

APPENDIX I

Interview Questionnaire:

- 1. Could you please briefly describe what is Remote Monitoring system?
- 2. Do you have many customers interested in purchasing surveillance systems? What is the monthly average?
- 3. From your experience, which supplier or brand of surveillance system is the customer-preferred choice?
- 4. What is the main concern of most customers when purchasing a surveillance system?
- 5. What is the price range of the surveillance system?
- 6. Could you briefly describe how the Remote Monitoring System via (i) Telephone (ii) Internet (iii) Network works?



- 7. What are the advantages and disadvantages of Remote Monitoring system?
- 8. What are the facilities or equipments that customers need to purchase in order to set up the remote monitoring via network?
- 9. Based on the current market trends and your own projections, how do you foresee the market of the remote monitoring system in 10 years time?
- 10. What are the legal aspect that needs to be consideration before purchasing and installation of remote monitoring system?
- 11. Which brand or supplier of the remote monitoring system do you recommend to customer and why?



APPENDIX II

Real Time CCTV System

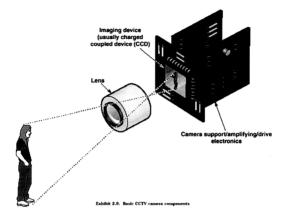


CCTV Camera











APPENDIX III

JVC C2U surveillance software

