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5.2 SUMMARY OF MAIN FINDINGS

5.3 IMPLICATIONS OF MAIN FINDINGS

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5.5 CONCLUSION
LIST OF ABBREVIATIONS

GDP - Gross Domestic Production
COSH - Conference On Occupational, Safety And Health.
CIDB - Construction Industry Development Board.
OSHA - Occupational Safety And Health Act.
DOSH - Department Of Occupational, Safety And Health.
CUT - Common Utility Trench.
KLSE - Kuala Lumpur Stock Exchange.
PPC - Pembinaan Punca Cergas
PKK - Perkhidmatan Kontraktor Kerja
HQ - Head Quarters.
PMT - Project Management Team.
TNB - Tenaga Nasional Berhad.
JBA - Jabatan Bekalan Air.
OSH - Occupational Safety And Health.
FMA - Factories and Machinery Act.
DBKL - Dewan Bandaraya Kuala Lumpur
OT - Overtime.
PPE - Personal Protective Equipment
PJ - Putra Jaya
ESP - English For Specific/Special Purposes.
EOP - English For The Occupational Purposes.
ESL - English As A Second Language.
UMESPP - University of Malaya’s English Special Purposes Project.
UMSEP  -  University Malaya's Spoken English Project.
MoU   -  Memorandum Of Understanding.
UM    -  University of Malaya.
TSA   -  Target Situation Analysis.
IT    -  Information Technology.
UKM   -  University Kebangsaan Malaysia.
LIST OF FIGURES AND TABLES

Figure No.

1. Communication is interaction.
2. Communication is transaction.
5. Model of communication – Newcomb in Fiskie.
7. TSA Framework.
8. Organization of Safety Management Team.
9. Project representatives
10. Overall lines of communication of the Safety Management Team.
11. Patterns of communication (Internal).
12. Patterns of communication (External).
13. Communication patterns of section-to-section meetings.

Table No.

1. Educational Background Of The Safety Management Team
2. Communicative Activities Between Safety Manager – Engineers.
5. Communicative Activities Between Safety Manager – Craftsmen.
**GLOSSARY**

<table>
<thead>
<tr>
<th>Term</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Temporary structures/stages</td>
<td>Structures erected temporarily to withstand permanent ones.</td>
</tr>
<tr>
<td>Scaffolding</td>
<td>Standard steel -frames erected on site.</td>
</tr>
<tr>
<td>Dump trucks</td>
<td>Ten wheeler lorries, mainly used to carry earth.</td>
</tr>
<tr>
<td>Slab</td>
<td>Concrete placed in a horizontal formation.</td>
</tr>
<tr>
<td>Signages</td>
<td>Signboards, stickers and posters.</td>
</tr>
<tr>
<td>Toolbox meeting</td>
<td>Brief meeting in the morning to discuss daily work and tools to be used.</td>
</tr>
<tr>
<td>Road furniture</td>
<td>Items used to safeguard road users’ safety like shuttle barrier and beacon.</td>
</tr>
<tr>
<td>Delineators</td>
<td>Illumineuos lining to demarcate ‘danger area’.</td>
</tr>
<tr>
<td>Guard rails</td>
<td>Timber or steel erected to prevent falling.</td>
</tr>
<tr>
<td>Scupper drain</td>
<td>Small drains along sidewalks which contain water.</td>
</tr>
<tr>
<td>Casting</td>
<td>Concrete powder.</td>
</tr>
<tr>
<td>Concrete</td>
<td>A mixture of sand, cement and aggregate.</td>
</tr>
<tr>
<td>Elevation</td>
<td>Area above ground level.</td>
</tr>
<tr>
<td>Craftsmen</td>
<td>Operators of crane, excavators and machinery.</td>
</tr>
<tr>
<td>Consultant</td>
<td>Deciding authority of engineering work.</td>
</tr>
<tr>
<td>Suppliers</td>
<td>Persons involved in supplying materials to the job site.</td>
</tr>
<tr>
<td>Barricade</td>
<td>Plastic/timber used to ‘cordon off’ an area.</td>
</tr>
<tr>
<td>Cross bracing</td>
<td>Two pieces of steel erected in ‘X’ manner.</td>
</tr>
<tr>
<td>Manhole</td>
<td>Construction area ‘access’ for one man through an opening.</td>
</tr>
<tr>
<td>Confined space</td>
<td>Area covered on all sides – limitation to entry and exit.</td>
</tr>
<tr>
<td>Safety crew</td>
<td>Persons involved in safety work at job site.</td>
</tr>
<tr>
<td>Man hours</td>
<td>Hours worked by the entire work force to complete the project.</td>
</tr>
</tbody>
</table>