Appendix 1: Experiment Consent Form

I have willingly agreed to participate as a subject in this experiment. I have been informed of what the experiment entails and realize that if at any time I disagree with the methods of the experiment that I am free to leave.

	Name	**Date**
1.		
2.		
3.		
4.		
5.		
6.		
7.		
8.		
9.		
10.		
11.		
12.		
13.		
14.		
15.		

Thank you for your participation in this experiment.

Appendix 2: Preliminary Questionnaire

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* For answering purposes: Please highlight your answer and color your selection with **RED** font color.

Preamble

The purpose of this experiment is to study the effect of visualization of content-rich web site using a hierarchical tree representation in the form of Table of Contents.

1. How many years you have been using computers?

    Never used   Less than 1 year   2 – 4 years   More than 5 years

2. For how long have been using the World Wide Web?

    Never used   Less than 1 year   2 – 4 years   More than 4 years

3. How many hours per week (on average) do you spend browsing the Web?

    Less than 2 hours   3 – 5 hours   6 - 10 hours   More than 10 hours

4. How much time (on average) do you spend browsing the Web in one setting?

    5 – 10 min   30 min. – 1 hour   2 – 5 hours   More than 5 hours

5. Rate your familiarity with the World Wide Web:

    Novice   Intermediate   Advanced

6. List up to three tasks that you use the Web for:

     i.

     ii.

     iii.

7. Have you ever visited the National Archives of Malaysia web site before?

   Yes   No

8. If you answered Yes to question 7, how familiar are you with this site?

   Not very familiar   Somewhat familiar   Ver familiar

Thank you for your participation in this experiment.

Appendix 3: Experiment Questionnaire

Table 1: Referring to URL: http://arkib.gov.my

Task	Answer	Time Taken To Answer (Average)
1. In the "Welcome" section, how many levels of hierarchy you can see?		
2. In which section is that "Memorial Tunku Abdul Rahman Putra" is placed?		
3. In "The History Channel", can you predict or exactly tell how big is the size of this section alone?		
4. How big is the size of the whole site? Can you tell for sure or just predict?		
5. How many file types can you tell from browsing this site? Please state your answer.		

Table 2: Referring to URL: http://members.tripod.com/flyhigh_3/NatArchive/demo/index.htm

Task	Answer	Time Taken To Answer (Average)
1. How many levels of hierarchy (shown as directories) you can see? *Hint:* Click on the <u>View General Site Map</u> of The Site hyperlink on the left frame.		
2. In which section/directory is that "Malacca Sultanete" is placed?		
3. In "The History Channel", can you predict or exactly tell how big is the size of this section alone?		
4. How big is the size of the whole site? Can you tell for sure or just predict?		
5. How many file types can you tell from browsing this site? Please state your answer. *Hint:* See the <u>Legend</u> option available at the top of site's Table of Contents.		

Appendix 4: User Satisfaction Survey

Thank you for your participation in this experiment. Please take a few minutes to complete this survey to help us evaluate the results more efficiently.

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* For answering purposes: Please highlight your answer and color your selection with **RED** font color.

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1. Rate the difficulty of the set of tasks you were asked to perform.

For Table 1's tasks: National Archives Web Site

	(easy)				(difficult)
Task 1	1	2	3	4	5
Task 2	1	2	3	4	5
Task 3	1	2	3	4	5
Task 4	1	2	3	4	5
Task 5	1	2	3	4	5

For Table 2's tasks: CRIVE Web Site

	(easy)				(difficult)
Task 1	1	2	3	4	5
Task 2	1	2	3	4	5
Task 3	1	2	3	4	5
Task 4	1	2	3	4	5
Task 5	1	2	3	4	5

2. How easy or difficult was it for you to learn the system you were using for this experiment?

For Table 1's tasks: National Archives Web Site

Easy				Difficult
1	2	3	4	5

For Table 2's tasks: CRIVE Web Site

Easy				Difficult
1	2	3	4	5

3. How well-organized was the CRIVE web site you were using?

Poor				Excellent
1	2	3	4	5

4. Do you think an on-screen table of contents is a good idea for a web site?

Yes   No

5. Did the table of contents help you complete the tasks quicker than you would have using a regular browser?

Yes   No

6. Overall, how satisfied were you with the CRIVE interface you were given to help you complete the tasks?

Not satisfied				Satisfied
1	2	3	4	5