

**ESP FOR HOSPITALITY AND TOURISM STUDENTS:  
A NEEDS ANALYSIS**

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## TERMINOLOGY AND ABBREVIATIONS

CFLGS	Center for Languages and General Studies
ESP	English for Specific Purposes
FHTM	Faculty of Hospitality and Tourism Management
IELTS	International English Language Testing System
MATTA	Malaysian Association of Tour and Travel Agents
MUET	Malaysian University English Test
SPM	Sijil Pelajaran Malaysia
SPVM	Sijil Pelajaran Vokasional Malaysia
STPM	Sijil Tinggi Persekolahan Malaysia
UniRazak	Universiti Tun Abdul Razak

### Abbreviations and Symbols in Tables

EL	English language lecturer
No. Sts	Number of students
No. Ltc	Number of lecturers
S	Students
SL	Subject lecturer
No.	Number
%	Percentage