

FAKULTI PENDIDIKAN
UNIVERSITI MALAYA
KUALA LUMPUR.

Introduction

This questionnaire aims to find out about yourself, your feelings about the college and whether you have indulged in any delinquent behaviour (such as truancy, boisterousness, aggressive behaviour) at college. The information derived from your responses would help the researcher to make appropriate suggestions to the college administration to provide a better learning environment to benefit all students.

The questionnaire has three (3) parts: one is about your personal details; the other is about your opinion of the college and the third part is to determine about delinquent behaviour among students at the college.

All information provided by the respondents to the questionnaire would be treated as confidential. You are **NOT** required to write down your name. Your co-operation in providing honest and accurate responses is greatly appreciated.

Thank you in advance for the time and help given to make this study a success.

PART A : PERSONAL DETAILS

Instruction:

In this part of the questionnaire, please put a tick (✓) beside the answer that fits you best and, where appropriate, fill in the blanks with accurate answers.

1. What is your ethnic background?

☐ Malay

☐ Iban

☐ Chinese

☐ Dayak

☐ Kadazan

☐ Others (Please specify)
2. I am a :

☐ Male

☐ Female
3. Where are you currently residing?

☐ Family Home

☐ Rented Room

☐ Student Accommodation

☐ Others (Please specify)
4. What is the approximate monthly income of your family?

☐ RM 500 – RM 1,000

☐ RM 2,000 – RM 2, 500

☐ RM 1,000 – RM 1,500

☐ RM 2,500 – RM 3, 000

☐ RM 1, 500 – RM 2,000

☐ Above RM 3,000
5. What is your main source of finance for education?

☐ Family

☐ Loan

☐ Scholarship

☐ Sponsored

6. What type of primary and secondary school did you attend?
- ☐ Sekolah Rendah Kebangsaan → Sekolah Menengah Kebangsaan
 - ☐ Sekolah Rendah Jenis Kebangsaan → Sekolah Menengah Jenis Kebangsaan
 - ☐ International School
 - ☐ Others (Please specify) _____

7. My favourite past time/s are:

PART B : OPINION ABOUT THE COLLEGE

Instruction :

In this part of the questionnaire, you are to indicate, by ticking (✓) in the appropriate box, the statement that best describes your opinion about the college. Please also explain your answers.

1. I am proud to be a student at this college
- ☐ Agree
☐ Disagree
☐ No Comments

If your answer to the above is either “Agree” or “Disagree”, please explain.

- _____
- _____
- ☐ Agree
☐ Disagree
☐ No Comments

2. The lessons that are taught are interesting and relevant to the course that I am currently pursuing.

If your answer to the above is either “Agree” or “Disagree”, please explain.

3. The lecturers are very helpful, caring and friendly.

- ☐ Agree
- ☐ Disagree
- ☐ No Comments

If your answer to the above is either “Agree” or “Disagree”, please explain.

4. The administration staff at this school are very courteous and helpful.

- ☐ Agree
- ☐ Disagree
- ☐ No Comments

If your answer to the above is either “Agree” or “Disagree”, please explain.

5. The facilities available at this college are to my satisfaction.

- ☐ Agree
- ☐ Disagree
- ☐ No Comments

If your answer to the above is either “Agree” or “Disagree”, please explain.

6. The rules and regulations in this college are fair and can be easily followed.

- ☐ Agree
- ☐ Disagree
- ☐ No Comments

If your answer to the above is either “Agree” or “Disagree”, please explain.

PART C : DELINQUENT BEHAVIOUR

Instruction:

In this part of the questionnaire, which seeks to determine whether you have indulged in any delinquent behaviour, please put a tick (✓) beside the answer that fits you best and, where appropriate, please fill in the blanks.

1. Have your ever skipped classes?

- ☐ Yes ☐ No

2. How often do you skip classes?

- ☐ 1 – 3 times a week
☐ 3 – 6 times a week
☐ 6 – 9 times a week
☐ More than 9 classes a week

3. What do you do when you skip classes?

4. When a class is in progress, have you ever been caught playing, talking or doing anything else that has disrupted the class?

- ☐ Yes ☐ No

If “Yes”, why did you do so?

5. Have you ever been punished for indulging in any behaviour that has disrupted a class?

- ☐ Yes ☐ No

6. Have you ever scribbled words on the walls or other property of the college?

- ☐ Yes ☐ No

If “Yes”, why?

7. Have you ever used any vulgar words against your friends?

☐ Yes ☐ No

If “Yes”, what caused you to do so?

8. Have you ever used any vulgar words towards any member of the staff at this college?

☐ Yes ☐ No

If “Yes”, why?

9. Have you ever been rude to any member of the staff at this college?

☐ Yes ☐ No

If “Yes”, why?

10. Have you ever violated the school rules?

☐ Yes ☐ No

If “Yes”, why?

11. Have you ever been suspended from school?

☐ Yes ☐ No

If “Yes”, why?

12. Are you always punctual in paying your college fees?

☐ Yes ☐ No

If “No”, why?

Interview schedule for the Head of School

1. Could you please provide a brief history of this college?
2. How long have you been the Head of School at this college?
3. What is the present student population at the college?
4. How many staff, academic and non-academic, are there at this college?
5. What is the rate of staff turnover?
6. What are your comments on your staff's attitude towards their work, the students, their colleagues and the college administration?
7. What are your comments on the student's attitude towards the school, the facilities and the staff?
8. What is your comment on the discipline of the students?
9. Since becoming a Head of School, what has your reaction been to any disciplinary problem that has been reported to you?
10. What do you think are the factors that are responsible for disciplinary problems at the college?
11. What actions do you propose to implement in order to overcome disciplinary problems at the college?

Interview schedule for the teaching staff at the college.

1. How long have you been in this college?
2. How do you feel about being a part of this college?
3. What is your general comment about the behaviour of students at the college?
4. Could you briefly explain a challenging classroom situation, concerning indiscipline among the students that you have encountered?
5. What is your reaction to any delinquent act that you encounter among your students?
6. How do you deal with students who are aggressive or boisterous?
7. How does an aggressive or boisterous student react to your actions?
8. How do you deal with a student who plays truant?
9. In your opinion, what is the cause of delinquency among the students at the college?
10. Do you have any suggestions to overcome this problem?