

Abstract

Business information availability is the lifeblood of a company and is the heart of an organisation's operation. Many companies invest a lot of money in developing reliable systems and infrastructure to accommodate the business information. But not many realise the need of business continuity until disaster is actually in front of them. This research paper will look how important is business continuity in an organisation. The study covered scopes of business impact analysis as well as step by step disaster recovery and backup planning process. The subject of the study is a Public Listed company in Malaysia, MCSB Systems Berhad. This paper too would look on how MCSB Systems Berhad applied the above process and analysis in coming out with its Disaster Recovery Plan and Standard Operating Procedures.