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ABBREVIATIONS

DAO Dissertation Abstracts Ondisc/Online

ERIC Educational Resources Information Centre

ISP Internet Service Provider

IT Information Technology

JARING Joint Advanced Research Integrated Networking

KLCC Kuala Lumpur City Centre

KLIA Kuala Lumpur International Airport
LISA Library Information Science Abstracts

MIMOS Malaysian Institute of Microelectronics System

MSC Multimedia Super Corridor

OPAC Online Public Access Catalogue

R&D Research and Development

SPSS Statistical Package for Social Sciences

UM University of Malaya

UML University of Malaya Library

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