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An Exploratory Study of Internet Data Centres in Malaysia.

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ABSTRACT

The explosion of Internet in Malaysia has spurred the growth of Internet Data Centres – a combination of Internet Service Providers, Information Technology Vendor Community and Telecommunication Service Providers providing colocation and managed services. These Internet Data Centres are targeting any organisations which have an internet strategy and which plan to outsource their IT infrastructures.

This report aims to shed a light on the Malaysian Internet Data Centres, which are mainly concentrated in the Klang Valley. Readers will be able to gain insight into the target markets, infrastructure owned and services offered by the Internet Data Centres concerned. The report also includes an examination of these Internet Data Centres based on internal and external factors.

Other than the operators, the report reveals some of the requirements, needs as well as expectations of the customers of these Internet Data Centres. The value-added part of the report contains a comparison of the customers' requirements to the services offered by the Internet Data Centres.

TABLE OF CONTENTS

TABLE OF CONTENTS	1
CHAPTER 1 : INTRODUCTION.....	3
1.1 PURPOSE AND SIGNIFICANCE OF THE STUDY.....	7
1.2 RESEARCH QUESTIONS	7
1.3 SCOPE OF THE STUDY.....	8
1.4 LIMITATIONS OF THE STUDY	8
1.5 ORGANISATION OF THE STUDY	9
CHAPTER 2 : E-BUSINESS AND OUTSOURCING	12
2.1 THE E-BUSINESS OUTLOOK.....	12
2.2 OUTSOURCING	19
2.3 INFRASTRUCTURE CHARACTERISTICS FOR A SUCCESSFUL E-BUSINESS	35
CHAPTER 3 : INTERNET DATA CENTRE.....	37
3.1 DEFINITION	37
3.2 INFRASTRUCTURE LAYOUT.....	40
3.3 FACILITY.....	42
3.4 SYSTEM INFRASTRUCTURE	45
3.5 INTERNET DATA CENTRE MANAGEMENT AND OPERATION	46
3.6 INTERNET DATA CENTRE SERVICES.....	49
3.7 THE INTERNET DATA CENTRE MARKET.....	53
CHAPTER 4 : RESEARCH METHODOLOGY	57
4.1 RESEARCH INSTRUMENT.....	57
4.2 SAMPLING DESIGN.....	60
4.3 DATA COLLECTION PROCEDURE.....	62
4.4 DATA ANALYSIS TECHNIQUES.....	64
CHAPTER 5 : RESEARCH FINDINGS AND ANALYSIS.....	66
CHAPTER 6 : CONCLUSION & RECOMMENDATIONS	95
6.1 OVERVIEW OF THE STUDY	95

6.2 INTERPRETATION OF MAJOR FINDINGS 97

6.3 IMPLICATIONS OF THE STUDY 98

6.4 SUGGESTIONS FOR FUTURE RESEARCH 98

BIBLIOGRAPHY 100

APPENDICES 103