

RUJUKAN

- Bagnall, R.G. (1994 Jan.-Feb.). "Performance Indicators and Outcomes as Measures of Educational Quality". International Journal of Lifelong Education, 13 (1), 19-32.
- Bahagian Teknologi Pendidikan (1992a). Teknologi Pendidikan: Ke Arah Masyarakat Cemerlang. Ulangtahun ke-20 BTP, Kementerian Pendidikan Malaysia.
- Bahagian Teknologi Pendidikan (1992b). PKG: Konsep dan Pengoperasian. Kuala Lumpur: Kementerian Pendidikan Malaysia.
- Bandura, A. (1977). "Self-efficacy: Towards a Unifying Theory of Behavioural Change." Psychological Review, 84, 191-215.
- Bogdan, R.C. and Biklen, S.K. (1982). Qualitative Research for Education: An Introduction to Theory and Methods. Boston: Allyn and Bacon Inc.
- Borg, W..R. and Gall, M.D. (1989). Educational Research: An Introduction. New York and London: Longman.
- Branson R.K. & Buckner T.(1995 May-June). "Quality Applications to the Classroom of Tomorrow." Educational Technology, 35 (3), 19-22.
- Buxton, A.P. (1976). "Teacher Centers in Japan." Educational Leadership, 34 (3), 153-189.
- Burrell, D. (1976). "The Teachers Centre: a critical Analysis." Educational Leadership, 33 (6), 422-427.
- Carroll, J.M. (1990). "The Copernican Plan: Restructuring the American High School." Phi Delta Kappan, 71, 358-365.

- Chapman, D. W. and Snyder, C. W. Jr. (1992). "Teacher Training and Teacher Practice." In International Perspectives on Educational Productivity, JAI Press, Greenwich, CT.
- Chiam, T. W. (1987). "Peranan Penilaian Dalam Peningkatan Mutu Rancangan." Jurnal Perkhidmatan Sebaran Pendidikan. Jilid 15, 14-19.
- Clark, R. E. (1983). "Reconsidering Research on Learning from Media." Review of Education Research, 53 (4), 445 - 459.
- Cohn, E. and Rossmiller, R. A. (1987). "Research on Effective Schools: Implications for Less Developed Countries." Comparative Education Review, 31, 377-399.
- Collis, B. (1993). "Information Technology and Teacher Education: Focus on student learning or on teacher change?" Journal of Information Technology for Teacher Education. 2 (2), 115-125.
- Dalheim, M. (1982). "A Place to Call Our Own." Instructor, 92(2), 101-102, 104, 203.
- Devaney, K. (1975). Exploring Teachers' Centers. San Francisco: Far West Laboratory for Educational Research and Development.
- Eckblad, G. (1981). "Assimilation Resistance and Affective responses in Problem Solving." Scandinavian Journal of Psychology, 22, 1-16.
- Ely, M. with Anzul, M., Friedman, T., Garner, D. and Steinmetz, A.M. (1991). Doing Qualitative Research: Circles within Circles. New York: The Falmer Press.
- Farrell, J. P. and Oliveira, J. B. (1993). Teachers in Developing Countries. Economic Development Institute of the World Bank, Washington, DC.
- Feiman, S. (1977 May). "Evaluating Teacher Centers." School Review, 85(3), 395-411.

Fenstermacher, G. D. (1994 November-December). "Controlling Quality and Creating Community: Separate Purposes for Separate Organizations." Journal of Teacher Education, 45 (5), 329-326.

Fitzsimons, P. (1995). "The Management of Tertiary Educational Institutions in New Zealand." Journal of Education Policy, 10 (2), 173-187.

Fuller, B. (1987). "What School Factors Raise Achievement in the Third World?" Review of Educational Research, 57, 255-292.

Halimantun Mohd. Khalid (1992). Educational Technology for Competitive Advantage : Looking Toward 2020. Paper Presented at Conference in Conjunction with the 20th Anniversary of the Educational Technology Division, Ministry of Education, Malaysia.

Hapgood, M. (Ed) (1975). Supporting the Learning Teacher: A source Book for Teacher Centers. N. York, Agathon Press.

Hering, William, M. and others (1983). Research on Teachers' Centers: A Summary of Research Efforts. San Francisco: Far West Lab for Education Research and Development.

Herman, J. J. (1993). Holistic Quality: Managing, Restructuring and Empowering Schools. Thousand Oaks, CA: Corwin Press, Inc.

Herman, J. J. (1994). Total Quality Management Basics: TQM Comes to School. School Business Affairs, 4, 20-28.

Herman, J. L. and Herman J. J. (1995 May-June). "Total Quality Management for Education." Educational Technology, 35 (3), 14-18.

Hoyle, E. (1983). "Computer and Education: A Solution in Search of a Problem in Megarry et al. (Eds)." World Yearbook of Education 1981/83: Computer and Education. London : Kogan Page (pp. 55-68).

Jamaldin Otok (1987). "Garis panduan Pengelolaan dan Pentadbiran Pusat Sumber Pendidikan Zon." Jurnal Perkhidmatan Sebaran Pendidikan, Jilid 15, 3-13.

Jonassen, D. H. (1989 May). "Mapping the Structure of Research and Theory of Instructional Systems Technology." Educational Technology, 7 - 10.

Kahn, H. (1984). Teachers' Resource Centres. London. Commonwealth Secretariat.

Kassim Abbas (1985). "Perkembangan dan Penggunaan Berkesan Pusat Sumber Sekolah dan Pusat Sumber Pelajar Daerah: Masalah dan Penyelesaian." Jurnal Perkhidmatan Sebaran Pendidikan, Jilid 13, 44-50.

Kassim Abbas (1986). "Merancang dan Mengaturcara Program Media: Satu contoh." Jurnal Perkhidmatan Sebaran Pendidikan, Jilid 14, 27-33.

Kemmerer, F. (1990). "Going to Scale: Why Successful Instructional Development Projects Fail to be Adopted." Improving Educational Quality: A Global Perspective, Chapter 12. Greenwood Press, Westport, CT.

Kerlinger, F. N. (1986). Foundations of Behavioural Research. USA: Holt, Rinehart and Winston Inc.

Kaufman, R. and Swart, W. (1995 May-June). "Beyond Conventional Benchmarking: Integrating Ideal Visions, Strategic Planning, Reengineering and Quality Management." Educational Technology, 35 (3), 11-13.

Kaufman, R. (1995 May-June). "Quality Management Plus: Beyond Standard Approaches to Quality." Educational Technology, 35 (3), 6-10.

Kementerian Pendidikan Malaysia (1991). Peranan Pusat Kegiatan Guru ke Arah Pengajaran dan Pembelajaran yang Berkesan. Kuala Lumpur. Pusat Perkembangan Kurikulum.

- Lawrence, G. (1974). Patterns of Effective Inservice Education. Florida: Department of Education.
- Lee, I. S. and Reigeluth, C.M. (1994). "Empowering Teachers for New Roles in a new Educational System." Educational Technology, 34 (1), 61-72.
- Levine, C. and Horwitz R.(1976). "The Teacher Centre Inc.(Newhaven, Connecticut): A Case Study." Educational Leadership USA, 33 (6) March.
- Lockheed, M. E. et al. (1990). Improving Primary Education in Developing Countries, A Review of Policy Options (draft). World Bank, Washington, DC.
- Magennis, J. P.(1995 May-June). "Training Quality: Before and After winning the Deming Prize." Educational Technology, 35 (3), 26-31.
- Marx, K. (1989). Readings from Karl Marx (1818-1883). London: Routledge.
- Mboya, M. M. and Mwamwenda, T.S. (1994). "Quality Education in Black Schools of South Africa." International Journal of Educational Development, 14 (4), 385-391.
- McLeod, D. B. (1991). "Information-Processing Theories and Mathematics Learning: The Role of Effect." Mathematics Education in Information-Processing Theories, 13-29.
- Mertens, S. (1982 March-April). "Teacher Centers: Support for Professional Practice." Journal of Teacher Education, 33 (2), 7-12.
- Mertens, S. and Yarger, S. (1981). Teacher Centers in Action: A Comprehensive Study of the Federally Funded Teacher Centers. New York: Syracuse University.

- Moore, W. and Esselman, M. (1992). Teacher Efficacy, empowerment, and a Focused Instructional Climate: Does Student Achievement Benefit? Paper presented at the Annual Meeting of the American Educational Research Association, San Francisco.
- Mwamwenda, T. S. and Mwamwenda, B.B. (1982). "Schools Facilities and Academic Achievements." Comparative Educator, 23, 225-235.
- Mwamwenda, T. S. and Mwamwenda, B.B. (1989). "Teacher Characteristics and Pupils' Academic Achievement in Botswana Primary Education." International Journal of Educational Development, 9, 31-42.
- Nishinosono, H. (1992). Trends and Problems of the Use of Informations Technology in Japanese Education. Paper Presented at Conference in Conjunction with the 20th. Anniversary of the Education Technology Division, Ministry of Education, Malaysia..
- Olejnuk, S. F. (1986). "Planning Educational Research: Determining the Necessary Sample Size." Journal of Instructional Development, 8 (3), 40 -48
- Percival, F., and Ellington, H. (1984). A Handbook of Educational Technology. London : Kogan Page.
- Perry, P. D., Chapman, D. W. and Snyder, C. W. (1995). " Quality of Teacher Worklife and Classroom Practices in Botswana." International Journal of Educational Development, 15 (2),115-125.
- Pillay, P. (1994). "Quality of Schooling, Certification and Earning in South Africa." International Journal of Educational Development, 14 (1), 13-33.
- Redknap, C. (1977). Focus on Teachers' Centers. London: NFER Publishing Co. Ltd.
- Roblyer, M. D.(1990 February). "The Impact of Microcomputer-Based Instruction on Teaching and Learning: A Review of Recent Research." Educational

Technology, 54 - 55.

Ross, J. A. (1994). "The Impact of an Inservice to promote Cooperative learning on the Stability of Teacher Efficiency." Teacher & Teacher Education, 10 (4), 381-894.

Rowntree, D. (1982). Educational Technology in Curriculum Development. London. Harper & Row.

Saleha Hussin (1987). "Pendidikan Bermutu: Rancangan Bermutu." Jurnal Perkhidmatan Sebaran Pendidikan, Jilid 15, 20-29.

Salisbury, D. F. and Conner, D. R. (1994). "How to Succeed as a Manager of an Educational Change." Educational Technology, 34 (6), 12-19.

Schuster, J. M. (1995). "Learning to Improve Learning." Educational Technology, 35(3), 23-25.

Sharifah Alwiah Alsagoff (1987). Teknologi Pengajaran. Kuala Lumpur: Dewan Bahasa dan Pustaka.

Simkins, T. (1994). "Efficiency, effectiveness and the Local Management of Schools." Journal of Educational Policy, 9 (1), 15-33.

Smith, E. B. (1993). A Report on a Sabbatical Leave Visit to the United Kingdom for Studying Curriculum Development. (cited in Sharon Feiman (1978). Teacher Centers: What Place in Education? Chicago: University of Chicago.

Snyder, C. W., Jr.(1990). "Affective Context of Schools as a Potential Indicator of Teacher Receptivity to Instructional Change and Teacher Worklife." In Improving Educational Quality: A Global Perspective. Greenwood, Westport, CT.

Sykes, G. (1990 - Spring). "What are Teacher Centers For?" Action Teacher Education, 11 (2), 25-30.

Thornbury, R.(ed)(1974). Teachers' Centres. New York: Agathon Press Inc.

Veenman, S., VanTulder, M. and Voeten, M. (1994). "The Impact of Inservice Training on Teacher Behaviour." Teacher and Teacher Education,10 (3), 303- 317.

Veen, W. (1993). "The Role of Beliefs in the Use of Information Technology: Implications for Teacher Education, or teaching the right thing at the right time." Journal of Information Technology for Teacher Education, 2 (2), 139 - 153.

Wellington, J. J. (1985). Children, Computers and the Curriculum: An Introduction to Information Technology and Education. London: Harper & Row.

White, M. A. (1989). "Current Trends in Education Technology as Signs to the Future." Education and Computing, 5, 3-10.

White, O. F. and Wolf, J. F. (1995 August). Deming's Total Quality Management Movement and the Baskin Robbins Problem." Administration and Society, 27 (2), 203-225.

Williams, R. V. and Moss, D. (1993). "Factors Influencing the Delivery of Information Technology in the Secondary Curriculum: a case study." Journal of Information Technology in Teacher Education, 2 (1), 77 - 85.

World Bank (1988). Education Sub-Saharan Africa: Policies for Adjustments, Revitalization and Expansion. The World Bank, Washington DC.