BIBLIOGRAPHY

ATM, Buku Panduan Mengisi Laporan Prestasi, 1993.

Achieving Effective Performance For Unit Commanders, Malaysian Army.

Alain Mitrani, Murray Dalziel & David Fitt, Competency Based HRM: Value Driven Strategies for Recruitment, Development & Reward, UK, Kogan Page Limited, 1992.

Claire Wright, Business Basic- HRM, UK, Ashford Colour Press, Hampshire, 1995.

Douglas G Shaw, Craig Eric Schneier, Richard W Beatty & Lloyd S Baird, Performance Measurement, Management and Appraisal Sourcebook, US, Human Resources Development Press, Massachusetts, 1995.

Derek Torrington & Tan Chwee Huat, HRM For South East Asia, S'pore, Prentice Hall, Simon & Schuster (Asia) Pte Ltd, 1994.

George Bohlander, Scott Snell, Arthur Sherman, **Managing Human Resources**, US, South Western College Publisher, Ohio, 2001.

Hilary Walmsley, Transform Your Management Style: How to Develop and Motivate Your Staff to Achieve Peak Performance, UK, Biddles Ltd, Guildford & King's Lynn, 1998.

K.Rajkumar, Paying for Performance: Designing Effective Compensation Strategies, M'sia, Pelanduk Publications(M) Sdn Bhd, 1996.

Michael Armstrong and Helen Murlis, **Reward Management**, 4th edition, UK, Hay management Consultant, 1998.

Michael R Correll, Norbert F Elbert & Robert Hatfield, HRM Strategies for Managing a Diverse Workforce, 6th Edition, US, Dryden Press, Harcourt College Publisher, 2000.

Patrick Forsyth, **The Sunday Times: How to Motivate People**, St Ives Publisher, 2000.

Peter J Dowling, Denice E Welch & Randall S Schuler, International HRM: Managing People in a Multinational Context, US, South Western College Publisher, Ohio, 1999.

Perintah Majlis Angkatan Tentera, Bilangan 5, 1993.

Pelaksanaan Sistem Saraan Malaysia Bagi Perkhidmatan ATM, jabatan Perkhidmatan Awam, Malaysia.

Richard M Steers, Lyman W Porter & Gregory A Bigley, **Motivation and Leadership at Work**, 6th Edition, US, McGraw Hill Inc, 1996.

Richard Hale & Peter Whitlam, Powering Up Performance Management: An Integrated Approach to Getting the Best from Your People, Gower Publishing Company, 2000.

William J Bruns Jr, Performance Measurement, Evaluation & Incentives, US, Harvard Business School Press, 1992.

Wayne F Cascio, **Managing Human Resources: Productivity, Quality of Work Life, Profits,** 5th Edition, US, Irwin McGraw – Hill.

William S Swan, **How to Do a Superior Performance Appraisal**, Canada, John Wiley & Sons Inc, 1991.

William G Zikmund, **Business Research Method**, 7th Edition, US, South Western College Publisher, Ohio, 2003