

Contents

Chapter One: Introduction	1
1.1 What Is Software Risk Management?.....	1
1.2 Risk Definitions.....	2
1.3 Benefits of Performing Risk Management.....	4
1.4 Reasons Why Software Risk Management Is Not Performed.....	5
1.5 The Current Problems.....	7
1.6 Causes of Software Problems.....	10
1.7 The Importance of Software Risk Management Tool.....	15
1.8 Structure of the Thesis.....	16
Chapter Two: Research Objectives	19
Chapter Three: Literature Reviews	23
3.1 Formal/Traditional Risk Management Services.....	50
3.2 Automated Risk Management Aids.....	50
Chapter Four: The Development of A Risk Management Tool	57
4.1 Introduction to Risk Management Tool: Statistical Manager.....	57
4.2 Objectives of the Tool.....	60
4.3 Functional Requirements.....	62
4.4 Non-Functional/Performance Requirements.....	63
4.5 Development Methodology.....	65
4.6 Targeted Users.....	67
4.7 Software Selections.....	68
4.8 Hardware Selections.....	70
4.9 Design of the Tool.....	72
4.10 Screen Design of The Statistical Manager.....	79

4.11 Testing Strategies.....	88
4.11.1 Black Box Testing.....	88
4.11.2 Functional Testing.....	92
4.11.3 Graphical User Interfaces Testing.....	95
4.11.4 Help Facilities Testing.....	98
Chapter Five: Tool Evaluations	100
5.1 Achievements of Statistical Manager with respect to the Non-functional Requirement/Performance Requirements.....	104
5.2 Comparison of Statistical Manager with Similar Existing Tools.....	107
Chapter Six: Conclusions and Future Work	114
Bibliography	120
Appendix A: Definitions	129
Appendix B: Class Design	143
Appendix C: Screen Design and Snapshots	198
Appendix D: Evaluation Questionnaires	218
Appendix E: Software Risk Management Guiding Principles, FAQ and Myths	221
Appendix F: Installation Guide	227