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BIBLIOGRAPHY


<table>
<thead>
<tr>
<th>Term</th>
<th>Definition</th>
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<tbody>
<tr>
<td>Feedback</td>
<td>The opinions of the participants in a survey.</td>
</tr>
<tr>
<td>Interface</td>
<td>A user interface, consisting of the set of dials, knobs, operating system commands, graphical display formats, and other devices provided by a computer or a program to allow the user to communicate and use the computer or program.</td>
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<tr>
<td>ODBC</td>
<td>Open Database Connectivity (ODBC) is a standard or open application-programming interface (API) for accessing a database. By using ODBC statements in a program, one can access files in a number of different databases, including Access, dBase, DB2, Excel, and Text.</td>
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<tr>
<td>Password</td>
<td>An unspaced sequence of characters used to determine that a computer user requesting access to a computer system is really that particular user.</td>
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<tr>
<td>Pilot Test</td>
<td>It is initial try on the survey form that is used to collect the required information.</td>
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<tr>
<td>Server</td>
<td>A computer program that provides services to other computer programs in the same or other computers.</td>
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<tr>
<td>Software</td>
<td>A general term for the various kinds of programs used to operate computers and related devices.</td>
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<tr>
<td>TCP/IP</td>
<td>A set of communication protocols the users use to communicate in a networking environment.</td>
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<tr>
<td><strong>Terminal</strong></td>
<td>An end-use device (usually with display monitor and keyboard) with little or no software of its own that relies on a mainframe or another computer (such as a PC server) for its “intelligence”.</td>
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<tr>
<td><strong>Windows OS</strong></td>
<td>Any Windows based operating system that is developed by Microsoft.</td>
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