THE INFLUENCE OF ORGANIZATIONAL CLIMATE ON INNOVATIVE BEHAVIOUR IN A MALAYSIAN PUBLIC SECTOR AGENCY.

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JULY 2010

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Submitted to the Graduate School of Business Faculty of Business and Accountancy University of Malaya, in partial fulfillment of the requirements for the Degree of Master of Business Administration July 2010

ABSTRACT

This research attempts to identify the determinants that can stimulate and undermine the innovative behaviour among the public servants in Malaysia. The relationship between organizational climate and innovative behaviour was investigated in a sample of 200 employees. A questionnaire was used for the data collection. The results from the study have shown that stimulant scales (organizational encouragement, supervisory encouragement, teamwork support, freedom, challenging work and sufficient resources) have significant positive relationship with the innovative behaviour. Surprisingly this study reveals that organizational impediments have a weak significant positive relationship with innovative behaviour. It is found that workload pressure has no significant relationship with innovative behaviour among the sample studied. The study also reveals that knowledge transfer has a mediating effect in the relationship between organizational climate and innovative behaviour. The result from the multilevel regression analysis indicates that age, level of education and length of working experience moderated the relationship between organizational climate and innovative behaviour. The implications of these results to the organizations are discussed at the end of the chapter.

ACKNOWLEDGEMENTS

Alhamdulillah, finally I have completed this thesis as a partial requirement for the completion of the Master of Business Administration degree of University Malaya.

This success could not be achieved without the help and support from my supervisor, lecturers, family members, friends and my organizational team members. First and foremost, I wish to express my gratitude to my supervisor, Dr. Sharan Kaur for her professional guidance and support in preparing my thesis. I am very indebted to her patience and her encouragement that inspired me to produce the best.

I would like to thank the Top management of Malaysian Palm Oil Board (MPOB) for giving me the opportunity to do the MBA and provided me with all the facilities and the financial support. I truly appreciate the support and the cooperation that I received from all my office-mates especially Puan Rubaah Masri, Puan Yuslinda Yusof, Puan Suraya Harun, Puan Raihanah Abd.Ghani Puan Hamidah Khalil and Noor Liyana Abdul Jalil. Special thanks to Puan Rosina Abdul Rahim who always provide me with constructive feedbacks and guidance in academic writing.

I would like to take this opportunity to convey my appreciation to the Centre for Creative Leadership, USA (CCL) for allowing me to use the KEYS instruments especially to Foy Rachael, Leslie Jean and Professor Amabile Teressa.

My sincere thanks to all my friends and colleagues at University of Malaya, especially Ripan Kumar, Sidah Yunus, Nura Lina Md Elias, Noorita Wakiman for their moral supports and information sharing.

Lastly, a special thank to my family for their continuous support and understanding especially to my beloved husband Mohd Salim Saripan and my children Muhammad Adib Afifi, Muhammad Aiman, Muhammad Zulhilmi, Muhammad Harith, Siti Fatimah Zahra and Siti Zulaikha.

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LIST OF SYMBOLS AND ABBREVIATIONS

OC = Organizational Climate

IB = Innovative Behaviour

KT = Knowledge Transfer