

BIBLIOGRAPHY

Aneshensel, C. S., Pearlin, L. I., Mullan, J. T., Zarit, S. H., & Whitlatch, C. J., (1995). Profiles in caregiving: The unexpected career. New York: Academic Press.

Annette Williams, "Job Stress, Job Satisfaction, and Intent to Leave Employment among Maternal-Child Health Nurses", Marshall University Huntington, West Virginia (2003).

Azharudun Osman, "How stress can affect performance – life lesson from the cockpit", (2008).

Azman bin Haji Ahmad and Hashim bin Abdul Latif, "Performance of Malaysian Army Junior Officers: The Effect of Multiple Entry Levels", (2008)

Barreau, S., Cameron, C. and Moss, P. (2001) Mapping the Care Workforce: Supporting Joined-Up Thinking: Literature Review, London, Institute of Education, London University.

Belicki, K., & Woolcott, R. (1996). Employee and patient designed study of burnout and job satisfaction in a chronic care hospital. Employee Assistance Quarterly, 12, 37-46.

Blegen, M. A. (1993). Nurses' job satisfaction: A meta-analysis of related variables. Nursing Research, 42 (1), 36-41.

Cameron, C. (2003) 'Care work and care workers', in Social Care Workforce Research: Needs and Priorities, Kings College, London, Social Care Workforce Research Unit.

Carlson, B. C., & Thompson, J. A. (1995). Job burnout and job leaving in public school teachers: Implications for stress management. International Journal of Stress Management, 2, 15-29.

Cooper, Cary, Sue Cartwright, 1996, Mental Health and Stress in the Workplace. A Guide for Employers. HMSO, London.

Cooper, C. L., Liukkonen, P., & Cartwright, S. (1996). Stress Prevention in Work Place : Assessing in the Costs and Benefit to Organizational. Ireland : European Foundation for the Improvement for Living and Working Conditions.

Cooper, C. L. and Marshall, J., (1976) *Occupational Sources of Stress: A Review of the Literature Relating to Coronary Heart Disease and Mental Ill-Health*, *Journal of Occupational Psychology*, 49, pp. 11-28.

Diener, E., Lucas, R. E., & Oishi, S. (2002). *Subjective well-being: The science of happiness and life satisfaction*. In C. R. Snyder & S. J. Lopez (Eds.), *Handbook of positive Psychology*. (pp. 463-473). Oxford: University Press.

Dr. Andrew Goliszek, “:60 second Stress Management”, Bantam Book, 1993.

Eborall, C. and Garmeson, K. (2001) *Desk Research on Recruitment and Retention in Social Care and Social Work*, London, Business and Industrial Market Research.

Edworthy A (2000). *Managing Stress*. Buckingham: Open University Press.

Elisabeth Kuhn, “Stress and Job Performance – Three ways in which stress can erode Your Ability to Do Good Work”, <http://mesicstraining.com>, (2009)

Hinshaw, A. S., & Atwood, J. R. (1983). *Nursing staff turnover, stress, and satisfaction: Models, measures, and management*. *Annual Review of Nursing Research*, 1, 133-153.

Huxley, P., Evans, S., Gately, C., Webber, M., Mears, A., Pajak, S., Kendall, T., Medina, and Katona, C. (2005) ‘Stress and pressure in mental health social work: The worker speaks’, *British Journal of Social Work*, 35(7), pp. 1063–79.

Irvine, D. M., & Evans, M. G. (1995). *Job satisfaction and turnover among nurses: Integrating research across studies*. *Nursing Research*, 44 (4), 246-253.

Jacqueline Atkinson, “Coping with stress at work”. Thorsons (1988).
Lazarus, R. S. (1966). *Psychological Stress and the Coping Process*. New York : Mc Graw Hill

Jones, F. and Bright, J. (2001) *Stress: Myth, Theory and Research*, Harlow, Prentice-Hall.

Joseph, M. I. (1989). *Stress at Work : “A Preliminary Study*. *Psychological Studies*” 43 (1) pp 47-54.

Study. Psychological Studies 43 (1) : 47 – 54.

June M. L Poon And Raja Azimah R. O. Ainuddin, "Relationships Between Perceived Organisational Climate And Job Satisfaction And Performance", *Universiti Kebangsaan Malaysia*, Cited 14 Jul 09.

Kerlinger, F. N. (1973). *Foundations of Behavioral Research*. 2nd Edition. New York : Holt Rinehart and Winston

Kocak R (2006). *The validity and reliability of the teachers' performance evaluation scale*. *Educational Sciences: Theory and Pract.*,6(3):799-808.

Krippendorff K (2004). *Content analysis: An introduction to its methodology* (2nd ed.). Thousand Oaks: Sage

Lazarus R, Folkman.S (1984). *Stress, appraisal and coping*. New York: Springer

Leason, J. (2002) 'High levels of satisfaction among London's social workers', *Community Care*, 20 June, p. 1427

Leavitt, W. M. (1996). *High pay and low morale: Can high pay, excellent benefits, job security, and low job satisfaction coexist in a public agency?* *Public Personnel Management*, 25, 333-341.

Lizhen Jing, (2008) "Faculty's job stress and performance in the undergraduate education assessment in China: A mixed method study"

McLean, J. and Andrew, T. (2000) 'Commitment, satisfaction, stress and control among social service managers and social workers in the UK', *Administration in Social Work*, 23(3/4), pp. 93–117.

Mej Sabri bin Hasssan, Mej Muhammad Ali bin Baharun and Mej Abdul Malek bin Itot "Persepsi Pegawai-pegawai Memerintah terhadap prestasi pegawai-pegawai graduan Akademi Tentera Malaysia (ATMA), 2002.

Moss, P. and Cameron, C. (2002) *Care Work and the Care Workforce: Report on Stage One and State of the Art Review*, available online at <http://144.82.35.228/carework/reports>

Motowidlo SJ, Borman WC, Schmit MJ (1997). *A theory of individual differences in task and contextual performance*. *Hum. Perf.*, 10(2): 71-83.

Murphy, L. R. & Schoenborn, T. F. (Eds.). (1989). *Stress management in work settings*. New York: Praeger.

Nazanin Mohajeri-Nelson, "Stress Level And Job Satisfaction: Does A Causal Relationship Exist? ", Department Of Psychology, University Of West Florida
Sponsored By: Claudia Stanny (Cstanny@Uwf.Edu)

Nilufar Ahsan, Zaini Abdullah, David Yong Gun Fie and Syed Shah Alam. "A Study of Job Stress on Job Satisfaction among University Staff in Malaysia: Empirical Study" (2009).

Onwuegbuzie AJ, Teddlie C (2003). A framework for analyzing data in mixed methods research. In: A. Tashakkori and C. Teddlie (Eds) *Handbook of mixed methods in social and behavioral research* 351-383. Thousand Oaks: Sage.

O'Quin, K., & LoTempio, S. (1998). Job satisfaction and intentions to turnover in human services agencies perceived as stable or non-stable. *Perceptual and Motor Skills*, 86, 339-344.

Ostroff, C. (1992). The relationship between satisfaction, attitudes, and performance: An organizational level analysis. *Journal of Applied Psychology* 77, 963-974.

Pallant, Julie, (2001) *SPSS Survival Manual*, Open University Press pg 177.

Porter, L. W. and Lawler, E. E ., III, *Managerial Attitudes and Performance*, Richard D. Irwin, Homewood, 1968.

Randall S. Hansen, Ph.D. "Managing Job Stress: 10 Strategies for Coping and Thriving at Work", *queen careers.com*, 17 May 2009.

Rose, M. (2003) 'Good deal, bad deal? Job satisfaction in occupations', *Work Employment and Society*, 17(3), pp. 503–30.

Selye, H. (1956). *The Stress of Life*. New York. Mc Graw Hill.

Senior Psychiatry Policy Analyst Chief, AF Suicide Prevention Program AF Medical Operations Agency, "Managing Military Stress at Home and Abroad", MHS Conference (2007)

Sethi, A. S. (1989). *Meditation as an intervention in stress reactivity* (Vol. 12). New York: AMS Press.

Shanghnessy, J.J., & Zechmeister, E. B. (1990). *Research Methods in Psychology*. New York : Mc Graw Hill.

Schultz, D. P. & Schultz, S. E. (1994). *Psychology and Work Today : An Introduction to Industrial and Organizational Psychology*. Ed. ke-6. New York : MacMillan Publishing Company

S. Kumaresan, Dr Aizzat Mohd Nasurdin, T Ramayah, "Organizational and Personality Influences on Job Stress: Tha Case of Malaysian Managers", (2009).

Smith, P. C., Kendall, L. M., and Hulin, C. L., (1969). *Measurement of Satisfaction in Work and Retirement*, Rand-McNally, Chicago,

Spector, P. E. (1997). *Job satisfaction: Application, assessment, cause, and consequences*. Thousand Oaks, CA: SAGE Publications.

Stewart Collins, (2007) *Statutory Social Workers: Stress, Job Satisfaction, Coping, Social Support and Individual Differences*, *British Journal of Social Work Advance Access published May 24,*

Stress. http://www.helpguide.org/mental/work_stress_management.htm

Tahira Mubashir , Saima Ghazal (2008). "Occupational Stress And Job Performance" *Department Of Psychology & Applied Psychology, University Of The Punjab, Lahore*

Uma Sekaran (2003), "Business Methods for Business. A skill building approach". John Wiley and Sons, Inc. pg 314.

The United States Navy website "Work Related Stressors" (2009)

Wanous, J. P. and Lawler, E. E., III 'Measurement and Meaning of Job Satisfaction', *Journal of Applied Psychology*, Vol. 56, April 1972: pp. 95-105.

White MD, Marsh EE (2006). *Content analysis: A flexible methodology*. *Library Trends*, 55(1):pp. 22-45.

Winchester, R. (2003) 'Stay or go?', *Community Care*, 16 October, p. 1494.