CONTENTS

| List of Tables | v |
|--------------------------------------|------|
| Acknowledgements | vii |
| Abstract | viii |
| | |
| Chapter | Page |
| 1. INTRODUCTION | |
| Background to the Study | 1 |
| Statement of the Problem | 2 |
| Aims of the Study | 3 |
| Research Questions | 4 |
| Significance of the Study | 4 |
| Limitations | 6 |
| Definitions | 6 |
| Organization of the Report | 8 |
| | |
| 2. REVIEW OF LITERATURE | |
| Approach to the Review of Literature | 9 |
| Arguments for the Internet | 10 |
| Arguments for the Library | 17 |
| | |
| 3. METHODOLOGY | |
| Pilot Study | 22 |
| The Population and Sample | 23 |

| Instruments | 24 |
|--|----------|
| Data Analysis Techniques | 25 |
| | |
| 4. RESULTS AND DISCUSSION | |
| Demographic Patterns of Respondents | 26 |
| Usage of Library by Respondents | 28 |
| Use of the Internet | 28 |
| Patterns of Use of the Internet | 32 |
| Assistance from the University Library with the Internet | 43 |
| Changes in the Role of Library | 46 |
| Perceptions of Librarians | 52 |
| | |
| 5. MAJOR FINDINGS, RECOMMENDATIONS AND COM | CLUSIONS |
| Major Findings | 58 |
| Recommendations | 63 |
| Conclusions | 65 |
| | |
| APPENDICES | |
| Appendix 1: Questionnaire | 66 |
| Appendix 2: Interview questions | 73 |
| | |
| REFERENCES | 75 |

LIST OF TABLES

| Table | Page |
|---|------|
| 1. Rate of Responses by Faculty | 26 |
| 2. Level of Study of Respondents | 27 |
| 3. Use of the Internet for Research Purposes | 27 |
| 4. Frequency of Use of Library per Day | 28 |
| 5. Major Information Sources | 29 |
| 6. Relationship between Students' Faculties and Information Source Used | 30 |
| 7. Methods of Learning to Use the Internet | 32 |
| 8. Internet Services Used | 33 |
| 9. Internet Services Used by Faculties | 34 |
| 10. Times of Using the Internet during the Day | 36 |
| 11. Places where Postgraduate Students Primarily Used the Internet | 37 |
| 12. Factors to Determine Internet Information Quality | 38 |
| 13. Factors to Determine Information Quality by Faculty | 39 |
| 14. The Influence of the Internet on Research | 40 |
| 15. Forms of Influence of Internet on Students' Research | 41 |
| 16. Problems Encountered when Using the Internet | 42 |
| 17. Assistance from the Library | 43 |
| 18 . Types of Assistance from the Library | 44 |
| 19. Availability of Librarians during Training Sessions | 44 |
| 20. Availability of Librarians after Training Sessions | 45 |
| 21. Satisfaction with Assistance Provided by Librarians | 45 |
| 22. Seeking Help from Librarians to determine Quality of Information | 46 |
| 23. Expected Role of the Library in IT Era | 47 |

| 24. Expected Role of the Library by Faculty | 48 |
|--|----|
| 25. Role of Librarian | 49 |
| 26. Preferred Resources for Research | 50 |
| 27. Perceptions if the Internet will Replace the Library | 51 |
| 28. Perceptions of Students about the Future of the Library by Faculty | 51 |
| 29. Activities Carried Out by Librarians via Internet | 53 |
| 30. Some Expected Changes due to the Internet | 54 |
| 31. Role of Librarians in Relation to the Internet | 55 |
| 32. Increasing Efficiency in the Library | 56 |