

BIBLIOGRAFI

Buku:

Field A, (2000), *Discovering Statistics Using SPSS for Window: Advanced Techniques for the Beginner*, London: SAGE Publication.

Hatcher, L., & Stepanski, E. J. (1994). *A Step-by-Step Approach to Using the SAS System for Univariate and Multivariate Statistics*. Cary, NC: SAS.

Pallant, J. (2005). *SPSS survival manual: A Step by Step Guide to Data Analysis Using SPSS for Windows* (2nd ed.). New York: McGraw-Hill.

Sheridan J Coakes & Lyndall Steed (2007), *SPSS; Analysis without Anguish; Version 14.0 for Windows: John Wiley & Sons Australia Ltd.*

Uma Sekaran (2003), *Research Methods for Business, A Skill Building Approach*, Danvers: Hermitage Publishing Services.

Jurnal dan Artikel:

Abdelkader Daghfous (2003), *How To Make Knowledge Management A Firm's Core Capability*, *Journal of Knowledge Management Practice*, October 2003.

Andrew Smith, Edward Oczkowski, Charles Noble & Robert Macklin (2004), *The Impact of Organizational Change on the Nature and Extent of Training in Australia Enterprise*, *International Journal of Training and Development*, p 96.

Anne Burns (2003), *Evaluation, Research And Training In ELT*, *IPBA E-Journal* 2003.

Anupama Narayan & Debra Steel-Johnson (2007), *Relationship Between Experience of Training, Gender, Goal Orientation and Training Attitudes*, *International Journal of Training and Development*, pp166 – 180.

Awoniyi, E. A., Griego, O. V., & Morgan, G. A. (2002). *Person-environment fit and transfer of training*. *International Journal of Training and Development*, 6(1), 25-35.

Bates, R., Holton, E. F. III., Seyler, D. L., & Carvalho, M. A. (1999). *The Role of Interpersonal Factors in the Application of Computer-based Training in an Industrial Setting*. 1-29.

Bella Ya Hui Lien, Richard Yu Yuan Hung & Gary N. McLean (2007), Training Evaluation Based on Cases of Taiwanese Benchmarked High-tech Companies, *International Journal of Training and Development*, pp 35 - 48

Bhawani Shankar Subedi (2006), Cultural Factors and Beliefs Influencing Transfer of Training, *International Journal of Training and Development*, pp 88 – 97.

Brinkerhoff, R. O., & Montesino, M. U. (1995). Partnerships for Training Transfer: Lessons from a Corporate Study. *Human Resources Development Quarterly*, 6(3), 263-274.

Constantine Kontoghiorghes (2001), Factors Affecting Training Effectiveness in the Context of the Introduction of New Technology-A US Case Study, *International Journal of Training and Development*, pp 248-260.

Crystal L. Zhao (2005), 'Management of Corporate Culture through Local Managers' Training in Foreign Companies in China: A Qualitative Analysis', *International Journal of Training and Development*, pp 232 - 255.

Dan S. Chiaburu (2005), Individual and Contextual Influences on Multiple Dimensions of Training Effectiveness, *Journal of European Industrial Training* Vol. 29, No. 8, pp 604-626.

Dr Albert Leung (2006), A Conceptual Model of Information Technology Training Leading to Better Outcomes, *International Journal of Business and Information Vol 1 Number 1*, pp75.

Facteau, J. D., Dobbins, G. H., Russell, J. E. A., Ladd, R. T., & Kudisch, J. D. (1995). The Influence of General Perception of the Training Environment on Pretraining Motivation and Perceived Training Transfer. *Journal of Management*, 21(1), pp 1- 25.

Ford, K. J., Quinones, M. A., Sego, D. J., & Sorra, J. S. (1992). Factors Affecting the Opportunity to Perform Trained Tasks on the Job. *Personnel Psychology*, 45, pp 511-527.

Hawley, J. D., & Barnard, J. K. (2005). Work Environment Characteristics and Implications for Training Transfer: A Case Study of the Nuclear Power Industry. *Human Resource Development International*, 8(1), pp 65 - 80.

Ilkka Tuomi (2000), Data is More Than Knowledge, *Journal of Management Information System/Fall 1999*, Vol 16, No 3, pp 107-121.

Jamie Barber (2004), Skill upgrading within informal training: lessons from the Indian auto mechanic, *International Journal of Training and Development*, pp 128 - 139.

Jens Rowold (2007), Individual Influences on Knowledge Acquisition in a call center Training Context in Germany, *International Journal of Training and Development*, pp 21 - 34.

Jin-Ton Chih, Ching-Hsiang Liu & Hung-Wen Lee (2008), Relationship Between Trainee Attitudes and Dimensions of Training Institute Employees, *International Journal of Management*, Vol. 25 No. 4, pp 756-765.

Junaidah Hashim (2002), The Influence of Training Evaluators' Characteristics on Evaluation Practices in Malaysia, *Journal of Economics and Management* 10, No. 2, pp 1-15.

Kaye Alvarez, Eduardo Salas & Christina M. Garofano (2004), An Integrated Model of Training Evaluation and Effectiveness, *Human Resource Development Review*, pp 385-416.

Klink, M., Gielen, E., & Nauta, C. (2001). Supervisory Support as a Major Condition to Enhance Transfer. *International Journal of Training and Development*, 5(1).

Knoll & Richard Ellis (2001), *The New Workplace: Attitudes and Expectations of a New Generation at Work*; DYG, Inc. May 2001.

Marguerite Foxon (1994), A Process Approach to the Transfer of Training, *Australian Journal of Educational Technology* 1994, 10(1), pp 1-18.

Mark W. Lipsey & David S. Cordray (2000), *Evaluation Methods For Social Intervention*, Tennessee, Annu. Rev. Psychol. 2000. 51: pp 345–375.

Mehdi Asgarkhani (2004), The Need for a Strategic Foundation for Digital Learning and Knowledge Management Solutions, *Electronic Journal on e-Learning Volume 2 Issue 1 (February 2004)* p 31-42.

Mitchell (2001), Evaluation as an Organisational Development; *International Journal of Training and Development*, pp108 – 123.

Noe, R. A., & Schmitt, N. (1986). The Influence of Trainee Attitudes on Training Effectiveness: Test of a Model. *Personnel Psychology*, 39, pp 497-523.

Paul Lyons (2007), Creating Performance Templates for Management Development and Employee Learning, *Training & Management Development Methods. Bradford: 2007, Vol. 21, Iss. 5*, pp 359-371.

R. Blumentritt & R. Johnston (1999), Towards A Strategy For Knowledge Management, *Technology Analysis & Strategic Management*, Vol. 11, No. 3, pp 287 – 300.

R. Krishnaveni & B. Sripirabaa (2008), Capacity Building As A Tool For Assessing Training And Development Activity: An Indian Case Study, *International Journal of Training and Development*, pp 121 - 134.

Raquel Velada, Antonio Caetano, John W. Michel, Brian D. Lyons & Michael J. Kavanagh (2007), The Effect of Training Design, Individual Characteristics and Work Environment on Transfer of Training, *International Journal of Training and Development*, pp 282 – 294.

Raymond A. Noe (1986), Trainees' Attributes and Attitudes: Neglected Influences on Training Effectiveness, *Academic of Management Review*, 1986, Vol 11, No 4, pp 736 – 749.

Reid A Bates (2001), Public Sector Training Participation: An Empirical Investigation, *International Journal of Training and Development*, pp 136 - 152.

Sasmita Palo & Nayantara Padhi (2003), Measuring Effectiveness of TQM Training: An Indian Study, *International Journal of Training and Development*, pp 203 - 216.

Siriporn & McLean (2001), Theories Supporting Transfer of Training, *Human Resource Development Quarterly*, Vol 12, No 2, pp 195 - 208.

Seyler, D. L., Holton, E. F. III., Bates, R., Burnett, M. F., & Carvalho, M. A. (1998), Factors affecting motivation to transfer training. *International Journal of Training and Development*, 2(1), pp 2-16.

Siti Zaleha Abdullah Sani (2003), Constructing Thinking in Training: A Case Study of A Pre-service Student Teacher on the B.ED (TESL) Programme, IPBA E-Journal, 2003.

Stephen Wilkins (2001), International Briefing 9 Training and Development in the United Arab Emirates, *International Journal of Training and Development*, pp153 - 165.

Theresia Dominic (2009), An Assessment of the Effectiveness of Training and Development Function in Public Service Management Office in Tanzania, Repositioning African Business and Development for 21st Century, pp 156 - 165.

Timothy T. Baldwin & J. Kevin Ford (1988), Transfer of Training: A Review and Directions for Future Research, *Personnel Psychology*, 41, pp 63-105.

Tung-Chun Huang (2001), The Relation of Training Practices and Organizational Performance in Small and Medium Size Enterprises, *Education & Training*, Vol. 43, pp437-444.

Vathsala M. Vickramasinghe (2006), Training Objectives, Transfer, Validation and Evaluation, *International Journal of Training and Development*, pp 227 - 247

Yadapadithaya & Jim Stewart (2003), Corporate Training and Development Policies: A Cross-national Study of India and Britain, *International Journal of Training and Development*, pp108 – 123.

Yadapadithaya (2001), Evaluating Corporate Training and Development: An Indian Experience, *International Journal of Training and Development*, pp 261 – 274.

Wieland Handy, Lisa A. (2008), The Importance of the Work Environment Variables on the Transfer of Training, *Adult and Community College Education*, Raleigh, North Carolina, pp 1 – 143.

Winfred Arthur Jr, Winston Bennett Jr, Pamela S. Edens & Suzanne T. Bell (2003), Effectiveness of Training in Organization: A Meta-Analysis of Design and Evaluation Features, *Journal of Applied Psychology*, Vol. 88, No. 2, pp 234-245.