APPENDIX I

Interview Questionnaire:

1. Could you please briefly describe what is Remote Monitoring system?

2. Do you have many customers interested in purchasing surveillance systems? What is the monthly average?

3. From your experience, which supplier or brand of surveillance system is the customer-preferred choice?

4. What is the main concern of most customers when purchasing a surveillance system?

5. What is the price range of the surveillance system?

6. Could you briefly describe how the Remote Monitoring System via (i) Telephone (ii) Internet (iii) Network works?
7. What are the advantages and disadvantages of Remote Monitoring system?

8. What are the facilities or equipments that customers need to purchase in order to set up the remote monitoring via network?

9. Based on the current market trends and your own projections, how do you foresee the market of the remote monitoring system in 10 years time?

10. What are the legal aspect that needs to be consideration before purchasing and installation of remote monitoring system?

11. Which brand or supplier of the remote monitoring system do you recommend to customer and why?
APPENDIX II

Real Time CCTV System

CCTV Camera
Exhibit 2.9. Basic CCTV camera components
APPENDIX III

JVC C2U surveillance software