

Abstrak

Kajian ini bertujuan untuk meninjau permasalahan dan cabaran Program Pemulihan Bahasa Melayu di kelas Tingkatan Peralihan di daerah Gombak, Selangor. Seorang guru pemulihan dipilih sebagai peserta kajian utama. Guru pentadbir dan 15 orang pelajar dipilih sebagai peserta kajian sampingan untuk mendapatkan maklumat. Data kajian dianalisis menggunakan pendekatan kualitatif. Hasil kajian mendapati guru menghadapi beberapa masalah dalam melaksanakan program ini. Antara masalah tersebut ialah kurangnya pengetahuan dan pengalaman dalam bidang pemulihan, beban kerja yang banyak, masalah penyediaan bahan bantu mengajar dan peruntukannya, bimbingan dan panduan yang diperlukan apabila menghadapi masalah dalam melaksanakan tugas dan masalah pelajar. Kadang kala juga guru terpaksa meninggalkan kelas kerana melakukan tugas. Diharapkan kajian ini dapat memberi data dan maklumat lanjut tentang pendidikan pemulihan kepada Jabatan Pendidikan Negeri dan Kementerian Pendidikan. Kajian ini juga diharapkan dapat memperkaya literatur bidang pendidikan pemulihan di kelas Peralihan dan memberi maklumat mutakhir tentang perkembangannya khususnya di negeri Selangor bagi rujukan selanjutnya.

Abstract**PROBLEMS AND CHALLENGERS BAHASA MELAYU REMEDIAL
PROGRAM IN REMOVE CLASS AT GOMBAK DISTRICT:
A CASE STUDY**

The purpose of this study is to look at the problems and the challenge in the remedial educational program for the remove class in secondary school in Gombak, Selangor. One teacher act as key informant, school administrators and 15 students were involved in this program. The result obtained were analyzed using qualitative approach. The result, showed that the teacher involved in the remedial program face several obstacles in implementing it. Among the problems are lack of knowledge and experience in remedial education and heavy workload. She also faced problem with the preparation of teaching aid, allocation for the program, lack of advice and guidance when she has problem in running the program, the student's attitude and achievement. Sometimes she has to abandon her class when she is needed to go somewhere for something else. It is hope that this study can be beneficial in providing data and information of remedial program to the State Education Department and Ministry of Education. This study has also given a new insight for the educational program and providing the latest information of this program specifically in Selangor.