

BIBLIOGRAFI

- Ahmad Mahdzan (2001). *Business of Higher Education in Malaysia: Development and Prospects in The New Millennium.*
(Terdapat di <http://mahdzan.com/papers/nzpaper99/02intro.shtml>)
- Albert H. Yee, (ed) (1995), *East Asian Higher Education: Tradition and Transformations*, Pergamon Press.
- Asworth, A. and Harvey,R (1996). *Assessing Quality in Further and Higher Education*, Jessica Kingsley Publishers Ltd: London. ✓
- Barnett, R (1991). "Delivering Quality in students Learning", dalam Muller, D. and Funnel, P (eds.) *Delivering Quality in Vocational Education*, Kogan Page: London, 90-103.
- Beresford-Hill, P (1993). "Teachers education, access and quality control in higher education: lessons from America for Britain's policy-makers", *Oxford Review of Education*, Vol.19 No.1, 79-88.
- Bird, J (1996). "Further and Higher Education Partnerships: The Evolution of a National Policy Framework", in Abramson, M and Stennett, A (eds.) *Further and Higher Education Partnerships: The Future of Collaboration*, SRHE and Open University Press: London.
- Brennan, J and Shah (1993). "Higher Education Policy in the United Kingdom" dalam Goedegebuure, F and Maassen, L (eds.) *Higher education policy: An international perspective*, Pergamon Press: Oxford.
- Brophy, P (1996). "Resourcing the Learning Experience", in Abramson, M and Stennett, A (eds.) *Further and Higher Education Partnerships: The Future of Collaboration*, SRHE and Open University Press: London.
- Crosby, P (1984). *Quality Without Tears*, McGraw Hill, New York.
- Education Guide Malaysia (1994). Kuala Lumpur: Challenger Concept (M) Sdn. Bhd.

(1995). Kuala Lumpur: Challenger Concept (M) Sdn. Bhd.

(1996). Kuala Lumpur: Challenger Concept (M) Sdn. Bhd.

(1999). Kuala Lumpur: Challenger Concept (M) Sdn. Bhd.

Frans, A and Don, F (1994). "Towards a General Model of Quality Assessment in Higher Education", *Higher Education*, Vol.28. No.3 October.

Goodall, D (1994a). "Franchised Courses in Higher Education: Implications for Library Managers", *library Management*, 15(2), 27-33.

_____, (1994b), "Franchised Courses: The University Library Perspective", *E Libraries Journal*, Vol.37 No.3, 5-20.

Green, D (ed) (1994), *What is Quality in Higher Education?*, Open University Press: Buckingham.

Harvey, L. and Green, D (1993a). "Defining Quality", *Assessment and Evaluation in Higher Education*, 18(1), 9-34.

_____, (1993b). Defining Quality. *Assessment and Evaluation in Higher Education*, 18(1), 9-34.

Hj Yahaya Ibrahim (2002). The Growth and Development of Private Higher Education in Malaysia From MAPCO's Perspective, dalam Sufean Hussin (ed.) *Revitalising Education: Some Prospective Policy Innovation*, Utusan Publications: Kuala Lumpur.

Hilborne, J (1996), "Ensuring Quality in Further and Higher Education Partnerships", in Abramson, M and Stennett, A (Eds.) *Further and Higher Education Partnerships: The Future of Collaboration*, SRHE and Open University Press: London.

Isahak Haron (1989). The Role of the Government in Higher Education in Malaysia. *Masalah Pendidikan*, Fakulti Pendidikan, Universiti Malaya, April 1989.

Ismail, G. and Murtedza, M (eds.) (1996). *The New Wave University-A prelude to Malaysia 2020*, 2nd Ed. Petaling Jaya, Malaysia : Pelanduk Publications

Jasbir Sarjit Singh and H.Mukherjee (1993). Education and national intergration in Malaysia: Stocktaking thirty years after independence. *International Journal of education development*, 13(2), 89-102.

Juran, J (1988). *Juran on Planning for Quality*, Free Press: New York.

Lee, M.N.N (1999). *Private Higher Education in Malaysia*. Monograph Series No. 2/1999. School of Edducational Studies, Universiti Sains Malaysia, Penang.

Malaysia (2003) Kursus Yang Telah Mendapat Perakuan Akreditasi, *Lembaga Akreditasi Negara*, Petaling Jaya.
(Terdapat di <http://www.moe.gov.my/~lan/Kursus/Akreditasi.html>)

- _____ (1996-2000) *Rancangan Malaysia Ketujuh*. Cetakan Kerajaan.
- _____ (2003) *Statistik IPTS Mengikut Negeri*, Jabatan Pendidikan Swasta, Kuala Lumpur.
- _____ (1996) *Akta Lembaga Akreditasi Negara 1996*.
- _____ (1996). *Private Higher Educational Institutions Act 1996 (Act 555)*. Percetakan Nasional Malaysia Berhad: Kuala Lumpur.
- McBurne, G. and Ziguras, C (2001). 'The regulation of transnational higher education in Southeast Asia: case studies of Hong Kong, Malaysia and Australia', *Higher Education*, Vol.42, 85-105.
- Middehurst, Robin. and Gordon, George (1995). "Leadership, Quality and Institutional Effectiveness", *Higher Education Quarterly*, Vol.49 No.3 July, 267-283.
- Mohd Yahya Nordin (1999). "The Role of Private Sector in Malaysian Education: Challenges, Problems and Prospects: How Successful and Effective are These Development?" Kertas persidangan yang dibentangkan oleh Setiusaha dan Pengurus Besar Lembaga Akreditasi Negara (LAN), di *National Education Summit*, Petaling Jaya, 8-9 Mac.
- Mohammad S.Owlia and Aspinwall, E. M (1997), "TQM in Higher Education-A Review", *International Journal of Quality and Reliability Management*, Vol.14 No.5, 527-543.
- Morris, David (1993), "The Business of Franchising", *Journal of Further and Higher Education*, 17(1), 57-67.
- Munn, R. F (1989). "The bottomless pit or the academic library viewed from the administration building", *College and Research Libraries*, 50(6), 635-7.
- Palfreyman, David (1995). "A future for Quality", *Higher Education Quarterly*, Vol.49 No.2 April, 181-185.
- Palmer, Adrian (1992). "Franchised Degree Teaching-What Can Educator Learn From Business", *Journal of Further and Higher Education*, 16(3), 77-86.
- Tie Fatt Hee (1998). "Pemusatan Kuasa Menteri dan Akta Pendidikan 1996", *Masalah Pendidikan*, Fakulti Pendidikan, Universiti Malaya.
- The Observatory on Borderless Higher Education (2002), Terdapat di <http://www.obhe.ac.uk/products/reports/>.

Quality Assurance Agency for Higher Education (QAA). (1999). *Overseas Quality Audit Report. Overview Report, Malaysia. Institutional Review Directorate, September 1999.* (Terdapat di <http://www.qaa.ac.uk>)

(1999). *Overseas Quality Audit Report. Nottingham Trent University and Workers Institute of Technology, September 1999.* (Terdapat di <http://www.qaa.ac.uk>)

(1999). *Overseas Quality Audit Report. University of Northumbria at Newcastle and Sedaya College Malaysia, September 1999.* (Terdapat di <http://www.qaa.ac.uk>)

(2003). *Overseas Quality Audit Report. University of Greenwich and Systematic Education Group, September 2003.* (Terdapat di <http://www.qaa.ac.uk>)

(2003). *Overseas Quality Audit Report. University of Hertfordshire and INTI College Malaysia, April 2003.* (Terdapat di <http://www.qaa.ac.uk>)

(2003). *Overseas Quality Audit Report. Coventry University and INTI College Malaysia, April 2003.* (Terdapat di <http://www.qaa.ac.uk>)

Robinson, E (1968). "The New Polytechnics", Cornmarket: London.

Resolusi Seminar (2001). *Seminar Pendidikan Swasta: Perancangan Strategik Pendidikan Swasta Bagi Tempoh Tahun 2001-2010,* di Sunway Pyramid Convention Centre, Bandar Sunway, Petaling Jaya, 28-29 Ogos.

Shahril Marzuki dan Habib Mat Som (1999). *Isu Pendidikan di Malaysia: Sorotan dan cabaran,* Kuala Lumpur: Utusan.

Tengku Shamsul Bahrin (2001). *Seminar Pendidikan Swasta: Perancangan Strategik Pendidikan Swasta Bagi Tempoh Tahun 2001-2010,* Kertas Persidangan oleh Presiden Setiausaha Malaysian Association for Private Colleges (MAPCO), di Sunway Pyramid Convention Centre, Bandar Sunway, Petaling Jaya, 28-29 Ogos.

✓ Tan Ai Mei (2002). *Malaysian Private Higher Education: Globalisation, Privatisation, Transformation and Marketplaces,* ASEAN Academic Press: London. ✓

Tan Yew Sing (2001). *National Conference on Education in The New Millennium: Challenges and Responses.* Kertas Persidangan oleh Presiden INTI College, Petaling Jaya, 29-30 Mac.

Teo Chiang Liang (2002). *Taking Private Education Forwards in The New Millennium: The Prospect, The Challenges and The Response*. Kertas Persidangan oleh Setiausaha Malaysian Association for Private Colleges(MAPCO), Petaling Jaya.

University of Nottingham in Malaysia, *Quality Manual for Staff & Students*, terdapat di <http://www.nottingham.ac.uk/quality-manual/>.

Woodraw, M (1993). "Franchising: The Quiet Revolution", *Higher Education Quarterly*, 47(3), 207-20.

Yin Cheong Cheng dan Wai Ming Tam (1997). "Multi-models of quality in education", *Quality Assurance in Education*, Vol.5 No.1, 22-31.

Yorke, M (1992). "Quality of Higher Education", *Journal of Further and Higher Education*, 16(2), 90-103.

 (1993). "Quality Assurance for Higher Education Franchising", *Higher Education*, 26(2), 167-82.

Rujukan Akhbar, Majalah dan Laman Web

Berita Harian

- Financial Times*, 10 September 2001, "Business school set to climb the Research League"
- New Straits Times (NST)*, 8 Januari 1996, "Two more Education Bills will be tabled"
- New Straits Times (NST)*, 13 Mac 1998, "Colleges seek speedy approval for 3+0 courses"
- New Straits Times (NST)*, 1 Mac 1998, "Impetus to boost quality of education"
- New Straits Times (NST)*, 5 Mac 1998, "Enough places for returning students"
- New Straits Times (NST)*, 12 Mac 1998, "Higher education at lower fees"
- New Straits Times (NST)*, 13 Mac 1998, "Colleges seek speedy approval for 3+0 courses"
- New Straits Times (NST)*, 24 Mac 1998, "Challenges in private education"
- New Straits Times (NST)*, 18 April 1998, "Fund giving loans to 12,000 students"
- New Straits Times (NST)*, 31 Mei 1998, "Standards that have to be met"
- New Straits Times (NST)*, 19 Julai 1998, "3+0 programme for business IT courses"
- New Straits Times (NST)*, 15 Ogos 1996, "Najib: We can be centre of education"
- New Straits Times (NST)*, 13 September 1998, "Private colleges' duty to be honest with students"
- New Straits Times (NST)*, 11 Januari 2001, "Borderless Universities"
- New Straits Times (NST)*, 22 Februari 2001, "UNiM sets up local campus"
- New Straits Times (NST)*, 8 Mac 2001, "Lower cost, top quality education at UNiM"
- The Star*, 24 Februari 1998, "No new twinning programmes"
- The Star*, 5 Mac 1998, "2300 places: Allocation enough for returning students"
- The Star*, 13 Mac 1998, "Conditions for 3+0 lauded"
- The Star*, 21 Mac 1998, "Many queries on transfer of credits"
- The Star*, 28 Mac 1998, "200 have quit British varsities"
- The Star*, 29 Mac 1998, "No recall"
- The Star*, 30 April 1998, "Pay existing fee first, parents urged"
- The Star*, 25 Mei 1998, "Urged to keep course fees down"
- The Star*, 1 Oktober 2000, "A foreign perspective" *The Star*, September 2000, "First British university campus opens in Kuala Lumpur"

The Star, 28 Januari 2001, "The new British experience"

The Star, 28 Januari 2001, "Rising Star of British Varsity League Table"

The Star, 11 Februari 2001, "Assuring varsity quality"

The Star, 11 Februari 2001, "Use League Table Wisely, Advises Professor"

The Edge, 19 Mei 2002, "K Sidim ti Build Township Around Nottingham U"

The Guardian, 15 Ogos 2000.

Times Higher Education Supplement

<http://www.UNiM.nottingham.ac.uk/>

<http://www.qaa.ac.uk>

<http://www..studymalaysia.com>

<http://www..moe.gov.my/~Statistik/>

<http://www..moe.gov.my/~lan/Kursus/Akreditasi.html>

<http://www.Timesonline.co.uk>

<http://www.ucas.ac.uk>

<http://www.malaysia.net/aliran/monthly/2002>

Senarai Temubual

Pentadbir, APIIT, 4 Mac; 11 Mei; 9 Jun 2003.

Pensyarah Kanan, Jabatan Teknologi Maklumat, APIIT, 14 Mei 2003.

Pelajar, Program ijazah Perniagaan dan Perakaunan , Kolej Inti, Mei; Jun 2003.

Pentadbir, Taylor's College, Mac; Mei 2003.

Pensyarah, Jabatan Sains Komputer, Taylor's College, Mei 2003.

Pentadbir, Jabatan 'Quality Assurance' , Kolej Inti, 9-10 Mei 2003.

Pentadbir, Kolej Inti, Mei 2003.

Pentadbir, Stamford College, Mei 2003.

Pensyarah dan penyelaras, Program ijazah, Stamford College, 17 April 2003.

Pelajar program ijazah Perakaunan, Taylor's College, Mei 2003.

Pelajar program ijazah Sarjana Muda, Metropolitan College, Mei 2003.

Ketua Jabatan, Program ijazah Pentadbiran Perniagaan, UNiM, 5 Mac 2003.

Pelajar program ijazah Pentadbiran Perniagaan, UNiM, Mac 2003.