing and idea support	4.26	0.69	0.974
Image improvement	4.24	0.66	0.973
Effectiveness and efficiency	4.31	0.68	0.974
N = 310			
Estimated reliability of scale = 0.977			

General Creativity Issues

2) Summary of Descriptive Statistics and Reliability Analysis

Variables	Mean	S.D.	Reliability
Students' Proficiency	54.07	10.97	0.989
Creative Thinking	13.67	5.75	0.954
Creative Learning	17.13	2.55	0.950
Creative Teaching	17.04	2.57	0.980
Teachers' Attitude	16.87	2.54	0.971
Teachers' Commitment	16.95	2.34	0.934
Teachers' Commitment towards Training	16.64	2.97	0.956
N = 310			

3) Summary of Descriptive Statistics of the Professional Training, Teachers' Commitment and Students' Proficiency

	Valid	Mean	S.D
	vanu	Wiean	<u>5.D</u>
Teachers' responding in the research Gender:	310		
Male Female	110 200		
Professional Training Course:			
English Grammar and Rhetoric		1.50	0.50
Teaching Reading and Writing		1.52	0.50
ESL Training Programme		1.53	0.50
Practicum on English Teaching		1.50	0.51
Contrastive Analysis between English and Chinese		1.51	0.50
Teaching Speaking and Listening		1.51	0.50
Pragmatics and English Teaching		1.60	0.55
Others		1.56	0.53
Teachers' Commitment towards Training		16.64	2.97
Students' Proficiency		54.07	10.97

4) Dependent variable

Variables	Mean	S.D	A set of items	Reliability
Students' Proficiency			16	0.989
Writing				
Personal interest and formulated opinion	3.31	0.57		
Errors in vocabulary and grammar	3.36	0.67		
Spelling, punctuation, layout and consistent point of view	3.45	0.68		
Support, expand and conclude arguments	3.34	0.66		
Reading				
Scan for facts and details	3.41	0.62		
Follow lines of argument and identify main conclusion in argumentative texts	3.37	0.69		
Scan newspapers, articles and reports	3.50	0.76		
Able to skim for general idea or gist	3.31	0.65		
Listening				
Process simple conversations	3.49	0.73		
Comprehend straightforward information	3.46	0.72		
and pick out main points				
Understand idioms and colloquial speech	3.34	0.69		
Standard pronunciation and clear speech	3.42	0.64		
Speaking				
Conversations and presentations	3.35	0.70		
Accurate, no errors and speech is fluent	3.40	0.72		
Language to be appropriate in contexts	3.27	0.73		
Vary intonation and stress	3.29	0.74		
N = 310				

5) Independent variable

Variables	Mean	S.D	A set of items	Reliability
Creative Thinking			5	0.954
Practice creative thinking in the classroom	2.24	1.34		
Express opinion in daily teaching	2.54	1.01		
Teach thinking skills to your students	2.56	1.00		
Carry out thinking lessons in a different way	3.08	1.12		
More active and enjoy themselves	3.25	1.28		
Creative Learning			4	0.950
Learn valuable lesson and study benchmark	4.20	0.56		
cases				
Using different channels and sources	4.34	0.66		
Use formal ways to help to grow	4.25	0.71		
professionally				
New technologies and equipment	4.34	0.62		
Creative Teaching			4	0.980
Learn effectively	4.19	0.64		
Learn happily	4.26	0.64		
Accept comments and suggestions	4.29	0.64		
Convince parents and supervisors	4.30	0.65		
Teachers' Attitude			4	0.971
Embark on self-learning and exploration	4.15	0.62		
To solve in the event of a situation to teach	4.23	0.67		
creatively				
Confident of own creative teaching and	4.24	0.62		
solving problem				
New things and try out new functions and	4.25	0.63		
Usages				
Teachers' Commitment			4	0.934
Committed to the implementation	4.12	0.53		
(with/without morale encouragement)				
Committed to the implementation	4.15	0.62		
(with/without material encouragement)				
Teaching meets the students' needs	4.35	0.61		
Best mental and physical conditions	4.33	0.58		
Teachers' Commitment towards Training			4	0.956
Fulfill expectation of needs	4.10	0.74		
Practical and related to the actual problems	4.18	0.74		
Obtain input from other participants	4.17	0.78		
Test out training techniques	4.19	0.71		
N = 310			-	-

Appendix 4: Correlation Statistics

		Students' Proficiency	Creative Thinking	Creative Learning	Creative Teaching	Teachers' Attitude	Teachers' Commitment
Students' Proficiency	Pearson Correlation Sig.	1	0.652**	0.590**	0.671**	0.635**	0.585**
	(1 – tailed) N	310	0.000 310	0.000 310	0.000 310	0.000 310	0.000 310
Creative Thinking	Pearson Correlation Sig.	0.652**	1	0.620**	0.704**	0.671**	0.599**
((1 - tailed) N	0.000 310	310	0.000 310	0.000 310	0.000 310	0.000 310
Creative Learning	Pearson Correlation Sig.	0.590**	0.620**	1	0.689**	0.704**	0.603**
	(1 – tailed) N	0.000 310	0.000 310	310	0.000 310	0.000 310	0.000 310
Creative Teaching	Pearson Correlation Sig.	0.671**	0.704**	0.689**	1	0.671**	0.592**
	(1 – tailed) N	0.000 310	0.000 310	0.000 310	310	0.000 310	0.000 310
Teachers' Attitude	Pearson Correlation Sig.	0.635**	0.671**	0.704**	0.671**	1	0.603**
	(1 – tailed) N	0.000 310	0.000 310	0.000 310	0.000 310	310	0.000 310
Teachers' Commitment	Pearson t Correlation Sig.	0.585**	0.599**	0.603**	0.592**	0.603**	1
	(1 – tailed) N	0.000 310	0.000 310	0.000 310	0.000 310	0.000 310	310

****** Correlation is significant at the 0.01 level (1 – tailed)

Appendix 5: Factor Analysis

Students' Proficiency with Independent Variables

Variables	Correlation	% of	KMO and	Sig.
	coefficient	Variance	Bartlett's Test	
Students' Proficiency	0.0005493	85.894	0.945	0.000
Creative Thinking	0.01539	86.289	0.859	0.000
Creative Learning	0.01229	87.436	0.861	0.000
Creative Teaching	0.0007369	94.407	0.836	0.000
Teachers' Attitude	0.001515	92.134	0.805	0.000
Teachers' Commitment	0.01517	84.460	0.747	0.000
N = 310				

1) Summary of Factor Analysis

2) KMO and Bartlett's Test for Students' Proficiency

KMO and Bartlett's Test

Kaiser-Meyer-Olkin Adequacy.	Measure of Sampling	.945
Bartlett's Test of	Approx. Chi-Square	9943.607
Sphericity	df	120
	Sig.	.000

3) KMO and Bartlett's Test for Independent Variables

Creative Thinking

KMO and Bartlett's Test

Kaiser-Meyer-Olkin Adequacy.	.859	
Bartlett's Test of Sphericity	Approx. Chi-Square df	1280.796 6
	Sig.	.000

Creative Learning

Kaiser-Meyer-Olkin Adequacy.	.861	
Bartlett's Test of Sphericity	Approx. Chi-Square df	1349.717 6
	Sig.	.000

KMO and Bartlett's Test

Creative Teaching

KMO and Bartlett's Test

Kaiser-Meyer-Olkin Measure of Sampling Adequacy.		.836
Bartlett's Test of Sphericity	Approx. Chi-Square df Sig.	2213.202 6 .000

Teachers' Attitude

KMO and Bartlett's Test

Kaiser-Meyer-Olkin Adequacy.	.805	
Bartlett's Test of Sphericity	Approx. Chi-Square df	1992.033 6
	Sig.	.000

Teachers' Commitment

KMO and Bartlett's Test

Kaiser-Meyer-Olkin Adequacy.	.747		
Bartlett's Test of Sphericity	Approx. Chi-Square df Sig.	1285.075 6 .000	

3) Results of Factor Extraction (Dependent Variables)

Variables	Initial Eigenvalues			Extraction Sums of Squared Loadings		
Students' Proficiency	Total	% of Variance	Cumulative %	Total	% of Variance	Cumulative %
Writing Personal interest and formulated opinion	13.743	85.894	85.894	13.743	85.894	85.894
Errors in vocabulary and grammar	0.563	3.521	89.415			
Spelling, punctuation, layout and consistent point of view	0.463	2.894	92.310			
Support, expand and conclude arguments	0.250	1.563	93.873			
Reading Scan for facts and details	0.194	1.216	95.088			
Follow lines of argument and identify main conclusion in	0.179	1.121	96.209			
argumentative texts Scan newspapers, articles and reports	0.108	0.675	96.885			
Able to skim for general idea or gist	9.450E-02	0.591	97.475			
Listening						
Process simple conversations Comprehend straightforward information and pick out main	8.450E-02 8.301E-02	0.537 0.519	98.012 98.531			
points Understand idioms and colloquial speech	6.211E-02	0.388	98.919			
Standard pronunciation and clear speech	4.799E-02	0.300	99.219			
Speaking						
Conversations and presentations Accurate, no errors and speech is fluent	4.237E-02 3.612E-02	0.265 0.226	99.484 99.710			
Language to be appropriate in contexts	2.640E-02	0.165	99.875			
Vary intonation and stress	2.001E-02	0.125	100.000			
N = 310 Extraction Method: Principal Com	ponent Analy	sis				

4) Results of Factor Extraction (Independent Variables)

Variables	Variables Initial Eigenvalues		es	Extraction Sums of Squared Loadings		
Independent Variables	Total	% of Variance	Cumulative %	Total	% of Variance	Cumulative %
Creative Thinking Practice creative thinking in the classroom	3.452	86.289	86.289	3.452	86.289	86.289
Express opinion in daily teaching Teach thinking skills to your	0.307 0.129	7.668 3.236	93.957 97.193			
students Carry out thinking lessons in a different way	0.112	2.807	100.000			
Creative Learning Learn valuable lesson and study benchmark cases	3.497	87.436	87.436	3.497	87.436	87.436
Using different channels and sources	0.259	6.484	93.921			
Use formal ways to help to grow professionally	0.157	3.918	97.838			
New technologies and equipment	8.647E-02	2.162	100.000			
Creative Teaching Learn effectively Learn happily Accept comments and suggestions Convince parents and supervisors	3.776 0.145 5.362E-02 2.510E-02	94.407 3.625 1.341 0.627	94.407 98.032 99.373 100.000	3.776	94.407	94.407
Teachers' Attitude Embark on self-learning and exploration	3.685	92.134	92.134	3.685	92.134	92.134
To solve in the event of a situation to teach creatively	0.203	5.084	97.218			
Confident of own creative teaching and solving problem	8.842E-02	2.210	99.428			
New things and try out new functions and usages	2.286E-02	0.572	100.000			
Teachers' Commitment Committed to the implementation	3.378	84.460	84.460	3.378	84.460	84.460
(with/without morale encouragement) Committed to the implementation (with/without material encouragement)	0.405	10.133	94.593			
Teaching meets the students' needs	0.133	3.322	97.915			
Best mental and physical conditions	8.340E-02	2.085	100.000			
N = 310 Extraction Method: Principal Compo	onent Analy	sis				