ABSTRACT

The explosion of Internet in Malaysia has spurred the growth of Internet Data Centres – a combination of Internet Service Providers, Information Technology Vendor Community and Telecommunication Service Providers providing co-location and managed services. These Internet Data Centres are targeting any organisations which have an internet strategy and which plan to outsource their IT infrastructures.

This report aims to shed a light on the Malaysian Internet Data Centres, which are mainly concentrated in the Klang Valley. Readers will be able to gain insight into the target markets, infrastructure owned and services offered by the Internet Data Centres concerned. The report also includes an examination of these Internet Data Centres based on internal and external factors.

Other than the operators, the report reveals some of the requirements, needs as well as expectations of the customers of these Internet Data Centres. The value-added part of the report contains a comparison of the customers' requirements to the services offered by the Internet Data Centres.