REFERENCES

Ashbe

Bao, Xue Man

Information as research in August 1991 and Brenda Division

Libraries in the 21st p.216-224

Bell, Anne. (1997). The separat of la Community. After the service available at his attention of

REFERENCES

- A Global Facilitator for Information Age. [Full text of speech by Prime Minister Datuk Seri Dr. Mahathir Mohamad] (1996, August 2). The New Straits Times, p. 12-14.
- Abels, Eileen G., Liebscher P. and Denman D.W. (1998). Factors that Influence the Use of Electronic Networks by Science and Engineering Faculty at Small Institutions. Part 1. Queries. *Journal of the American Society for Information Science*, v47 (2): p.146-158.
- Adams, Judith A. and others. (1993). Electronic Information Access Technologies: A Faculty Needs Assessment. ERIC Database: ED381160.
- Adams, Judith A. and Sharon Bonk, C. (1995). Electronic Information Technologies and Resources: Use by University Faculty and Faculty Preferences for Related Library Services. Collage & Research Libraries, v56(2): p119-131.
- Ahmad Sarji Abdul Hamid. (1996). Malaysia's Vision 2020: Understanding the Concept, Implications, and Challenges. Selected Speeches of Tan Sri Dato Seri Ahmad Safi Abdul Hamid, Chief Secretary to the Government, Malaysia: Pelanduk Publications.
- Allen, T. and Gertsberger, P. (1973). Criteria for Selection of an Information Source. In M. Reynolds & E. Daniel (Eds), Reader in Library and Information Services. (p. 261-276). Colorado; Microcard Education Books.
- Ashley, N.W. (1995). Diffusion of Network Information Retrieval in Academia. Doctoral dissertation, University of Arizona, Tucson.
- Bao, Xue-Ming. (1998). Challenges and Opportunities: A Report of the 1998 Library Survey of Internet Users at Seton Hall University. College and Research Libraries, v59(6): p.535-543.
- Barry, C. (1997). Information-seeking in an Advanced IT Culture: A Case Study. Information seeking in context. Proceedings of the international conference on research in information needs, seeking and use in different contests, 14-16 August 1996, Tampere, Findland. Edited by Pertti Vakkari, Reijo Savolainen and Brenda Dervin. London: Taylor Graham, 1997, p.236-256.
- Bancroft, Audrey F. et al. (1998). A Forward-Looking Library Use Survey: WSU Libraries in the 21st Century. Journal of Academic Librarianship, v24 (3): p.216-224.
- Bell, Anne. (1997). The Impact of Electronic Information on the Academic Research Community. New Review of Academic Librarianship, v3: p.1-24. Abstract available at http://bubll.lib.strath.ac.uk/journals/lis/kn/nroal/v0397.htm.

- Berger, Kenneth W. and Richard Hines, W. (1994). What Does the User Really Want? The Library User Survey Project at Duke University. *Journal of Academic Librarianship*, p.306-309.
- Brekke, Elaine.(1994). User Surveys in ARL Librraies. SPEC Kit 205. Association of Research Libraries, Washington, D.C. ED 376834.
- Brown, J.M. (1994). The Global Computer Network; Indications of its Use World Wide. *International Information and Library Review*, v.26; p.51-61.
- Budd, John M. & Lynn Silipigni Connaway. (1997). University Faculty and Networked Information: Results of a Survey. Journal of the American Society for Information Science, v48 (9): p.843-852.
- Budiman. (1999). University Malaya. (n.43) Mac/April.
- Bush, Earl and others. (1994). Needs Assessment Program, the University of Tennesee, Knoxville Libraries 1993/94. ERIC Database: ED 39210.
- Chen, Ching-chih. (1974). How do Scientists Meet Their Information Needs? Special Libraries, v65: p.272-289.
- Chen, C. and Peter Hernon. (1982). Information seking: assessing and anticipating user needs. New York: NealSchuman.
- Christ, M., Daub, Peggy and Barbra Mac Adam. (1994). User Studies; Reality Check and Future Perfect. Willison Library Bulletin, v68 (6): p.38-41.
- Claris Works 3.0 version of the Need Assessment Decision Aid. Available at http://mime.mare.gatech.edu/MM Tools/NADA.html
- Culnan, M.J. (1985). The Dimensions of Perceived Accessibility to Information; Implications for the Delivery of Information Systems and Services. *Journal of the American Society for Information Science*, v36: p. 302-308.
- De Arenas, J. (1984). Information Use by University Agriculture Faculty, "In A. Van Laan & A. A. Winters, (Eds.), The use of information in a changing world: Proceedings of the forty-second FID Congress held in The Hague. The Netherlands. (p.257-287). Amsterdam: Elsevier Science Publishers.
- Dennis, Nancy and Nancy Dodd Harrington. (1990). Librarian and Faculty Member Differences in Using Information Technologies. Reference Services Review, v18 (3), p47-51.
- Encyclopedia Britannica Online. (1999). http://www.eb.com:180/bol/topic?eu=109616

- Folster, Mary. (1989). A Study of the Use of Information Sources by Social Science Researchers. *Journal of Academic Librarianship*, v15: p.7-11.
- Gerstberger, P.G., & Allen, T.J. (1968). Criteria used by research and development engineers in the selection of an information source. *Journal of Applied Psychology*, v54 (4): p.272-279.
- Greenstein, Daniel and Sarah Porter (1998). Arts and Humanities Data Service's Scholars' Requirement: Executive Summary. Available at http://ahds.ac.uk/public/uneeds/un2.html
- Guest, Susan S. (1987). The use of bibliographic tools by humanities faculty at the State University of New York at Albany. Reference Librarian, v18: p157-172.
- Hammer, Michael and James Champy. (1993). Reengineering the Corporation. New York: Harper.
- Hart, Richard L. (1997). Information Gathering among the Faculty of a Comprehensive College: Formality and Globality. *Journal of Academic Librarianship*, v3(1): p21-27.
- Hart, Richard L. (1998). The Relationship between Work Roles and Information Gathering of the Faculty at SUNY, College at Fredonia. Library and Information Science Research, v20(2):p163-185.
- Hartmann, Jonathan (1993). Information needs of Anthropologists. (M.L.S. Research Paper, Kent State University). ERIC Database: ED 367332.
- Hayes, Sherman. (1990). Serving the Professional Staff in Higher Education. College and Research Libraries News, v51: 1059-1061.
- Infoplease: http://infoplease.lycos.com/ipd/A0550609.html.
- Kalendar Universiti Malaya Sesi 1998-1999. Kuala Lumpur: Bahagian Pembangunan Awam, Universiti Malaya.
- Krikelas, J. (1983). Information seeking behaviour: Patterns and concepts, Drexel Library Quarterly, v19: p5-20.
- Koss, Andrea Inez. (1996). Information Needs of Kent State University Masters Of Business Administration Students. (Master's Research Paper, Kent State University).
- Kuhlthau, C.C. 1988. Developing a model of the library search process: cognitive and affective aspects. RO, v. 28(2): p.232-242.

- Lazinger, Susan S., Judit Bar-llan and Bluma Peritz, C. (1997). Internet Use by Faculty Members in Various Disciplines; A Comparative Case Study. *Journal* of the American Society for Information Science, v48(6):508-518.
- Leckie, G. J., Pettigrew, K.E., and Sylvian, C. (1996). Modeling the information seeking of professionals: A general model derived from research on engineers, health care professionals and lawyers. *Library Quarterly*, v. 66 (20): p. 161-193
- Linton, Rebecca Ann. (1980). A Users Survey of the College of Charleston's Robert Scott Small Library: Conducted Spring 1980. ERIC Database: ED 206277.
- Longley, Dennis & Michael. Shain. (1989). Macmillan Dictionary of Information Technology. 3rd ed.
- Mahathir, Mohamad (1996). *The Way Forward: Vision 2020*. Available at http://smoke.ipm.mv;1025/multimedia.html.
- Millson-Martula Christopher and Vanaja Menon. (1995). Customer Expectations: Concepts and Reality for Academic Library Services. College and Research Libraries, v53: p33-47.
- Mischo, Bill. (1998). Recent Development in Information Technologies and the Role of the Academic Library. http://magni.grainger.ujuc.edu/notredame/trends/index.htm.
- MIT Libraries. (1992). MIT Community Survey of Information Acquisition and Usage, Massachusetts Institute of Technology: Cambridge. ED 366344.
- Mohd. Najib Tun Abdul Razak (1998). http://www.moe.gov.my/ucap9.html.
- Oxford English Dictionary. (1995). Oxford University Press: New York.
- Pearce, Robert Jacob. (1997). Assessment of the Library and Information Needs and Expectations of University of Venda Academic Staff (South Africa). (MBIBL University of South Africa). Dissertation Abstract On-line. http://wwwlib.umi.com/dissertations/fullcit/447889
- Prentice, Ann E. (1980). "Summary to section devoted to information seeking patterns of selected professionals". *Public Library Quarterly*, v2 (1): p58-60.
- Ratcliffe, Frederic W. (1996). The Follett Report : A Blueprint for Libraryu Information Provision in British Universities. Reference Librarian, n.54 : p.63-83

- Razzaghi, Farzaneh (1990). How Selected Faculty in Seven Medical Schools in Texas Meet Their Information Needs. (PhD. thesis, The Graduate School of The Texas Woman's University)
- Regina, Maria Marteleto. (1984). Lecturers' information needs and the interaction between university libraries and academic activities. [Necessidades de informaco de professores e integracao entre a biblioteca universitaria e atividades academicas.] Revista da Escola Biblioteconomia da UFMG, v13(1): p.123-138.
- Reniker, Maxine H. (1993). A Qualitative Study of Information Seeking Among members of an Academic Community: Methodological issues and problems. Research Outertehy, v. 63(4).
- Roberts, N. (1975). Draft definitions: information and library needs, wants, demands and uses: a comment. Aslib Proceedings, v. 27(7): p. 308-313.
- Rohde, N.F. (1986). Information Needs. W. Simonton ed. Advance in Librarianship. Orlando: Academic Press. v14: p.49-70.
- Rosenberg, V. (1967). Factors affecting the preferences of industrial personnel for information gathering methods. *Information Storage and Retrieval*, v.3: p.119-127.
- Rosenberg, V. (1967). The application of psychometric technique to determine the attitude of individuals toward information seeking. Thesis; Lebigh University
- Salem Muhammed Al-Salem (1989). An Investigation of the Relationship between Academic Role and the Information-Seeking Behaviour of Adult Education Faculty Members. (PhD. thesis, University of Wisconsin-Madison).
- Salkind, Neil J. (1997). Exploring Research. New Jersey: Prentice Hall.
- Shank, Russell. (1982). New expectations from Users of Academic Libraries, ed. Galvin T.J. and Lynch B.P. (San Francisco: Josey-Bass, 1982), p.25-34.
- Shapiro, Beth J. and Kevin Brook Long. (1994). Just Say Yes: Reengineering Library User services for the 21st Century. Journal of Academic Librarianship, p.285-290.
- Schwartz, Candy and R.W. Hines. (1989). Library Services and the Online Campus Gateway. ED 349027.
- Shaw, D. (1997). Challenges of information technology in improving information services. *Journal of Information, Communication, and Library Science* v4(1); p.3-9.

- Sherratt, Christine S., et al. (1992), Information Services Study. Final Report. Massachusetts Institute of Technology, Cambridge Libraries. ERIC Database: ED366344.
- Shoham, S. (1998). Scholarly Communication: A Study of Israeli Academic Researchers. Journal of Librarianship and Information Science, v 30(2): p.113-121.
- Sprague, Mary W. (1994). Information-Seeking Patterns of University Administrators and Nonfaculty Professional Staff Members. *Journal of Academic Librarianship*, v19 (6): p378-383.
- Straw, Joseph E. (1993). Convergence or Divergence? A Study of the Information Seeking Behaviour of Historians and Political Scientists. (M.L.S. Research Paper, Kent State University). ERIC Database: ED367323.
- Tablot, Dawn E., Gerald Lowell R. and Kerry Martin. (1998). From the User's Perspective- The UCSD Libraries User Survey Project. *Journal of Academic Librarianship*, v.24(5): p.357-364.
- The New Straits Times. (1996, 2nd August). A Gglobal Facilitator of Information Age, p.12-14.
- UM homepage; http://www.cc.um.edu.my/ghistory.htm.
- UML Homepage; http://www.umlib.um.edu.my/overview.htm.
- University of California San Diego Libraries User Survey. Detail results and survey instruments is available at http://orpheus.ucsd.edu/survey. Other similar user survey information in academic libraries are available at http://www.arl.org/transform/us/index.html.
- Ucak, Nazan Ozenc and S.Serap Kurbanoglu. (1998). Information Need and Information Seeking Behavior of Schołars at a Turkish University. 64th IFLA General Conference August 16 August 21, 1998. (available at http://www.nlc-bnc.ca/ifla/IV/ifla64/041-112e.htm)
- Watson, Peter G. and Rebecca Boone, A. (1989). Information Support for Academic Administrators: A New Role for the Library. College & Research Libraries, v50: p65-75.
- Westbrook, Lynn. (1993). User Needs; A Synthesis and Analysis of Current Theories of the Practitioner. RO, v32(4):p.541-549.

- Wenxian, Zhang. (1998). Analysing Faculty and Staff's Information Needs and Use of Electronic Technologies: A Liberal Arts College's perspective. *Journal of Education Media & Library Science*, v.35(4): p218-241.
- What is MSC? Available at, http://www.mdc.com.my/msc/index.html.
- White, C.M. (1995). Uses and Impacts of Computer Mediated Communication: A survey of Faculty in Mass Communication and Related Disciplines. Doctoral Dissertation, The University of Georgia, Athens.
- Whitlatch, Jo Bell. (1983). Library Use Patterns among Full- and Part-Time Faculty and Students. College and Research Libraries, v44(2): p141-152.
- Wilkin, A. (1997). Personal Roles and Barriers in Information Transfer. Advances in Librarianship, v. 7: p.257-297.
- Wilkins, Janie L.H. and Gloria Leckie, J. (1997). University Professional and Managerial Staff; Information Needs and Seeking. College & Research Libraries, v58(6): p561-574.
- Wilson, P. (1977). Public knowledge, private ignorance: Toward a library and information policy. Westport; Greenwood Press.
- Wilson, T.D. (1981). On User Studies and Information Needs. Journal of Documentation, v37(1): p3-15.
- Yang, H.W. (1998). Information-seeking behavior of the scientists.[In Chinese]. Bulletin of Library and Information Science, v25: p.24-43.
- Zainab, A.N. and Meadows A.J. (1999). Electronic Support and Research Productivity: The Case of Academic Engineers and Scientists. Malaysian Journal of Library & Information Science, v4(1): p.71-85.
- Zainal, A. Hasibuan. (1997). Networking and Acess to University of Indonesia Librraies. Faculty of Computer Science. University of Indonesia. Online Dissertation.