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**STUDY ON COMMUNICATION IN  
TENAGA NASIONAL BERHAD**

**By**

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**Submitted to The Faculty of Economics and Administration  
University of Malaya  
in partial fulfillment of requirement for  
the Degree of  
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March, 1997**

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## **ABSTRACT**

*The study investigates the effectiveness of communication in Tenaga Nasional Berhad. In particular, differences in the effectiveness of communication among executives. The study utilised the interview and survey method to elicit information about communication in the company. The findings are discussed and recommendations are made as to how to overcome the shortcomings identified in this study.*

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