

Management of Engineering Consulting Firms in Malaysia - Practices and Problems

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Submitted to the Faculty of Business and Accountancy, University of Malaya, in partial fulfillment of the requirements for the Degree of Master of Business Administration

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ARSTRACT

This is a study of engineering consulting firms in Malaysia that aspire to be major players in the competitive local and regional engineering and construction industry.

Engineering consulting firms play an important role in the economic growth and development of a country. This is because of the direct contribution of the services to the design and implementation of investment projects, and together with the inter-linkages they produce between the different parts of the economy.

The study identifies and evaluates some of the major management practices and problems faced by the industry in general and the companies in particular. A business analysis is conducted on an established engineering consulting firm and a new small-sized firm, with the objective of formulating strategies and recommendations to enable the companies to deal with their problems. Moreover, the study recommends methods for the companies to employ their resources efficiently to achieve growth and continuity.

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TABLE OF CONTENTS

					_
					Page
•	Abstra	act			i
•	Ackno	wledgement			ii
•	Table	of Contents			iii
•	List of	Figures			viii
•	List of	Tables			Х
CHA	PTER 1	OVERVIEW OF	STUDY		
1.1	Backg	round of Study			1
1.2	Object	tive of Study			5
1.3	Scope	of Study			6
1.4	Source	es of Information			7
1.5	Brief L	iterature Review			7
1.6	Limitations of the Study 8				8
СНА	PTER 2	ENGINEERING	CONSULTING	FIRM'S	COMPANY
		PROFILE			
2.1	Minco	nsult Sdn. Bhd.	,		9
	2.1.1	Company Background a	and History		9
	2.1.2	Scope of Services and E	Expertise		. 10
	2.1.3	Overview of the Human	Resources		12
	2.1.4	Availability of Computer	Resources		15
	2.1.5	Provision of Reference	Resources		19
	2.1.6	Organisational Chart			19

2.2	Ghaza	ali & Associat	es Sdn. Bhd.	21
	2.2.1	Introduction	to the Company	21
	2.2.2	Scope of Se	rvices and Expertise	21
	2.2.3	Overview of	the Human Resources	22
	2.2.4	Availability of	f Computer Resources	25
	2.2.5	Provision of	Reference Resources	27
	2.2.6	Organisation	nal Chart	27
СНА	PTER 3	SITU	ATIONAL ANALYSIS OF THE ENGINEER	RING
		CON	SULTING INDUSTRY	
3.1	Gene	ral Environme	ent Analysis	29
	3.1.1	Supply and	Demand of Property Market in Malaysia	29
		3.1.1.1	The Property Market in the Year 2001	29
		3.1.1.2	The Purpose – Built Office Sector	30
		3.1.1.3	The Retail Sector	31
		3.1.1.4	The Hotel Sector	32
		3.1.1.5	The Residential Sector	32
		3.1.1.6	The Industrial Sector	33
		3.1.1.7	Great Expectations from Residential Industry	34
	3.1.2	Evolution of	Technology in the Engineering Consulting	
		Business Pr	ocess	35
		3.1.2.1	Evolution of Technology in the Design	
			Division	36
		3.1.2.2 ^	Evolution of Technology in the Draughting	
			Division	37
		3.1.2.3	Summary	37

3.2	Engin	eering Consu	Iting Industry Analysis	38
	3.2.1	Competition	Among Engineering Consulting Firms	39
	3.2.2	Threat of Ne	w Engineering Consulting Firms	40
	3.2.3	Bargaining F	Power of Clients	41
	3.2.4	Bargaining F	Power of Employees	41
	3.2.5	Threat of Su	bstitute Engineering Consulting Services	42
3.3	Intern	al Environme	nt Analysis of Engineering Consulting Firms	43
	3.3.1	Financial Au	dit of Minconsult Sdn. Bhd.	43
	3.3.2	Identification	of Firm's Strengths and Weaknesses and	
		Environmen	t Opportunities And Threats (SWOT Analysis)	51
		3.3.2.1	Minconsult Sdn. Bhd.	51
		3.3.2.2	Ghazali & Associates Sdn. Bhd.	54
	3.3.3	Core Compe	etencies Analysis of Companies	57
		3.3.3.1	Minconsult Sdn. Bhd.	59
		3.3.3.2	Ghazali & Associates Sdn. Bhd.	60
СНА	PTER 4	ISSU	ES IDENTIFIED IN THE SITUATIONAL ANA	LYSIS
		AND	THE STRATEGIC RECOMMENDATIONS	
4.1	Impac	ct of the Econ	omic Crisis on the Engineering Consulting	
	Indus	try and Metho	ods of Rectifying the Situation	61
	4.1.1	Securing Go	overnment – Funded Infrastructure Projects	62
	4.1.2	Rightsizing	of Employees	62
	4.1.3	Internationa	Ventures to Expand Marketplace	63
	4.1.4	Implementa	tion of Quality Management System	64
	4.1.5	Outsourcing	of Employees	65
	4.1.6	Increasing h	Key Personnel	66

4.2	Huma	n Resource	 Related Problems 	68
	4.2.1	High Staff T	urnover Rate	69
		4.2.1.1	Current Situation	69
		4.2.1.2	Causes and Methods of Combating	
			Staff Turnover	69
	4.2.2	Absenteeisi	m Among Employees	74
		4.2.2.1	Current Situation	74
		4.2.2.2	Causes and Methods of Curbing	
			Absenteeism	75
	4.2.3	Lack of Mot	ivation Among Employees	78
		4.2.3.1	Current Situation	78
		4.2.3.2	Causes and Methods of Motivating `	
			Employees	78
	4.2.4	Summary		83
4.3	Comp	etitive Advar	ntage Factors : Firm's Size and Experience	84
	4.3.1	Issues of La	arge and Experienced Firms in Achieving	
		Competitive	e Advantages	84
	4.3.2	Issues and	Recommendations for Small Firms to	
		Achieve Co	mpetitive Advantages	87
CHAI	PTER 5	s STR	ATEGY FORMULATION AND IMPLEMENTA	ATION
		MET	HODS TO ACHIEVE COMPETITIVE ADVAN	TAGE
5.1	The C	Objectives for	Growth	90
5.2	Conc	ncept of Strategic Management		
5.3	Adva	ntages of Str	ategic Management	94
5.4	Alternatives Available for Strategic Management			94
	5.4.1	Business –	Level Strategy	95
		5.4.1.1	Cost Leadership Strategy	96
		5.4.1.2	Differentiation Strategy	96
		5.4.1.3	Focus Strategy	97
		5.4.1.4	Summary	98

5.4.2	Corporate -	Level Strategy	99
	5.4.2.1	Levels and Types of Diversification	99
	5.4.2.2	Methods of Achieving Diversification	101
	5.4.2.3	Considerations of Diversification	101
	5.4.2.4	Advantages of Diversification	102
	5.4.2.5	Summary	105
5.4.3	Merger and	Acquisition Strategy	106
	5.4.3.1	Advantages of Mergers and Acquisitions	106
	5.4.3.2	Disadvantages and Problems of Mergers	
		and Acquisitions	107
	5.4.3.3	Summary	107
5.4.4	Joint Venture	es	109
	5.4.4.1	Advantages to the Client	109
	5.4.4.2	Advantages to the Consulting Firm	110
	5.4.4.3	Disadvantages of Joint Ventures	110
	5.4.4.4	Management of Joint Ventures	111
CHAPTER 6	CRIT	QUE OF METHOD EMPLOYED	112
CHAPTER 7	CON	CLUSION	114
443			447
BIBLIOGRAPHY 11			117

APPENDICES

Appendix A

Minconsult Sdn. Bhd. - Divisions Write-Up

Appendix B

Minconsult Sdn. Bhd. Audited Accounts Calculations for Financial Ratios

LIST OF FIGURES

Figure 2.1	Minconsult – Classification of Personnel (Units)
Figure 2.2	Minconsult – Classification of Personnel (Percentage)
Figure 2.3	Minconsult – Experience of Professional Staff (Units)
Figure 2.4	Minconsult – Experience of Professional Staff (Percentage)
Figure 2.5	Minconsult - Computer Workstations / PC's - Area of Usage
	(Units)
Figure 2.6	Minconsult - Computer Workstations / PC's - Area of Usage
	(Percentage)
Figure 2.7	Minconsult – Classification of Computer Types (Units)
Figure 2.8	Minconsult – Classification of Computer Types (Percentage)
Figure 2.9	Minconsult - Organisational Chart
Figure 2.10	Ghazali & Associates – Classification of Personnel (Units)
Figure 2.11	Ghazali & Associates - Classification of Personnel (Percentage
Figure 2.12	Ghazali & Associates – Experience of Professional Staff (Units)
Figure 2.13	Ghazali & Associates – Experience of Professional Staff
	(Percentage)
Figure 2.14	Ghazali & Associates - Computer Workstations / PC's - Area of
	Usage (Units)
Figure 2.15	Ghazali & Associates - Computer Workstations / PC's - Area of
	Usage (Percentage)
Figure 2.16	Ghazali & Associates - Organisational Chart

Figure 3.1	Business Process in an Engineering Consulting Firm
Figure 3.2	Forces Governing Competition in an Industry
Figure 3.3	Liquidity Ratios
Figure 3.4	Solvency Ratio
Figure 3.5	Profit
Figure 3.6	Profitability Ratio
Figure 3.7	Investment Performance
Figure 3.8	Identifying Strengths, Weaknesses, Opportunities and Threats
	(SWOT)
Figure 3.9	Core Competence as a Strategic Capability
Figure 4.1	Ghazali & Associates Business Process Flowchart
Figure 5.1	Framework for Strategy Formulation
Figure 5.2	Four Generic Strategies
Figure 5.3	Summary Model of the Relationship between Firm Performance
	and Diversification
Figure 5.4	Advantages and Problems of Mergers and Acquisitions

LIST OF TABLES

Table 2.1	Minconsult - Classification of Personnel
Table 2.2	Minconsult – Experience of Professional Staff
Table 2.3	Minconsult - Computer Workstations / PC's - Area of Usage
Table 2.4	Minconsult - Classification of Computer Types
Table 2.5	Ghazali & Associates - Classification of Personnel
Table 2.6	Ghazali & Associates – Experience of Professional Staff
Table 2.7	Ghazali & Associates - Computer Workstations / PC's - Area of
	Usage
Table 3.1	Liquidity Ratios
Table 3.2	Solvency Ratio
Table 3.3	Profit
Table 3.4	Profitability Ratio
Table 3.5	Investment Performance
Table 3.6	Four Criteria for Determining Strategic Capabilities
Table 5.1	Levels and Types of Diversification