

TABLE OF CONTENTS

LIST OF TABLES	i
LIST OF FIGURES	ii
ABSTRACT	1
CHAPTER 1: INTRODUCTION	
1.1. Background of the study	3
1.2 Purpose of the study	7
1.3 Significance of the study	8
1.4 Objectives of the study	9
1.5 Limitation of the study	13
CHAPTER 2: LITERATURE REVIEW	
2.1 Electronic Payment in Malaysia	15
2.2 Malaysian Tax System	21
2.3 Tax payments in Malaysia	25
2.4 Acceptance of e-payment	28
2.5 Literature Review	35
2.6 Research Model	39
CHAPTER 3: RESEARCH METHODOLOGY	
3.1 Research Hypotheses & Framework	44
3.2 Selection of measures	55
3.3 Research Questionnaire Design	57
3.4 Sampling Design	58

3.5 Data Collection Procedure	59
3.6 Data Analysis Techniques	60
CHAPTER 4: RESEARCH RESULT/FINDINGS	
4.1 Demographic Profile	62
4.2 Respondents view	66
4.3 Analyses of measures	68
4.4 Analysis of variables on submission	71
4.5 Analysis of variable on payment	73
4.6 Analysis of Variable on Genders	77
4.7 Analysis of Variable on Sectors	79
4.8 Testing of hypotheses	81
4.9 Summary of research results	89
CHAPTER 5: CONCLUSION AND RECOMMENDATIONS	
5.1 Summary and conclusion	92
5.2 Suggestion and recommendation of future research	97
5.3 Implications to beneficial parties	98
REFERENCES	103
APPENDIXES	110
Appendix 1: Questionnaire	i