

# Money Attitude and Compulsive Buying Behaviour Among Urban Malaysians

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Submitted to the Faculty of Business and Accountancy, University of Malaya, in partial fulfillment of the requirements for the Degree of Master of Business Administration

September 2001



### ACKNOWLEDGEMENT

I wish to express my heartfelt gratitude to my supervisor and mentor, Ms.

Ong Fon Sim, for her invaluable comments, constructive suggestions and assistance in the successful completion of this study. Her professionalism, able quidance and attention provided by her are gratefully acknowledged.

I also wish to extend my appreciation to my employer, University Teknologi MARA (UiTM) for providing me the opportunity, financial grant, and study leave, without which, it would have been impossible for me to pursue this study. In addition, I am sincerely grateful to Puan Normah Dali for her advice and support.

I would like to thank my fellow coursemates, working colleagues and friends who have responded to the survey questionnaire and to those who have in one way or another helped with this study.

To my mother, sisters and brothers, I wish to express my gratitude for their constant support and encouragement. Last but certainly not least, my deep gratitude goes to my family who let the lifecycle of this study disrupt theirs. My overriding debt goes to my husband, Freddie, who provided me with the time, inspiration and always being there for me. I will always cherish my sons, Mark and Wayne and my daughter, Jean, for putting on their best behaviour despite the long hours of absence of their mother who needed time to research and prepare for this study.

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#### Abstract

This paper seeks to explore the attitude of urban Malaysians towards money. Ethnic and gender differences on their money attitude were examined. In addition to exploring money attitude, compulsive buying, a specific aspect of abnormal consumer buying was investigated. Specifically, the intent of this study is to examine the extent to which money attitude influence compulsive buying. This study involved 270 respondents from the urban areas in the Klang Valley and Kuala Lumpur and was conducted using survey approach to a convenient sample of consumers.

Gresham and Fontenot's Money Attitude Scale (1989) and later modified to reflect money behaviour of Malaysians was used to measure money attitude. Factor analysis with Varimax rotation was performed on these variables. Seven money attitude dimensions emerged from the factor analysis. They are defined as Retention-Time, Quality, Power-Prestige, Distrust-Anxiety, Money-Conscious, Self-Gratification and Altruistic dimensions. Findings on ethnic comparison in attitude towards money revealed that the urban Malays exhibited stronger Quality and Power-Prestige attitudes than the urban Chinese, whilst the Chinese showed significant differences regarding their financial preparation for the future i.e. Retention-Time factor. However, the Chinese were less altruistic in their attitude towards money as compared to the Malays. Research results also found gender differences in their attitude towards money. Urban Malaysian males were more quality conscious and money-oriented than urban Malaysian females.

Faber and O'Guinn's (1992) compulsive buying scale was used to estimate the prevalence of compulsive buying. The above resulted in 8.5% of the sample being classified as compulsive buyers, an estimate that was consistent with past findings. On gender comparison, female respondents exhibited stronger compulsive buying behaviour more than male respondents.

The relationship and extent of influence of money attitude and noncompulsive buying was analysed from the perspective of non-compulsive group of buyers. Retention-Time, Quality and Power-Prestige money attitude dimensions were found to be significant predictors in the regression analysis. Retention-Time was positively correlated and had an important influence on noncompulsive buying behaviour. Thus non-compulsive buyers generally demonstrate a greater effort to retain money for the future and make financial planning. As for Power-Prestige and Quality dimensions, both were inversely correlated to non-compulsive buying and also contributed in explaining this behaviour. This suggests that non-compulsive buyers are less driven by the need to spend money to influence and impress others; and purchasing top quality and prestigious products. Findings for this study have some implications for marketers, financial planners and policy makers.

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Figure 1

Compulsive Buying Behaviour: A Conceptual Framework

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## List of Abbreviations

MBBS

Money Attitude Scale MAS

MES Money Ethics Scale

Money Belief and Behaviour Scale Statistical Package for Social Sciences Programme SPSS

Master of Business Administration MBA

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