## ACKNOWLEDGEMENT

I would like to express my gratitude to the supervisor of my thesis, Assoc Prof Rubi Ahmad, who has contributed efforts in guiding and supporting my research processes. Through a continuous reviews and evaluations by her, this research is finally able to be presented well.

I also would like to thank to my family, especially my lovely wife, Wini, and my handsome son, Jalu, for love, spirit and support given all the time, for me to reach the end of this study.

## ABSTRACT

This study uses the aggregate data in analyzing revenue volatility in the banking institutions. It uses the individual bank data in analyzing the determinants of non interest income and determinants of bank performance. The result shows that the volatility of revenue is reduced after the time of banking crisis in 1998 due to the relatively stable condition of non interest income stream. The bank size, bank risk, bank funding strategy, macro economy and stock market contribute significant relationship to the non interest based income generating activities. The diversification through non interest based activities shows negative relationship to the bank performance.