#### APPENDIX

Appendix A: Survey Form for Analysis

#### SURVEY FORM

### BANK MANAGEMENT SIMULATION TRAINING SYSTEM

We would appreciate it if you would take a few minutes to answer the following questions so we may better improve our bank management training system conducted by University Malaya's Post Graduate students.

This is a survey to find out the preferences of Bank Executives in using Simulation Based Training System (Intelligent Bank Management System) in improving their skills, banking strategies and making a good decision. Intelligent Bank Management System (IBMS) is a training game of competition played through computers in web based environment

All data gathered will be used solely for the purpose of my research. All participants' specific information will be held strictly confidential and will not be used for any commercial purposes.

#### OUESTION PART A

- 1. What type of training is being provided for the bank executives, financial executives and etc?
  - A. Manual training
  - B. Simulation Based Training
  - C. Others:
- 2. How would you rate the current training program?
  - A. Excellent
  - B. Good
  - C. Average
  - D. Bad
- 3. Would you like to have computer based: Simulation Based Training System such as Simulated Bank Management System?
  - A. Yes
  - B. No

	A. Yes B. No
5.	How would you rate your self in using computers? A. Very Good B. Good C. Average D. Bad
	PART B
6.	Select the components that indicate the bank performance?  GDP Growth [ ]  Skillful Workers [ ]  Interest Rate [ ]  Advertisement [ ]  Management Strategy [ ]
	Select the components that need to be included in the simulation based training system?  Economic Analyzer [ ]  Tutorial [ ]  Forecast System [ ]  Reporting [ ]  Others:
8.	How would you like to play the game (simulation based bank management system)?  A. Group  B. Individual
9.	The simulation game will be played for 4 Quarter [1 Quarter = 3 months]  A. Agree B. Disagree C. Others:
10	What are the trends affecting your bank performance?  Rising Competition [ ]  Deregulation [ ]  Technology Revolution [ ]  Knowledgeable and Demanding Customers [ ]  Economic Downturn [ ]  Lack of Strategies [ ]  Globalization [ ]

4. Do you think computer based training system could improve your skills compared to a manual training system?

### Appendix B: Sample Assignment of Real Money Simulation System

Count the cash on hand at the end of the last team's turn 13. Prepare a cash memo listing the amount of cash on hand and have a player of another company verify and sign it. Note the square where you end your turn. If you are part of a team playing the game, both team members are to turn in a copy of the cash memo. One team in the game should record the amount carried over in Free Parking.

The game is played mostly in teams of two, but each member of the team must separately complete and submit the following assignment. There is to be no collaboration.

- Journalize transactions. Maintain a general journal for your company to record all
  events and transactions that occur during the game. Journal entries should be
  dated (yy/mm), and must correspond with events in the manager's diary. BE
  CAREFUL to record all of your transactions.
- 2. Prepare a general ledger (using the attached chart of accounts) and post all transactions. Because some accounts are nominal, you should have a separate copy of the general ledger for every year (remember that real account balances for 1/13 carry over to 2/1). All entries in a particular ledger account should be dated.

- 3. Prepare an unadjusted trial balance at the end of the year.
- 4. Reconcile the cash on hand with the balance of the cash account at the end of every year. Any discrepancy is probably due to the failure to record a transaction during the game. If the amounts do not agree, attempt to discover the cause of the discrepancy by comparing notes with other players and make a correcting entry. If the discrepancy cannot be explained, adjust the cash account balance to agree with the cash on hand, with an adjustment going to either miscellaneous revenue of miscellaneous expense.
- Prepare and post the following year-end adjusting entries for depreciation, salary, interest and income taxes [Please disclose all computations when handing in the material:
- 6. Prepare an adjusted trial balance.
- 7. Prepare and post closing entries.
- 8. Prepare a post-closing trial balance.
- 9. Prepare (in good form and typed/word-processed) an income statement and balance sheet. See the attached samples. Notes should also accompany the financial statements when appropriate.
- 10. Prepare a President's letter (typed/word-processed) for investors that summarize the year's highlights. Forecasting earnings for the next year is optional. Your President's letter should also be e-mailed to your lecturer.

11. Include your name plus names of competing students on a cover page.

### 12. In order, hand in the following:

- Cover page.
- Annual report, containing President's letter (typed or word-processed), financial statements (typed), and notes (typed).
- c. Manager's diary (typed).
- Accounting journal with regular, adjusting, and closing entries (does not need to be typed).
- e. Ledger accounts (does not need to be typed).
- f. Trial balances (does not need to be typed).
- g. A photocopy of cash memo. (very important)
- h. A schedule of computations for all adjusting entries.
- i. List of assets owned at end of year (does not need to be typed).

Failure to complete an assignment will result in receiving a very stiff penalty.

Late assignments will also be penalized.

# Appendix C: Evaluation Form

## Please evaluate IBMS according to the rates stated below

[1] = Bad [2] = Average [3] = Good [4] = Excellent

	Program Content	
1	Objectives are clearly stated	[1][2][3][4]
2	Instruction matches objectives	[1][2][3][4]
3	Instruction addresses various learning styles and intelligences	[1][2][3][4]
4	Information is current and accurate	[1][2][3][4]
5	Materials for enrichment and remedial activities are provided	[1][2][3][4]

	Effectiveness	
1	Participants are able to recall and user information presented following program use	[1][2][3][4]
2	The application prepares participants for future real-world experiences	[1][2][3][4]
3	Participants develop further interest in topic from using program	[1][2][3][4]
4	This is an appropriate use for training program	[1][2][3][4]

	Practice / Assessment / Feedback	
1	Feedback is relevant to participant responses	[1][2][3][4]
2	Practice is provided to accomplish objectives	[1][2][3][4]
3	Feedback is immediate	[1][2][3][4]
4	Collaborative learning experiences are provided for	[1][2][3][4]

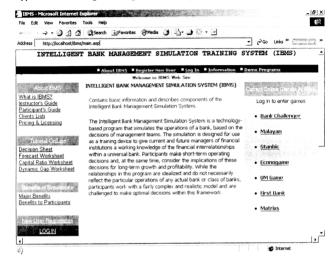
[1] = Bad [2] = Average [3] = Good [4] = Excellent

	Users Appeal and Suitability		
1	The training system matches interest level of indicated users	[1][2][3][4]	
2	Expected input is appropriate for indicated users	[1][2][3][4]	
3	The tutorials are suitable for indicated users	[1][2][3][4]	
4	Required time is compatible with user attention	[1][2][3][4]	

	Ease of Use	
1	User can navigate through application without difficulty	[1][2][3][4]
2	Screen directions are consistent and easy to follow	[1][2][3][4]
3	Help options are comprehensive and readily available	[1][2][3][4]
4	Application responds to input as indicated by directions	[1][2][3][4]
5	Interface provides user with an appropriate environment	[1][2][3][4]

	Presentation	
1	Information is presented in a developmentally appropriate and logical way	[1][2][3][4]
2	There is appropriate variety in screen displays	[1][2][3][4]
3	Text is clear and printed in type suitable for target user	[1][2][3][4]
4	Spelling, punctuation and grammar are correct	[1][2][3][4]

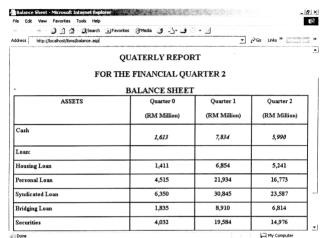
## Appendix D: Main Page of Intelligent Bank Management System



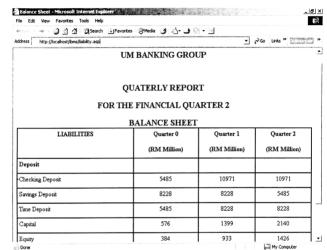
# Appendix E: Participants Log In Page

Edit View Favorites Tools Help	
→ ② ሷ ሷ ② Search ☐ Favorites 🤔	
ress http://localhost/lbms/login.asp	▼ c³Go Links "
	<b>1</b> 4
PARTICIPA!	NTS LOG IN PAGE
LOGIN TO IEMS  Group ID :	Would you like a preview of the site? Our Online denue will walk you through, step by step and
User ID : Password :	show you how easy it is to use the IBMS system.
	Please Register if you are a new
- Log in - 30)	User.

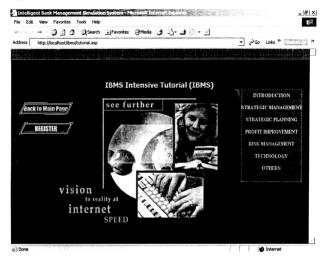
## Appendix F: Balance Sheet on Assets Page



# Appendix G: Balance Sheet on Liabilities Page



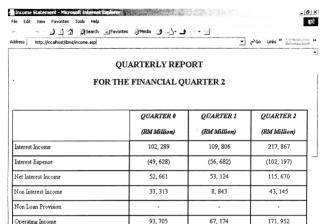
### Appendix H: IBMS Tutorial Page



## Appendix I: Income Statement for IBMS

Expenses (Staff, premises, marketing)

and Done



(28, 834)

(28, 802)

(55, 894)

My Computer