# CONTENTS

Abstract
Acknowledgement
Contents
List of Tables

## CHAPTER ONE

**INTRODUCTION**

Background to the study
Problem Statement
Research Questions
Significance of the Study
Limitations of the Study
Definition of Terms

## CHAPTER TWO

**REVIEW OF LITERATURE**

Causes of Delinquency: Western Context
Causes of Delinquency: Malaysian Context
School System as a Cause of Delinquency
Delinquency and the Role of School Administrators

## CHAPTER THREE

**METHODOLOGY**

Introduction
Research Instrument
Research Sample
Analysis of the Data

## CHAPTER FOUR

**RESULTS AND DISCUSSIONS**

Introduction
Results of the Study: Brief History of the College
Distribution of Respondents to the Questionnaire
Distribution of Respondents’ Opinion about College
Delinquent Behaviour: Students’ Perception
Responses from the Interview Sessions
Challenging Indiscipline Situation
Staff’s reaction to Delinquent Behaviour
Students Attitude About the College
Students attitude About the Facilities at the College
Students Attitude About the Staff
Staff’s Attitude towards Their Work
Staffs’ Attitude Towards the Students
Staffs’ Attitude Towards Their Colleagues and the College Administration 39
Head of School’s Reaction To Disciplinary Problems at the School 40
Staff Perception About the Causes of Disciplinary Problem 40
Suggestions To Overcome Delinquency 41

CHAPTER FIVE CONCLUSIONS AND RECOMMENDATIONS 45

Suggestions and Recommendations 47
Conclusion 51

BIBLIOGRAPHY 52
APPENDIX 1 56
APPENDIX 2 63
APPENDIX 3 64

LIST OF TABLES

Table 1 Distribution of Respondents According to Gender 23
Table 2 Distribution of respondents According to Terms 24
Table 3 Distribution of Respondents: Ethnic Origin 28
Table 4 Distribution of Respondents’ Opinion about College 28
Table 5 Record of Delinquent Behaviour 32
Table 6 Delinquent Behaviour and Gender 34