

# APPENDICES

## APPENDIX A : SUMMARY OF FAIRCLOUGH'S THREE-DIMENSIONAL FRAMEWORK



*3-dimensional framework (Fairclough, 1995): Texts are bound by the discursive practices of the media which is further constituted by social practices in the society.*

### A) DEFINITIONS/FEATURES (Fairclough, 1995):

1. TEXT (written/verbal/multi-modal):
  - a. Analysis of text involves linguistic analysis in terms of vocabulary, grammar, semantics, sound system and cohesion-organization above the sentence level i.e. the lexical-grammatical and semantic properties.
  - b. Texts can be viewed from multifunctional perspective
    - representation (relates to ways in which texts signify the world and its processes, entities and relations)
    - identification (relates to the ways in which social identities are set up in discourse)
    - action (relates to how social relationships between discourse participants are enacted and negotiated)
2. DISCURSIVE / DISCOURSE PRACTICE :
  - a. Practices to mediate text production and consumption :
    - 'Production' involves a set of institutional routines e.g. news gathering, writing and editing
    - 'Consumption' refers to ways readers read and comprehend text.
  - b. Institutional processes (editorial procedures) and discourse processes (changes the text go through in production and consumption of texts) to determine what to weed out and what is to be published or propagated.
  - c. Includes the process of intertextuality – property of texts being that contain other texts.
3. SOCIAL PRACTICE (social and cultural practices in society, accounts of communication in the mass media) :
  - a. *Access to the media* - often those who have forms of economic, political or cultural power have the best access and control over public discourse (van Dijk, 1999).

- b. *Economy of media* – the media is open to commercial pressures; dominant voices could determine what news and in what ways such news is to be published (Sheyholislami, 2007)
- c. *Politics of media* - the stakeholders can contribute to reproducing social relations of domination and exploitation (Sheyholislami, 2007).
- d. What it says about the culture of a society.

## **B) 4 LEVELS OF TEXT ANALYSIS (Fairclough, 1995)**

### 1. Vocabulary :

- choice of words (e.g. freedom fighters vs. terrorists)
- hyperbole
- euphemism (e.g. mentally-challenged, visually-impaired)
- overlexicalisation (excessive positive / negative words)
- metaphor / personification (e.g. evil for AIDS)
- modality (e.g. will-prediction, could – possibility)
- vocabulary is studied in relation to the connotations and implications to text consumption.

### 2. Grammar :

- transitivity relations (related to Systemic Functional Grammar)
- passivisation (active or passive voice - why / implications)
- nominalisation (how subject is included / excluded from sentence)

### 3. Cohesion :

- repetition of words / phrases / ideas
- semantic relationships (e.g. synonymy, antonymy, hyponymy, meronym)
- using references, substitution and discourse markers (e.g. and, but, however, although).

### 4. Text structure :

- dialogic organisation of text e.g. turn-taking
- genre analysis (how a text is structured e.g. narratives, promotional, interview)
- intertextual analysis – quotation of other sources, whose voice is being represented and why

**N.B.** These 4 levels of analysis are then described and interpreted in relation to the social situation and the ideology the text is propagating; how it shapes and is shaped by the social practices.

*Source : Fairclough, N. (1995) Critical Discourse Analysis : The Critical study of Language. London : Longman.*

## APPENDIX B : LIST OF TEXTS STUDIED

	NO.	DATE	PAGE	COLUMN	PAPERS	TITLE	RATING	Summary
1	49	20040701	22 & 23	Parenting	Star	House of Hope	3	Home for the disabled
2	51	20040707	27	Focus	Star	Disabled not getting aid	2	Universities not aware of aid for disabled students
3	52	20040710	25	Nation	Star	Education more crucial	3	Transport and training for disabled
4	53	20040715	10	Lifestyle	Star	Caring and capable lass (AT)	5	Plight of a deaf person
5	54	20040722	2	Nation	Star	Disability No Barrier for Computer Whiz	1	Computer savvy person
6	55	20040722	2	Nation	Star	Disabled to get greater access to skills training and jd	2	Skills training centre to have facilities for disabled
7	56	20040725	5	Nation	Star	100 disabled students to be placed under one roof so	2	New centre for all types of disabilities
8	57	20040725	2 & 3	Primary Ed	Star	Still much to do for special education	5	Lacks, what children with learning disabilities are up against
9	58	20040730	31	Events	Star	Teaching aid and toys for special children	1	Exon Mobil charity for Down's Syndrome
10	59	20040801	9	Special Ed	Star	Helping families	5	Lack of support services for disabled members
11	60	20040804			Star	Proposals to protect rights of special kids	4	Compliments/ proposes to train special education teachers
12	63	20040811	3	Nation	Star	Raw deal for blind grad	4	Blind grad not allowed to sit for qualifying test
13	64	20040812	13	Nation	Star	Blind spot for the disabled	4	Editorial comment on blind grad not qualified to be teacher
14	65	20040812	20	Parenting	Star	No words needed	3	Mother of autistic child claims communication means more than just word
15	67	20040814	36	Events	Star	Christmas comes early for special kid	2	Donation for MAGIC
16	68	20040817		Nation	Star	Another blind woman faces shattered dream	4	Blind grad not allowed to sit for qualifying test : Pua Ming Hui
17	69	20040818	14	Nation	Star	Be fair to us, says blind grad	4	Blind grad not allowed to sit for qualifying test : Mohd Arshad
18	70	20040821		Comment	Star	Disabled not objects of charity	4	Blind grads should be allowed to earn a living
19	71	20040822		Comment	Star	Give disabled a fair change	4	Letter to editor : plea for disabled to become teachers
20	75	20040829	13	Fit for Life	Star	Nutrients for special kids	3	Advice on food problem in special children
21	76	20040902	12	Lifestyle	Star	Champions of the disabled (AT)	4	Speaking up for People with learning disability (PLD)
22	77	20040905	6	Issues	Star	Dearth of jobs for the blind	5	Prejudice from employers on disabled employees
23	78	20040905	4	Issues	Star	Tough going for the blind at the university	4	How the blind deal with their education at the university
24	79	20040906	9	Events	Star	Young Idols meet disabled fans	2	Community visit by the Malaysian Idol finalists
25	81	20040906	28	Sport	Star	Wheelchair tennis serves two aces	1	Wheelchair tennis games
26	82	20040911	10	Nation	Star	Special attention paid to disabled and needy	2	More allocation for disabled (Budget 2005)
27	83	20040914	20	Feature Metro	Star	Helping special children cope	2	Rumah Charis promote services for disabled (Promotional Discourse)
28	84	20040916	6	Lifestyle	Star	No handicap (AT)	2	Disability parade (Chicago)
29	86	20040917	33	Art	Star	Through the eyes of special kids	2	Art exhibition by a child with autism and ADD
30	87	20040917	21	Events	Star	Volunteer to help disabled kids	2	How volunteers help disabled to ride on horses
31	89	20041007	21-22	Parenting	Star	Managing autism	4	Story by a mother with autistic child
32	90	20041008	8	News	Star	Selfless mum seeks aid	3	Plight of a mother who is caring for 2 children with palsy /down's
33	91	20041014	17-18	Features	Star	Tech doors opening to the blind	4	Technology to assist the blind +(Promotional Discourse)
34	92	20041014	19	Features	Star	Making full use of human resources	2	Computer application to help the blind
35	93	20041014	27	Parenting	Star	Leaky gut	1	Diet intervention programme on autistic children

36	94	20041020	15	News	Star	Dream comes true for disabled man	2	Fund raising
37	95	20041014	5	People	Star	With our heart	5	Disabled don't want charity but respect
38	96	20041021	4	Lifestyle	Star	No help (AT)	4	Disabled didn't want sympathy
39	97	20041029	27	Events	Star	Reflexology parth for special kids	2	Exonmobil (Promotional Discourse)
40	99	20041102	22	Sport	Star	RMCC donate RM200,000 to special kids	2	Charity by McD (Promotional Discourse)
41	100	20041104	19	Parenting	Star	Hidden Talent	3	Exceptional talent in art
42	101	20041104	18	Lifestyle	Star	Noble act (AT)	4	Experience at charity dinner by Rotary Club Kelana Jaya
43	102	20041104	23	Parenting	Star	Young people with potential	2	Announcement on United Voice's conference
44	103	20041106	32	News	Star	Remember the less fortunate'	3	Wisma Harapan laudes citizens to remember the mentally-handicapped
45	104	20041106	15	Events	Star	Telco brings cheer to special children	2	Fund raising (Promotional Discourse- CELCOM)
46	105	20041109	14	People	Star	Born blind, but doin things	4	Comparing facilities for the disabled in UK & M'sia
47	106	20041114	13	Language	Star	Be a friend to the deaf	2	Promoting sign language course (Promotional Discourse)
48	107	20041121	21	Nation	Star	Deaf couple tie know after year-long courtship	1	Deaf couple got married
49	108	20041123	6	Nation	Star	Over 80% of blindness preventable, says group	2	Blindness could be avoided through awareness
50	109	20041124	15	News	Star	Disability not a barrier	1	International Day for Disabled person
51	110	20041125	10	Lifestyle	Star	Sore point (AT)	3	Experience of a disabled at a cinema + independence
52	111	20041201	17	Events	Star	Tips on caring for the disabled	3	Training volunteers on how to help people with disabilities (PWD)
53	112	20041202	14	Lifestyle	Star	Just regular folk (AT)	4	Plight of the disabled
54	113	20041202	16	Parenting	Star	Trials of Kit	4	Story by a sister about mum's plight caring for autistic brother
55	114	20041206	7	People	Star	Breaking the sound barrier	5	How deaf could reach out and make themselves be heard
56	115	20041209	7	Lifestyle	Star	Special Day (AT)	3	International Day for Disabled person
57	116	20041213	14	Events	Star	Association raises RM133,000	2	Japanese community make donations for disabled
58	117	20041214	2,3	News	Star	Enabling the blind to share the joy of reading	4	Lack of books and comics in braille
59	118	20041215	15	Nation	Star	Longing for better mobility	3	Disabled plea for a wheelchair
60	119	20041216	15	Events	Star	Santa makes party memorable for kids	2	Charity by HSBC (Promotional Discourse)
61	120	20041216	10	Lifestyle	Star	Toughing it out (AT)	3	Considering those with pain (leg)
62	121	20041216	23	Events	Star	Kids show they care	1	Charity dinner for special chidren by Pan Pacific (Promotional Discourse)
63	122	20041217	78 & 81	Sport Metro	Star	Plan to promote wheelchair	2	Japan to help with wheelchair basketball
64	123	20041217	27	Events	Star	Buy gifts for needy children this Christmas	2	BB Plaze Christmas gift (Promotional Discourse)
65	124	20041217	25	Events	Star	Canadians do their bid for charity	2	Canadian Assoc of Malaysia's thanksgiving (Promotional Discourse)
66	125	20041223	31	Lifestyle	Star	Blessings in disguise (AT)	2	How AT would spend Christmas despite being 'grounded'
67	126	20041225	25	Comment	Star	Private varsity discriminating against disabled	5	Letter to editor : Epileptic not employed
68	127	20041225	14	Nation	Star	Yearning for music to ease loneliness	3	The blind in Miri plea for donations of musical instruments
69	128	20041227	15	Feature Metro	Star	Skills of the visually-handicapped	3	Handicraft shop /massuer owned by the blind at Berjaya Times Square
70	129	20041228	4	News In-Tech	Star	Gadget to help the visually-impaired	3	Handhled PC with GPRS
71	131	20041229	29	Events	Star	Treat for orang asli, special kids	2	GSK charity dinner (Promotional Discourse)
72	132	20041231	3	Metro	Star	Blind people's charity concert is on tonight	1	Concert by the blind
73	134	20050106	20	Parenting	Star	Learning to cope	2	Activities of Beautiful Gate
74	135	20050108	8	Nation	Star	Special kids with a heart	1	Kids fom disabled centre donated money to tsunami victims

75	136	20050113	4	Lifestyle	Star	Heroic effort (AT)	5	Plight of tsunami victims who are disabled
76	137	20050114	56	Events	Star	Train ride and activities for kids	2	KTM and Carrefour treated special kids
77	138	20050117	2 & 3	News Metro	Star	Giving the deaf a head start in life	5	What the deaf could do, what others think they couldn't
78	139	20050122	11&	Events	Star	Disability no hindrance to being an athlete	2	New independence for a disabled
79	143	20050127	7	Lifestyle	Star	Deaf desires	5	The wants of the deaf
80	144	20050127	15	News	Star	Deafness no barrier to business	2	Community Centre : drawings by handicaps for sale
81	145	20050129	3	News	Star	Chew : Lifelong learning also for the disabled	3	Volunteers urged to help disabled at Beautiful Gate
82	146	20050201	19	Nation	Star	Blind seller : I was manhandled	5	Blind selling sweets caught for begging
83	147	20050203	2 & 3	News	Star	Strokes of genius from an 11 year-old autistic child	3	Autistic child's genius in art
84	149	20050217	14	Lifestyle	Star	Precious pal (AT)	3	How dogs help him cope
85	150	20050225	23	Events	Star	Fund-raising dinner for special kids	2	Call for donations and volunteers
86	151	20050226	14	Events	Star	The disabled can now take up sailing	2	Charitable organization : Saibility M'sia
87	152	20050303	6	Lifestyle	Star	Beating the odds (AT)	3	Negative perceptions
88	153	20050303	25 & 26	Parenting	Star	Special challenge	4	National conference for the disabled (One Voice)
89	154	20050310	17	Feature	Star	Blind trio need of laptops	4	Blind needs laptop for use in the university
90	155	20050310	13	Lifestyle	Star	Focus on learning (AT)	4	Pledge from government for PLDs
91	156	20050315	11	Events	Star	Disabled people's troupe set to wow local audience	2	Selling tickets for charity show (Promotional Discourse)
92	157	20050317	21	Lifestyle	Star	Expanding the scope of learning (AT)	3	Graduating from Systemacitc College PJ (Promotional Discourse)
93	158	20050320	3 & 4	Cover Story	Star	Hoping in silence	3	Opportunity to hear + cochlear implant
94	159	20050322	34	Nation	Star	Special athlete pass fitness test	3	Intellectually-challenged possible to climb Kinabalu
95	160	20050324	12	Lifestyle	Star	Ray of Hope (AT)	2	Parkinson disease strikes anyone
96	162	20050330	7	Lifestyle	Star	Admirable effort (AT)	5	Stereotypes of disabled
97	163				Star	Wheelchair athlete makes Genting climb	2	Self advocacy. Disabled on wheelchair climbed up Genting H.
98	164	20050401	40	Sport	Star	Special attempt to scale Mt Kinabalu	2	Opportunity to develop fitness
99	165	20050401	21	Events	Star	Travellin now easy for disabled	3	Van for disabled by HSBS (Promotional Discourse)
100	167	20050402	15	Events	Star	Handling disabled, technique needed	2	Teaching able-bodied to help disabled
101	169	20050402	14	Events	Star	Society awarded for charity work	2	Award for NGO
102	170	20050404	25	Nation	Star	Special athletes reach top of Mount Kinabalu	4	Promote non prejudice against the disabled
103	171	20050404	14	Lifestyle	Star	Secret shame	4	Story of the plight of a mother of a disabled child
104	172	20050407	20	Parenting	Star	Not ready for the disabled	5	Education system not ready for the disabled
105	173	20050407	14	News	Star	Laptops for blind trio	2	Blind gets donation of computers
106	174	20050408	2 & 3	News	Star	Teams learn valuable lesson in defeat	2	Lost in wheelchair basketball
107	175	20050411	8	Nation	Star	More than a man's best friend	2	Dogs assist the disabled
108	176	20050411	10	Events	Star	Boost for sign language learning	3	Resource centre for sign language
109	177	20050412	8	body,mind, sou	Star	Let the blind help you	2	Massage centre run by disabled
110	178	20050412	20	Features	Star	Websites still inaccessible to the blind	5	Websites impossible for a blind user
111	179	20050413	11	Health	Star	No link to autism	1	No link of MMR as cause of autism
112	181	20050414	27	Lifestyle	Star	Thoughtful gesture (AT)	3	Minister being in the shoes of the disabled
113	182	20050415	31 & 32	Events	Star	Inspirational show by the disabled	3	How disabled proved theselves + E Excel (Promotional Discourse)

114	183	20050416	20	Nation	Star	Deaf child will get to hear soon	2	Donations from public and MCA for operation
115	184	20050416	29	Comment	Star	No toilet for the disabled at hospital	5	Conditions of toilets at hospital
116	185	20050416	52	Sport	Star	A wall to climb for the disabled	3	Training for games
117	188	20050418	26	Events	Star	Books for special kids	2	Donation by GSK (Promotional Discourse)
118	190	20050420	28	News	Star	Wheelchair-bound gets award	3	Special children should be given chance
119	191	20050421	9	Lifestyle	Star	A much-needed voice (AT)	2	Raise awareness of Parkinson Disease
120	192	20050424	14	cars,Bikes,Truc	Star	Life's not a sprint, it's a marathon	3	Wheelchair marathon + car (Promotional Discourse)
121	195	20050424	3	Your say	Star	Disabling amenities	5	Lack of facilities for the disabled
122	196	20050424	3	Your say	Star	Differently 'abled' people	5	More care for the disabled and elderly
123	197	20050424	3	Your say	Star	Inadequacies in physical infrastructure	5	Infrastructures not disabled-friendly
124	198	20050424	27	Comment	Star	Reach out to the disabled, wherever they may be	5	Disabled children in rural areas not sent for rehabilitation
125	199	20050424	10	Nation	Star	Fast lanes for seniors, disabled and sick	2	Special counters at National Registration Department
126	200	20050425	10	Lifestyle	Star	Charity begins at home	5	Prejudice against mothers of the disabled
127	201	20050426	21	Events	Star	First outing to park for disabled	1	Outing
128	202	20050426	2	News	Star	Fun seat fro disabled kids	2	Software-equipped chair developed
129	203	20050428	11	Lifestyle	Star	A little adventure (AT)	3	Rotweiler helps disabled
130	207	20050501	4	Nation	Star	I really felt like crying'	2	Sharizat tried wheelchair experience
131	208	20050505	25	Parenting	Star	On-stop centre (One voice)	3	Support centre set up
132	209	20050508	3	Your say	Star	To all the special mothers	3	Tribute to mothers of disabled children
133	210	20050508	10	News	Star	Disabled pay less	3	OUM offer courses to disbaled (Promotional Discourse)
134	211	20050509		News	Star	Blindness not a barrier to success in STPM for student	2	Blind excelled in studies
135	212	20050510	23	Nation	Star	Volunteer who walks the talk	2	Physiotherapist cum carpenter build chairs for disabled
136	214	20050511	24		Star	Deaf cook charged with raping deaf friend	2	Deaf charged
137	215	20050512	28	Lifestyle	Star	A true friend (AT)	3	AT's Rotweillier
138	216	20050513	51	Events	Star	Exhibition to raise awareness of dyslexia	2	Announcement on dyslexic centre
139	217	20050513	20	Nation	Star	Deaf man to stand trial for rape	3	Deaf man stood trial
140	218	20050516	22	Nation	Star	Calvin needs help to hear	2	Plea for donation for boy's operation
141	220	20050517	4	News	Star	Special kids doing their bit for charity carnival	3	Vocational training for disabled
142	221	20050519	15	Home User	Star	More games for the blind	2	Games for blind
143	222	20050519	10	Lifestyle	Star	Turning the tables	3	Gathering of Parkinson Disease sufferers
144	223	20050520	22 & 23	Miri&MyCity	Star	Don't forget about the needy	5	Plea from the blind in Miri
145	225	20050521	16	Nation	Star	Blind steno a shining beacon for others	3	Story of a blind mother with sighted children
146	228	20050522	16	Nation	Star	The disabled praised for their courage	4	What the disabled need.
147	229	20050523	15	Nation	Star	100 disabled determined to stand on their own feet	3	Disabled set up own business, not wanting to be dependency
148	231	20050525	13	News	Star	Camp promotes vounteerism	4	Able-bodied should not shy away from disabled
149	232	20050526	23	Lifestyle	Star	Wind beneath their wings (AT)	3	Stories about special mothers
150	233	20050526	18	News	Star	Dyslexics have potential to excel	5	Plight of the dyslexics
151	235	20050526	19	Parenting	Star	Learning to learn	3	Stories on dyslexic chilld
152	236	20050527	57	Events	Star	RM26.000 to help kids with eye problems	2	Fund raising

153	237	20050527	64	Sports	Star	Charity Games for disabled	3	Private sectors urged to contribute + MK Land's (promotional discourse)
154	238	20050528	8	News	Star	Recognition for parents of the disabled	3	Disabled called radio stations to share their plight / parents' sacrifices
155	239	20050528	38	Sci-Tech	Star	Smart can to help the blind 'see'	2	Engineer devised smart cane
156	244	20050531	14	Nation	Star	Tips to spur dyslexic children	2	MELTA conference : teach dyslexic to write narratives
157	245	20050601	30	Events	Star	Visit an eye-opener for youngsters	2	Visit cum selling tkts for fund raising
158	246	20050602	17	Parenting	Star	Empowering the learning disabled (One Voice)	4	Centre to train independence + bureaucracy issue (litke)
159	247	20050602	18	Lifestyle	Star	Eye-opening trip (AT)	4	Smooth trip to Ipoh for Wesak but lack facilities
160	248	20050603	54	Sports	Star	Disability no barrier	3	Games for disabled to collect funds for disabled
161	249	20050606	6	Lifestyle	Star	Special mothers	5	Disabled mothers
162	250	20050606	12	Community	Star	Getting the message across	4	Vocational training outdated. Deaf don't need lifelong charity
163	252	20050606	15	Events	Star	Let us host games, council tells govt	5	Association appeal to government to host games
164	253	20050608	15	Events	Star	Exhibition aims to educate public on the disabled	5	Photo exhibition to change mentality of society
165	254	20050609	11	Lifestyle	Star	Parkinson's is not the end (AT)	3	Strength of a dad diagnosed with neurological problem
166	257	20050614	10	News	Star	Therapist : Attend to kids with special needs	2	Therapy helps behavioral problems.
167	259	20050616	14	Lifestyle	Star	It's my turn (AT)	3	Story by a stroke patient
168	260	20050617	23	News	Star	Day trip to learn about needs of spastic folk	2	Volunteers at spastic centre
169	261	20050617	69 & 70	Sport	Star	Run lures the disabled	2	Disabled could participate in walking events
170	262	20050618	30	Comment	Star	Difficult for disabled to apply for MyKad	5	No mobile registration booth
171	263	20050618	37	Events	Star	Disabled too enjoy sports	3	Telematch organised by Tanjong (Promotional Discourse)
172	264	20050622	6	News	Star	Give lower floor units to disabled	5	Promises not kept by the authority
173	265	20050623	17	Lifestyle	Star	Good view (AT)	3	Facilities at cinema; award special mums (USA)
174	266	20050623	2 & 3	News	Star	Special centre for disabled	3	Centre to train the disabled
175	267	20050623	12	Events	Star	Funds sought to help special kids	3	Centre at Bangsar appeal for donations
176	271	20050628	12	Events	Star	Gift of exercise stations for special kids	3	Sponsorship from Nestle (Promotional Discourse)
177	272	20050630	12	Events	Star	Disabled can now go to the cinema	3	Facilities at GSC cinema + (Promotional Discourse)
178	273	20050630	24	Parenting	Star	Coping with autism (One by one)	3	Information on signs of autism
179	275	20050630	28	Lifestyle	Star	Mental roadblocks	3	Disabled asked to give up hope to work at toll booths





## APPENDIX C : LIST OF REPORTS/ARTICLES ORIGINALLY COLLECTED

NO.	DATE	PAGE	COLUMN	PAPER	TITLE	SOURCE	PRINT	RATING	Summary
1	20000111	9	National	NST	Disabled need better care, says Niosh boss	Microfilm	x	3	Voices of disabled
2	20000111	2	City News	NST	Wheelchairs for patient	Microfilm	x	2	Aid for special children
3	20000115	2	City News	NST	Smart gift to special children	Microfilm	x	1	Donation
4	20000121	11	City Diary	NST	RM100,000 for 3 charities : Good deed by Claris	Microfilm	x	1	Donation by Claris
5	20000125	11	City Diary	NST	Hotel's Christmas treat for children	Microfilm	x	2	Donation by hotel
6	20000201	4&5	City Focus	NST	Let's not be blind to needs of the visually impaired	Microfilm	x	4	Cries of the blind
7	20000207	4	City News	NST	Coming to aid of disabled children	Microfilm	x	1	Donation
8	20000209	9	City Diary	NST	RM800,000 for charity	Microfilm	x	1	Donation
9	20000214	4	City News	NST	Cheer for spastic children	Microfilm	x	1	Donation
10	20000224	5	City News	NST	Smart gift to special children	Microfilm	x	2	Donation by SmartReaders
11	20000301	4	City News	NST	Micasa fetes special children	Microfilm	x	1	Donation
12	20000307	4	City News	NST	In aid of disabled athletes	Microfilm	x	1	Donation
13	20000318	16	National	NST	Disabled group to ask Moggie for local call facility at flat rate	Microprint	√	4	Cry of the deaf
14	20000321	7	Health	NST	When your child can't hear you	Microprint	√	2	Hearing aid, cochlea implant
15	20000323	4	People	NST	Setting autistic children on the right path	Microprint	√	5	Train autistic children into integrate into mainstream
16	20000328	4	City News	NST	Donation of wheelchair	Microfilm	x	1	Donation for Hospital KL
17	20000330	6	Health	NST	Getting real with disabilities	Microprint	√	5	Need to improve services for disabled
18	20000331	4	City Diary	NST	Creative fun on charity day	Microfilm	x	1	Donation for mentally-handicapped
19	20000403	6&7	City News	NST	Charity concert for day break	Microfilm	x	1	Charity
20	20000405	5	People	NST	Beautiful children, beautiful smiles	Microfilm	x	2	Charity
21	20000405	5	City News	NST	Gift of computer to help train the blind	Microfilm	x	2	Donation
22	20000413	17	National	NST	Spastic children's association short of RM200,000 every year	Microfilm	x	3	Monetary problems faced by charity organizations
23	20000419	6	Education	NST	Alphabet soup labelling	Microfilm	x	2	
24	20000419	4	City News	NST	Raising funds for deaf camps : YMCA targets RM50,000	Microfilm	x	1	Fund raising
25	20000420	5	City News	NST	Gift of wheelchairs	Microfilm	x	1	Chinese Association donates 68 wheelchairs to HKL
26	20000426	5	People	NST	Difficult children, special needs	Microfilm	x	3	About special needs
27	20000426	5	People	NST	The musical side of therapy	Microfilm	x	2	Use of music for speech therapy
28	20000426	4	City News	NST	Aids for autistic children	Microfilm	x	2	Great Eastern donates musical instruments for therapy sessions
29	20000619	19	National	NST	Census to include disabled community	Microprint	√	5	What needs to be done more for the disabled
30	20000620	1	Life & Times	NST	Awaken to the autistic child	Microprint	√	5	Heightening public and government intervention
31	20000620	5	Health	NST	Special children - have rights too	Microprint	√	5	Indifference of authorities
32	20000620	5	Health	NST	Autism : Facts and Figures	Microprint	√	2	Definitions, Statistics
33	20000620	5	Health	NST	Leaky gut link to autism	Microprint	√	2	Diet problems in autistic children
34	20000624	5	City News	NST	Gaming firm's treat for special children	Microfilm	x	2	Pan Malaysia made donations
35	20040601	3	City News	NST	Eyecare specialist helps less privileged	Library	√	2	Charity by Bausch & Lomb

36	20040602	17	Events	Star	Helping the less fortunate	Library	√	2	Charity by Bausch & Lomb
37	20040602	33	Metro	Star	Fun for the less fortunate	Library	√	2	Down's and disabled treated (Kenny Rogers & Times Square)
38	20040603	11	Focus	NST	Early detection the key	Library	√	4	Awareness of Early Intervention
39	20040603	21	Parenting	Star	Hope for special children	Library	√	4	Voices of parents and NGOs dealing with disabled heard by authorities
40	20040606	8	Foreign	Star	Beating dyslexia with exercise	Library	√	3	Reading programme to help dyslexic
41	20040607	13	Metro	Star	Give a thought to the disabled	Library	√	5	Faults / lack of facilities for the disabled at public places
42	20040609	15	Metro	Star	Music therapy for autistic kids	Library	√	2	Proctor & Gamble donated percussions to NASOM
43	20040609	41	Sport	Star	Show supporter for disabled athletes	Library	√	4	Public urged to support disabled athletes competing in bowling
44	20040612	14	Metro Mail	Star	Public facilities need to be disabled-friendly	Library	√	5	Complaint : lack of facilities for the disabled at public places
45	20040615	7	Health	NST	Spotting the really late talker	Library	√	1	How parents could identify late talkers
46	20040618	9	News	Star	Drive to raise awareness on disabled's job plight	Library	√	4	Aware campaign
47	20040626	18	Nation	Star	Disabled and facing prejudice	Library	√	5	Disabled can't secure employment
48	20040628	7	Nation	NST	Helping the blind develop their true potential	Library	√	3	How the blinds could help themselves
49	20040701	22 & 23	Parenting	Star	House of Hope	Library	√	3	Home for the disabled
50	20040706	5	City Diary	Star	Joy' exhibition to help special children	Library	√	2	Advertisement of ticket sales for exhibition on special children
51	20040707	27	Focus	Star	Disabled not getting aid	Library	√	2	Universities not aware of aid for disabled students
52	20040710	25	Nation	Star	Education more crucial	Library	√	3	Transport and training for disabled
53	20040715	10	Lifestyle	Star	Caring and capable lass (AT)	Library	√	5	Plight of a deaf person
54	20040722	2	Nation	Star	Disability No Barrier for Computer Whiz	Library	√	1	Computer savvy person
55	20040722	2	Nation	NST	Disabled to get greater access to skills training and jobs	Library	√	2	Skills training centre to have facilities for disabled
56	20040725	5	Nation	Star	100 disabled students to be placed under one roof soon	Library	√	2	New centre for all types of disabilities
57	20040725	2 & 3	Primary Ed	Star	Still much to do for special education	Library	√	5	Lacks, what children with learning disabilities are up against
58	20040730	31	Events	Star	Teaching aid and toys for special children	Library	√	1	Exon Mobil charity for Down's Syndrome
59	20040801	9	Special Ed	Star	Helping families	Library	√	5	Lack of support services for disabled members
60	20040804			Star	Proposals to protect rights of special kids	Library	√	4	Compliments/ proposes to train special education teachers
61	20040804		City News	NST	Barney treat for special children	Library	√	2	Ticket sponsorship for disabled to watch Barney
62	20040805	5	City News	NST	Workers and families make a difference	Library	√	2	ExxonMobil help disabled
63	20040811	3	Nation	Star	Raw deal for blind grad	Library	√	4	Blind grad not allowed to sit for qualifying test
64	20040812	13	Nation	Star	Blind spot for the disabled	Library	√	4	Editorial comment on blind grad not qualified to be teacher
65	20040812	20	Parenting	Star	No words needed	Library	√	3	Mother of autistic child claims communication means more than just words
66	20040812	11	Focus	NST	Special children get computer aid	Library	√	1	Computer donations for home for abused children
67	20040814	36	Events	Star	Christmas comes early for special kid	Library	√	2	Donation for MAGIC
68	20040817		Nation	Star	Another blind woman faces shattered dream	Library	√	4	Blind grad not allowed to sit for qualifying test : Pua Ming Hui
69	20040818	14	Nation	Star	Be fair to us, says blind grad	Library	√	4	Blind grad not allowed to sit for qualifying test : Mohd Arshad
70	20040821		Comment	Star	Disabled not objects of charity	Library	√	4	Blind grads should be allowed to earn a living
71	20040822		Comment	Star	Give disabled a fair change	Library	√	4	Letter to editor : plea for disabled to become teachers
72	20040822			NST	Treating speech impediments	Library	√	4	Speech pathology still new field
73	20040829	11	Learning Curv	NST	Building hope for autistic children	Library	√	2	New school for autistic children in the UK
74	20040829		Learning Curv	NST	Special needs	Library	√	5	Children with Down's Syndrome need quality education

75	20040829	13	Fit for Life	Star	Nutrients for special kids	Library	√	3	Advice on food problem in special children
76	20040902	12	Lifestyle	Star	Champions of the disabled (AT)	Library	√	4	Speaking up for People with learning disability (PLD)
77	20040905	6	Issues	Star	Dearth of jobs for the blind	Library	√	5	Prejudice from employers on disabled employees
78	20040905	4	Issues	Star	Tough going for the blind at the university	Library	√	4	How the blind deal with their education at the university
79	20040906	9	Events	Star	Young Idols meet disabled fans	Library	√	2	Community visit by the Malaysian Idol finalists
80	20040906	7	Lifestyle	Star	Nobody cares anymore	Home	√	2	Robbing the disabled (One section only)
81	20040906	28	Sport	Star	Wheelchair tennis serves two aces	Library	√	1	Wheelchair tennis games
82	20040911	10	Nation	Star	Special attention paid to disabled and needy	Library	√	2	More allocation for disabled (Budget 2005)
83	20040914	20	Feature Metr	Star	Helping special children cope	Library	√	2	Rumah Charis promote services for disabled (Promotional Discourse)
84	20040916	6	Lifestyle	Star	No handicap (AT)	Library	√	2	Disability parade (Chicago)
85	20040917	8	Life & Times	NST	A wish for special children	Library	√	4	SCSOA pleas for donations for more buildings
86	20040917	33	Art	Star	Through the eyes of special kids	Library	√	2	Art exhibition by a child with autism and ADD
87	20040917	21	Events	Star	Volunteer to help disabled kids	Library	√	2	How volunteers help disabled to ride on horses
88	20040927	7	Life & Times	NST	The gut link to autism	Library	√	3	Problem of leaky gut (autism & ADHD)
89	20041007	21-22	Parenting	Star	Managing autism	Library	√	4	Story by a mother with autistic child
90	20041008	8	News	Star	Selfless mum seeks aid	Library	√	3	Plight of a mother who is caring for 2 children with palsy /down's
91	20041014	17-18	Features	Star	Tech doors opening to the blind	Library	√	4	Technology to assist the blind +(Promotional Discourse)
92	20041014	19	Features	Star	Making full use of human resources	Library	√	2	Computer application to help the blind
93	20041014	27	Parenting	Star	Leaky gut	Library	√	1	Diet intervention programme on autistic children
94	20041020	15	News	Star	Dream comes true for disabled man	Library	√	2	Fund raising
95	20041014	5	People	Star	With our heart	Library	√	5	Disabled don't want charity but respect
96	20041021	4	Lifestyle	Star	No help (AT)	Library	√	4	Disabled didn't want sympathy
97	20041029	27	Events	Star	Reflexology parth for special kids	Library	√	2	Exonmobil (Promotional Discourse)
98	20041101	10	Nation	Star	Cued Speech enables deaf children to talk	Library	√	3	Cued speech helps deaf to speak up
99	20041102	22	Sport	Star	RMCC donate RM200,000 to special kids	Library	√	2	Charity by McD (Promotional Discourse)
100	20041104	19	Parenting	Star	Hidden Talent	Library	√	3	Exceptional talent in art
101	20041104	18	Lifestyle	Star	Noble act (AT)	Library	√	4	Experience at charity dinner by Rotary Club Kelana Jaya
102	20041104	23	Parenting	Star	Young people with potential	Library	√	2	Announcement on United Voice's conference
103	20041106	32	News	Star	Remember the less fortunate'	Library	√	3	Wisma Harapan laudes citizens to remember the mentally-handicapp
104	20041106	15	Events	Star	Telco brings cheer to special children	Library	√	2	Fund raising (Promotional Discourse- CELCOM)
105	20041109	14	People	Star	Born blind, but doin things	Library	√	4	Comparing facilities for the disabled in UK & M'sia
106	20041114	13	Language	Star	Be a friend to the deaf	Library	√	2	Promoting sign language course (Promotional Discourse)
107	20041121	21	Nation	Star	Deaf couple tie know after year-long courtship	Library	√	1	Deaf couple got married
108	20041123	6	Nation	Star	Over 80% of blindness preventable, says group	Library	√	2	Blindness could be avoided through awareness
109	20041124	15	News	Star	Disability not a barrier	Home	√	1	International Day for Disabled person
110	20041125	10	Lifestyle	Star	Sore point (AT)	Library	√	3	Experience of a disabled at a cinema + independence
111	20041201	17	Events	Star	Tips on caring for the disabled	Home	√	3	Training volunteers on how to help people with disabilities (PWD)
112	20041202	14	Lifestyle	Star	Just regular folk (AT)	Home	√	4	Plight of the disabled
113	20041202	16	Parenting	Star	Trials of Kit	Home	√	4	Story by a sister about mum's plight caring for autistic brother

114	20041206	7	People	Star	Breaking the sound barrier	Home	√	5	How deaf could reach out and make themselves be heard
115	20041209	7	Lifestyle	Star	Social Day (AT)	Library	√	3	International Day for Disabled person
116	20041213	14	Events	Star	Associatopm raises RM133,000	Home	√	2	Japanese community make donations for disabled
117	20041214	2,3	News	Star	Enabling the blind to share the joy of reading	Home	√	4	Lack of books and comics in braille
118	20041215	15	Nation	Star	Longing for better mobility	Home	√	3	Disabled plea for a wheelchair
119	20041216	15	Events	Star	Santa makes party memorable for kids	Library	√	2	Charity by HSBC (Promotional Discourse)
120	20041216	10	Lifestyle	Star	Toughing it out (AT)	Library	√	3	Considering those with pain (leg)
121	20041216	23	Events	Star	Kids show they care	Home	√	1	Charity dinner for special chidren by Pan Pacific (Promotional Discour
122	20041217	78 & 81	Sport Metro	Star	Plan to promote wheelchair	Home	√	2	Japan to help with wheelchair basketball
123	20041217	27	Events	Star	Buy gifts for needy children this Christmas	Library	√	2	BB Plaze Chrismas gift (Promotional Discourse)
124	20041217	25	Events	Star	Canadians do their bid for charity	Library	√	2	Canadian Assoc of Malaysia's thanksgiving (Promotional Discourse)
125	20041223	31	Lifestyle	Star	Blessings in disguise (AT)	Library	√	2	How AT would spend Christmas despite being 'grounded'
126	20041225	25	Comment	Star	Private varsity discriminating against disabled	Home	√	5	Letter to editor : Epileptic not employed
127	20041225	14	Nation	Star	Yearning for music to ease loneliness	Home	√	3	The blind in Miri plea for donations of musical instruments
128	20041227	15	Feature Metr	Star	Skills of the visually-handicapped	Home	√	3	Handicraft shop /massuer owned by the blind at Berjaya Times Squar
129	20041228	4	News In-Tech	Star	Gadget to help the visually-impaired	Home	√	3	Handhled PC with GPRS
130	20041228	4	News In-Tech	Star	TMS, Kiwanis Club join forces to provide Charity Portal	Home	√	5	Net portal to disseminate information, pool voices of organizations
131	20041229	29	Events	Star	Treat for orang asli, special kids	Library	√	2	GSK charity dinner (Promotional Discourse)
132	20041231	3	Metro	Star	Blind people's charity concert is on tonight	Home	√	1	Concert by the blind
133	20050106	21	Parenting	Star	New year wishes	Home	√	5	Education Ministry urged to have clear direction/give opportunities to L
134	20050106	20	Parenting	Star	Learning to cope	Home	√	2	Activities of Beautiful Gate
135	20050108	8	Nation	Star	Special kids with a heart	Home	√	1	Kids fom disabled centre donated money to tsunami victims
136	20050113	4	Lifestyle	Star	Heroic effort (AT)	Library	√	5	Plight of tsunami victims who are disabled
137	20050114	56	Events	Star	Train ride and activities for kids	Home	√	2	KTM and Carrefour treated special kids
138	20050117	2 & 3	News Metro	Star	Giving the deaf a head start in life	Home	√	5	What the deaf could do, what others think they couldn't
139	20050122	11&	Events	Star	Disability no hindrance to being an athlete	Library	√	2	New independence for a disabled
140	20050123	20 &	Learning Curv	NST	A sound deciscion	Library	√	3	Hearing and speech impaired's success stories
141	20050123	18 & 19	Learning Curv	NST	Fitting in	Library	√	4	Integration answer to quality education for children with special needs
142	20050124		Nation	Star	Deaf student gets diploma with SMS help	Library	√	2	Deaf graduated from LUCT
143	20050127	7	Lifestyle	Star	Deaf desires	Home	√	5	The wants of the deaf
144	20050127	15	News	Star	Deafness no barrier to business	Home	√	2	Community Centre : drawings by handicaps for sale
145	20050129	3	News	Star	Chew : ifelong learning also for the disabled	Library	√	3	Volunteers urged to help disabled at Beautiful Gate
146	20050201	19	Nation	Star	Blind seller : I was manhandled	Library	√	5	Blind selling sweets caught for begging
147	20050203	2 & 3	News	Star	Strokes of genius from an 11 year-old autistic child	Library	√	3	Autistic child's genius in art
148	20050207	12 & 13	Life & Times	NST	Maria's special children	Library	√	3	Plight of centre + donation
149	20050217	14	Lifestyle	Star	Precious pal (AT)	Library	√	3	How dogs help him cope
150	20050225	23	Events	Star	Fund-raising dinner for special kids	Library	√	2	Call for donations and volunteers
151	20050226	14	Events	Star	The disabled can now take up sailing	Library	√	2	Charitable organization : Sability M'sia
152	20050303	25 & 26	Parenting	Star	Special challenge	Library	√	4	National conference for the disabled (One Voice)

153	20050310	17	Feature	Star	Blind trio eed of laptops	Library	√	4	Blind needs laptop for use in the university
154	20050310	13	Lifestyle	Star	Focus on learning (AT)	Library	√	4	Pledge from government for PLDs
155	20050315	11	Events	Star	Disabled people's troupe set to wow local audience	Library	√	2	Selling tickets for charity show (Promotional Discourse)
156	20050317	21	Lifestyle	Star	Expanding the scope of learning (AT)	Library	√	3	Graduating from Systemacitc College PJ (Promotional Discourse)
157	20050320	3 & 4	Cover Story	Star	Hoping in silence	Library	√	3	Opportunity to hear + cochlear implant
158	20050322	34	Nation	Star	Special athlete pass fitness test	Library	√	3	Intellectually-challenged possible to climb Kinabalu
159	20050324	12	Lifestyle	Star	Ray of Hope (AT)	Library	√	2	Parkinson disease strikes anyone
160	20050329	27	Nation	NST	Rural mobile clinic for disabled	Library	√	2	Mobile clinic in rural areas (donation by DRB HICOM)
161	20050330	7	Lifestyle	Star	Admirable effort (AT)	Library	√	5	Stereotypes of disabled
162	20050401	40	Sport	Star	Special attempt to scale Mt Kinabalu	Library	√	2	Opportunity to develop fitness
163	20050401	21	Events	Star	Travellin now easy for disabled	Library	√	3	Van for disabled by HSBS (Promotional Discourse)
164	20050402	34	World	Star	Deaf mute not guilty of murder	Library	√	4	Deaf mute could not speak up to defend himself
165	20050402	15	Events	Star	Handling disabled, technique needed	Library	√	2	Teaching able-bodied to help disabled
166	20050402	5	Feature	Sun	Blind trainers aim to inspire	Library	√	4	Blind capable of inspiring others
167	20050402	14	Events	Star	Society awarded for charity work	Home	√	2	Award for NGO
168	20050404	25	Nation	Star	Special athletes reach top of Mount Kinabalu	IH	√	4	Promote non prejudice against the disabled
169	20050404	14	Lifestyle	Star	Secret shame	Home	√	4	Story of the plight of a mother of a disabled child
170	20050407	20	Parenting	Star	Not ready for the disabled	Home	√	5	Education system not ready for the disabled
171	20050407	14	News	Star	Laptops for blind trio	Home	√	2	Blind gets donation of computers
172	20050408	2 & 3	News	Star	Teams learn valuable lesson in defeat	Home	√	2	Lost in wheelchair basketball
173	20050411	8	Nation	Star	More than a man's best friend	Home	√	2	Dogs assist the disabled
174	20050411	10	Events	Star	Boost for sign language learning	IH	√	3	Resource centre for sign language
175	20050412	8	body,mind, so	Star	Let the blind help you	IH	√	2	Massage centre run by disabled
176	20050412	20	Features	Star	Websites still inaccessible to the blind	Home	√	5	Websites impossible for a blind user
177	20050413	11	Health	Star	No link to autism	Home	√	1	No link of MMR as cause of autism
178	20050414	1	News	NST	Nor Hedayah uits school	IH	√	5	Could not go to scholl-born witout legs
179	20050414	27	Lifestyle	Star	Thoughtful gesture (AT)	Home	√	3	Minister being in the shoes of the disabled
180	20050415	31 & 32	Events	Star	Inspirational show by the disabled	Home	√	3	How disabled proved theselves + E Excel (Promotional Discourse)
181	20050416	20	Nation	Star	Deaf child will get to hear soon	Home	√	2	Donations from public and MCA for operation
182	20050416	29	Comment	Star	No toilet for the disabled at hospital	Home	√	5	Conditions of toilets at hospital
183	20050416	52	Sport	Star	A wall to climb for the disabled	IH	√	3	Training for games
184	20050417	10	ShowTime	NST	Peacock Princess of China	Home	√	2	Story about deaf dancer
185	20050417	2 & 3	Focus	NST	Not wirthout a good fight	Home	√	5	Blind lawyer asks not to be pitited but chance to make good in life
186	20050418	26	Events	Star	Books for special kids	Home	√	2	Donation by GSK (Promotional Discourse)
187	20050420	4 & 5	NIE	NST	How you can help / Meeting special needs	Home	√	4	Ways to help the disabled
188	20050420	28	News	Star	Wheelchair-bound gets award	Home	√	3	Special children should be given chance
189	20050421	9	Lifestyle	Star	A much-needed voice (AT)	Home	√	2	Raise awareness of Parkinson Disease
190	20050424	14	rs,Bikes,Tru	Star	Life's not a sprint, it's a marathon	Home	√	3	Wheelchair marathon + car (Promotional Discourse)
191	20050424	12	Prime News	NST	Being libd is no handicap to reading	Home	√	2	Gadgets for blind to read

192	20050424	20	Science	NST	High-tech aid for the face-blind	Home	√	2	Face recognition programmes for the blind
193	20050424	3	Your say	Star	Disabling amenities	Home	√	5	Lack of facilities for the disabled
194	20050424	3	Your say	Star	Differently 'abled' people	Home	√	5	More care for the disabled and elderly
195	20050424	3	Your say	Star	Inadequacies in physical infrastructure	Home	√	5	Infrastructures not disabled-friendly
196	20050424	27	Comment	Star	Reach out to the disabled, wherever they may be	Home	√	5	Disabled children in rural areas not sent for rehabilitation
197	20050424	10	Nation	Star	Fast lanes for seniors, disabled and sick	Home	√	2	Special counters at National Registration Department
198	20050425	10	Lifestyle	Star	Charity begins at home	Home	√	5	Prejudice against mothers of the disabled
199	20050426	21	Events	Star	First outing to park for disabled	IH	√	1	Outing
200	20050426	2	News	Star	Fun seat for disabled kids	IH	√	2	Software-equipped chair developed
201	20050428	11	Lifestyle	Star	A little adventure (AT)	IH	√	3	Rotweiler helps disabled
202	20050428			NST	Disabled but gutsy pupil shows grit	IH	√	2	Independence of a disabled boy
203	20050430	26	Nation	Star	Eager for school after amputation	Home	√	2	Boy with amputated leg back
204	20050501	21	Nation	Star	Saiful gets support of Hishammuddin	Home	√	2	Minister pledged to help boy with KTW
205	20050501	4	Nation	Star	I really felt like crying'	Home	√	2	Sharizat tried wheelchair experience
206	20050505	25	Parenting	Star	On-stop centre (One voice)	IH	√	3	Support centre set up
207	20050508	3	Your say	Star	To all the special mothers	Home	√	3	Tribute to mothers of disabled children
208	20050508	10	News	Star	Disabled pay less	Home	√	3	OUM offer courses to disabled (Promotional Discourse)
209	20050509		News	Star	Blindness not a barrier to success in STPM for student	IH	√	2	Blind excelled in studies
210	20050510	23	Nation	Star	Volunteer who walks the talk	IH	√	2	Physiotherapist cum carpenter build chairs for disabled
211	20050511	23	News	NST	Disabled students lack facilities	IH	√	5	Not enough facilities for disabled
212	20050511	24		Star	Deaf cook charged with raping deaf friend	IH	√	2	Deaf charged
213	20050512	28	Lifestyle	Star	A true friend (AT)	IH	√	3	AT's Rotweiler
214	20050513	51	Events	Star	Exhibition to raise awareness of dyslexia	IH	√	2	Announcement on dyslexic centre
215	20050513	20	Nation	Star	Deaf man to stand trial for rape	IH	√	3	Deaf man stood trial
216	20050516	22	Nation	Star	Calvin needs help to hear	Home	√	2	Plea for donation for boy's operation
217	20050517		World	Star	More jobs to be created for the disabled	Home	√	4	China :improve employment environment of handicapped
218	20050517	4	News	Star	Special kids doing their bit for charity carnival	Home	√	3	Vocational training for disabled
219	20050519	15	Home User	Star	More games for the blind	Home	√	2	Games for blind
220	20050519	10	Lifestyle	Star	Turning the tables	Home	√	3	Gathering of Parkinson Disease sufferers
221	20050520	22 & 23	Miri&MyCity	Star	Don't forget about the needy	IH	√	5	Plea from the blind in Miri
222	20050520	17	Miri&MyCity	NST	Catering to needs of special children	IH	√	2	Centre for special children
223	20050521	16	Nation	Star	Blind steno a shining beacon for others	Home	√	3	Story of a blind mother with sighted children
224	20050521	23	Nation	Star	Proposals to help dyslexic students	Home	√	4	Dyslexic children should be given more time during exam
225	20050521	23	Nation	Star	Helping hand for special children	Home	√	2	Phonics class help dyslexic to spell/ read
226	20050522	16	Nation	Star	The disabled praised for their courage	Home	√	4	What the disabled need.
227	20050523	15	Nation	Star	100 disabled determined to stand on their own feet	Home	√	3	Disabled set up own business, not wanting to be dependency
228	20050523	28	Nation	Star	Blind pit skills in chess tourney	Home	√	2	Chess champion
229	20050525	13	News	Star	Camp promotes volunteerism	Home	√	4	Able-bodied should not shy away from disabled
230	20050526	23	Lifestyle	Star	Wind beneath their wings (AT)	IH	√	3	Stories about special mothers

231	20050526	18	News	Star	Dyslexics have potential to excel	IH	√	5	Plight of the dyslexics
232	20050526	17	Prime News	NST	RM500m for special education	IH	√	3	Special allocation
233	20050526	19	Parenting	Star	Learning to learn	IH	√	3	Stories on dyslexic chilld
234	20050527	57	Events	Star	RM26.000 to help kids with eye problems	Home	√	2	Fund raising
235	20050527	64	Sports	Star	Charity Games for disabled	IH	√	3	Private sectors urged to contribute + MK Land's (promotional discours
236	20050528	8	News	Star	Recognition for parents of the disabled	IH	√	3	Disabled called radio stations to share their plight / parents' sacrifices
237	20050528	38	Sci-Tech	Star	Smart can to help the blind 'see'	IH	√	2	Engineer devised smart cane
238	20050529	20	Learning Curve	NST	In a bind over special education	IH	√	4	Struggle over special education in the US
239	20050529	6	Focus	NST	Does your child have a learning disability?	Home	√	2	Tips for parents to check signs of potential devt of LD
240	20050529	15	Business	NST	Financial security in event of disability	IH	√	3	Insuring for disability
241	20050530	22	Nation	NST	Reaching out to the most vulnerable	IH	√	4	Disabled feeling ignored
242	20050531	14	Nation	Star	Tips to spur dyslexic children	IH	√	2	MELTA conference : teach dyslexic to write narratives
243	20050601	30	Events	Star	Visit an eye-opener for youngsters	IH	√	2	Visit cum selling tkts for fund raising
244	20050602	17	Parenting	Star	Empowering the learning disabled (One Voice)	IH	√	4	Centre to train independence + bureaucracy issue (litke
245	20050602	18	Lifestyle	Star	Eye-opening trip (AT)	IH	√	4	Smooth trip to Ipoh for Wesak but lack facilities
246	20050603	54	Sports	Star	Disability no barrier	Home	√	3	Games for disabled to collect funds for disabled
247	20050606	6	Lifestyle	Star	Special mothers	IH	√	5	Disabled mothers
248	20050606	12	Community	Star	Getting the message across	IH	√	4	Vocational training outdated. Deaf don't need lifelong charity
249	20050606	6	Prime News	Star	Nor Hedayah to start school on Monday	Home	√	2	Disabled going back to school, special amenities provided
250	20050606	15	Events	Star	Let us host games, council tells govt	Home	√	5	Association appeal to government to host games
251	20050608	15	Events	Star	Exhibition aims to educate public on the disabled	IH	√	5	Photo exhibition to change mentality of society
252	20050609	11	Lifestyle	Star	Parkinson's is not the end (AT)	IH	√	3	Strength of a dad diagnosed with neurological problem
253	20050611	9	Prime News	NST	Caring for the disabled	Library	√	2	Sia gets award : helping disabled regardless of race and religion.
254	20050613	12	Prime News	NST	Daycare help for the disabled	Library	√	2	Centre to help with daycare and appeal for donation
255	20050614	10	News	Star	Therapist : Attend to kids with special needs	Home	√	2	Therapy helps behavioral problems.
256	20050614	2	Life & Times	NST	Let the children speak	Library	√	2	Raise awareness of listening to the deaf and fund raising concert
257	20050616	14	Lifestyle	Star	It's my turn (AT)	IH	√	3	Story by a stroke patient
258	20050617	23	News	Star	Day trip to learn about needs of spastic folk	IH	√	2	Volunteers at spastic centre
259	20050617	69 & 70	Sport	Star	Run lures the disabled	Home	√	2	Disabled could participate in walking events
260	20050618	30	Comment	Star	Difficult for disabled to apply for MyKad	Home	√	5	No mobile registration booth
261	20050618	37	Events	Star	Disabled too enjoy sports	Home	√	3	Telematch organised by Tanjong (Promotional Discourse)
262	20050622	6	News	Star	Give lower floor units to disabled	Home	√	5	Promises not kept by the authority
263	20050623	17	Lifestyle	Star	Good view (AT)	IH	√	3	Facilities at cinema; award special mums (USA)
264	20050623	2 & 3	News	Star	Special centre for disabled	Home	√	3	Centre to train the disabled
265	20050623	12	Events	Star	Funds sought to help special kids	Home	√	3	Centre at Bangsar appeal for donations
266	20050624	1,2 & 3	Life & Times	NST	Blind vision	Library	√	3	Success story of a blind photographer
267	20050624	19	Letters	NST	Disabled just as able	Library	√	5	Minister's remark that disabled too slow for toll collection job.
268	20050627	20	Letters	NST	Address problems faced by disabled	Library	√	5	Minister's remark that disabled too slow for toll collection job.
269	20050628	12	Events	Star	Gift of exercise stations for special kids	Home	√	3	Sponsorship from Nestle (Promotional Discourse)



270	20050630	12	Events	Star	Disabled can now go to the cinema	IH	√	3	Facilities at GSC cinema + (Promotional Discourse)
271	20050630	24	Parenting	Star	Coping with autism (One by one)	IH	√	3	Information on signs of autism
272	20050630	48	Sport	Star	Disabled athletes need new wheels	Library	√	3	Disabled athlete needs donations to compete
273	20050702	28	Events	Star	Raising funds for autism society	Home	√	2	Voice Guild raise funds for NASOM
274	20050704	16	Nation	NST	High hopes for UUM's first blind student	Library	√	2	Blind joining degree course in U.
275	20050707	14	Parenting	Star	Barriers to learning	Home	√	5	Problems faced by dyslexic children



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**APPENDIX D: SUMMARY OF FINDINGS FROM PRELIMINARY STUDY**

<b>Sources</b>	<b><i>The New Straits/Sunday Times (NST)</i></b>	<b><i>The Star / Sunday Star</i></b>
<b>Microfilm</b>	<p>§ Data only available from 1974 – 2002</p> <p>§ 50 sen charge imposed upon every page of microprint requested</p> <p>§ Special machine required to view films and upon request / reservations only</p> <p>§ Films could only be viewed during office hours only – inconvenient.</p> <p>§ Microprints are faint in colour as the collection of articles has been captured as photos on films and not printed documents.</p>	§ Not available
<b><i>Newspapers (backdated issues)</i></b>	<p>§ From June 2004 onwards only</p> <p>§ Cheaper cost of photocopying compared to microprints</p>	§ From June 2004 onwards only
<b><i>Online databases</i></b>	<p>§ Convenient but every article sourced has to be paid for.</p> <p>§ Some feature articles are not available online.</p>	§ Convenient and free access but archive is only 30 days backdated from the date of online access.
<b><i>Home subscription</i></b>	§ None	§ From October 2004 onwards only
<b><i>General</i></b>	§ Very few reports on the special community	§ More columns dedicated to the special community (an average of 3 articles per week)

## APPENDIX E : SYMBOLS & FINDINGS FROM PILOT STUDY

### HOW TO ANALYSE TEXT & EXAMPLES

Source	: The Star (25 July 2004)
Title	: Still much to do for special education
Social practice	: Social class marginalization
Representation	: Construction of the identity of special children
Ideology	: Normal people versus the abnormal
Audience	: General public
Tone	: Concerned or sensationalized?

#### TEXTUAL LEVEL :

##### a) *Vocabulary :*

Vocabulary is studied in relation to the connotations and implications to text consumption.

1. **(CW)** Choice of words/phrase (negative connotations – sorely lacking, disabilities, against, none, bleak future, disadvantaged, not able to, problem, acute shortage, very difficult, disheartened) – indicating the plight of the special children are marginalized
2. **(E)** Euphemism (e.g. sight and hearing-impaired vs blind and deaf, retarded, autistic) – inconsistent use of euphemism and politically-correct terms makes the sincerity of editor questionable here.
3. **(O)** Overlexicalization (e.g. misfit, social outcast, violent, threat) – this is related to semantic relationship where these labels carry extremism in meaning.
4. **(M)** Metaphor – a simile found instead (e.g. treated like second-class citizen) – signifying the idea of being marginalized / discriminated. The special children have no position in the society.
5. **(MD)** Modality  
e.g. i. ....*they **should** be offering practically free education* – implying the needed free education is not available;  
ii. ...*children **shouldn't** be penalized...*, ...education **should not** be affected – embedding the notion that the children are in fact being penalized and affected.

The modal '**should**' often carries the meaning that it is best in one situation that the required action is done; it also connotes that the doer of the action has a choice to or not to perform it and obviously in this case here, the doer has opted not to.

##### b) *Grammar :*

1. **(P)** Passivisation – many active sentences are noted where the editor has quoted various voices of parents of special children, organizations and the authorities. The feature is linked to intertextuality where the write has cleverly use the active voices to pinpoint exactly who says what and refrains from committing to the issue presented.
2. **(N)** Nominalisation (how subject is included / excluded from sentence) (e.g. 'some mothers' & 'some teachers' and 'most school' to avoid including or excluding the wrong parties; also allowing the editor to make generalizations.

##### c) *Cohesion :*

1. **(RI)** Repetition of ideas– making emphasis on the lack of acknowledgement and provision of facilities for children with learning disability.
2. **(SR)** Semantic relationships – linked to 'overlexicalisation'
3. **(SP)** Signposting words / discourse marker (e.g. *shadow aides to help special education teachers has **yet** to materialise* – it means the aides are not available, SP is also used to show contrasting ideas (promises made vs. keeping the promises)

*d) Text structure :*

1. Genre Analysis (how a text is structured) – basically the narrative genre is chosen so that it would reflect a real-life authentic story, able to capture the attention and trust of readers into believing the story, draw sympathy
2. Intertextual Analysis – quotation of other sources, whose voice is being represented and why,
3. **(DS)** Direct Speech & **(RS)** Reported Speech evident throughout texts, writer quotes other sources and merge them well as a coherent whole. Owing to the sensitivity of issues presented, by quoting others, it is hoped that the issue will be more substantiated and concretizes (especially those from the authorities). Conversely, it also captures the writer's practice of cautiousness to commit herself in making public statements and possible safe from any legal accusations.

Texts can be viewed from multifunctional perspective

1. representation (the text signify the social practice of discriminating the disabled by not enabling them to join the 'normal' people and their special needs are not catered for)
2. the catchy title speaks loud and clear pertaining the situation to connote the society is still lacking in the provision of special attention for the disabled; the writer is trying to create and highlight a sense of urgency in this issue. Whether the editor is sincere in this propagation or is she just sensationalizing this issue is not yet clear at this stage of study. An insight to the discursive practices of the media should be able to unveil the needed answer (through interviews for instance). What is definite at this point is the writer has the power to shape the situation/phenomenon discussed as well as the thinking of the readers / consumers of texts and hopefully it will reshape and improve the situation by instilling some awareness within these consumers of text.

## APPENDIX F : INTERVIEW QUESTIONS

### OBJECTIVE OF INTERVIEW

*To obtain views of those who are involved with people with special needs on:*

- a) the current social condition or plights of those with disabilities*
- b) what and how they think the media has described the disabled.*

1. Generally, how do you think the printed media has described / portrayed the special community?

*Pada pendapat anda, bagaimana media cetak telah menggambarkan masyarakat khas ini?*

2. Do you think the media has defended the rights of the disabled community?
  - Is YES, how has the media done it and is that enough?
  - If NO, why?

*Pada pendapat anda adakah pihak media telah membela nasib masyarakat khas ini?*

- *Kalau YA, bagaimana and adakah itu mencukupi?*
- *Kalau TIDAK, kenapa?*

## APPENDIX G : TYPES AND FREQUENCY OF OCCURENCE OF EUPHEMISTIC TERMS

Voice Noun Phrase Type	Advocacy Group	Authority	Caregiver	Disabled	Journalist	Public	Sponsor	Total
Hearing impaired /impairment	3	1	9	1	11		1	26
Intellectually disabled/ challenged / disability	2		1		5		1	9
Learning disabled / Learning disability(ies)	6	10	8	2	7			33
Mentally challenged / mental challenge		1	2	2	4			9
Mentally disabled/ disability (ies)	2			4	4		1	11
Mentally handicapped					1			1
Physically challenged / physical challenge			1		3			4
Physically disabled/ disability(ies)		1		6	6		1	14
Physically disadvantaged		1						1
Sight / Visually impaired / Vision impairment / Visually disabled		5	7	8	16		3	39
Speech impairment	1				1			2
Visually handicapped					3	1		4
Adults / Person(s) with Learning Difficulty /Disability (PLD)	2			15	26	1		44
Adults / Patients / People / Person(s) with disabilities (PWDs)	1		1	10	3			15
Children with autism	1				1			2
Children with cerebral palsy					1			1
Children with disabilities					1			1
Children with dyslexia					1			1
Children with intellectual Disabilities							1	1
Children with special needs		3	1		1		3	8
Drivers with disabilities	1							1
People with dyslexia							1	1
Person(s) with intellectual disability(ies)	1							1
Persons with autism					3			3
Students / Children with learning difficulties / disability	3		1	1	2		1	8
Teachers with disabilities				1				1
Special athlete(s)	2				4		1	7
Special award(s)				2				2
Special category					1			1
Special centre				1			1	2
Special chairs	2							2
Special challenge					1			1
Special child/children/kids/ students/youngsters	6	3	9	5	14		23	60
Special Christmas							1	1
Special class(es)			4		1		5	10
Special computer					1			1
Special day				1				1

Voice Noun Phrase Type	Advocacy Group	Authority	Caregiver	Disabled	Journalist	Public	Sponsor	Total
Special disabled queues				1				1
Special education	1	1	9	4	3		1	19
Special effort							1	1
Special guest(s)				1	1			2
Special home			1	1				2
Special incentive					1			1
Special individuals/people				1		2		3
Special lanes				1				1
Special lessons					1			1
Special meaning				1				1
Special merit			1					1
Special mothers / moms					8			8
Special motorcycle					1			1
Special needs	1		18	1	7		7	34
Special needs children		3			3		5	11
Special Olympics	2			1	1			4
Special permission				1				1
Special ramp					1			1
Special school				2	1			3
Special seats	1							1
Special shoes	1							1
Special signs					1			1
Special swing							1	1
Special teaching materials							1	1
Special teaching method(s)				1	2			3
<b>Grand Total</b>	<b>39</b>	<b>29</b>	<b>73</b>	<b>75</b>	<b>154</b>	<b>4</b>	<b>61</b>	<b>437</b>
<b>%</b>	<b>8.92%</b>	<b>6.64%</b>	<b>16.70%</b>	<b>17.16%</b>	<b>35.7%</b>	<b>0.92%</b>	<b>13.96%</b>	<b>100.00%</b>

**APPENDIX H : LIST OF EUPHEMISTIC TERMS FOUND IN DATA**

No	Euphemistic Term	Article No.	Frequency	Total	Voice
1	Mentally disabled/disability (ies)	49	2	12	Journalist
		134	1		Disabled
		136	1		Disabled
		172	1		Advocacy
		220	1		Advocacy
		223	1		Journalist
		232	1		Disabled
		245	1		Journalist
		265	1		Disabled
		266	1		Sponsor
2	Mentally challenged / mental challenge	90	1	9	Caregiver
		112	1		Disabled
		136	1		Disabled
		172	1		Authority
		189	1		Journalist
		190	1		Caregiver
		246	1		Journalist
		267	2		Journalist
3	Mentally handicapped	103	1	1	Journalist
4	Physically disabled/disability (ies)	49	2	14	Journalist
		134	1		Disabled
		165	1		Journalist
		172	1		Authority
		182	1		Journalist
		223	1		Journalist
		245	1		Journalist
		265	3		Disabled
		266	1		Sponsor
		275	2		Disabled
5	Physically challenged / physical challenge	172	1	4	Caregiver
		189	1		Journalist
		263	1		Journalist
		267	1		Journalist
6	Physically disadvantaged	145	1	1	Authority
7	Hearing impaired /impairment	49	2	25	Journalist
		56	1		Authority
		57	5		caregiver
		59	1		caregiver
		64	1		Journalist
		82	1		Advocacy

		100	2		Caregiver
		111	1		Journalist
		114	1		Disabled
		138	1		Caregiver
		144	1		Journalist
		156	1		Advocacy
		158	1		Journalist
		176	1		Sponsor
		182	2		Journalist
		218	3		Journalist
		250	1		Advocacy
8	Speech impairment	82	1	2	Advocacy
		246	1		Journalist
9	Intellectually disabled/challenged / disability	49	1	9	Journalist
		57	1		Caregiver
		67	2		Journalist
		159	1		Advocacy
		164	1		Journalist
		245	1		Journalist
		246	1		Advocacy
		271	1		Sponsor
10	Person(s) with intellectual disability(ies)	246	1	1	Advocacy
11	Sight / Visually impaired /Vision impairment / Visually disabled	56	1	39	Ministry
		57	5		Caregiver
		59	2		Caregiver
		60	1		Journalist
		63	2		Disabled
		64	1		Journalist
		68	1		Disabled
		78	2		Disabled
		91	1		Journalist
		108	3		Minister
		111	1		Journalist
		128	1		Journalist
		129	3		Sponsor
		152	1		Disabled
		154	1		Journalist
		173	3		Journalist
		182	1		Journalist
		207	1		Authority
		232	2		Disabled
		239	2		Journalist
		249	1		Journalist
		264	3		Journalist



12	Visually handicapped	128	2	2	Journalist
13	Impaired	100	1	2	Journalist
		197	1		Public
14	Special	122	1	4	Sponsor
		233	3		Journalist
15	Special needs	59	9	34	Caregiver
		60	1		Disabled
		64	1		Journalist
		65	1		Caregiver
		89	1		Caregiver
		100	4		Caregiver
		113	1		Caregiver
		153	1		Journalist
		157	1		Sponsor
		189	1		Journalist
		198	1		Journalist
		200	2		Caregiver
		257	3		Journalist
		260	1		Sponsor
		266	5		Sponsor
266	1	Advocacy			
16	Special child/children/kids/students/youngsters	57	6	60	Caregiver
		58	1		Sponsor
		60	4		Disabled
		67	1		Journalist
		75	1		Journalist
		78	1		Disabled
		83	1		Advocacy
		86	1		Journalist
		87	1		Journalist
		95	2		Advocacy
		97	4		Sponsor
		99	2		Sponsor
		100	2		Caregiver
		102	1		Advocacy
		104	2		Sponsor
		119	1		Sponsor
		131	2		Sponsor
		135	1		Journalist
150	2	Sponsor			
158	1	Journalist			
172	3	Authority			
188	3	Sponsor			
190	1	Caregiver			

		208	1		Journalist
		209	1		Journalist
		220	2		Advocacy
		245	3		Journalist
		249	1		Journalist
		267	2		Journalist
		271	6		Sponsor
17	Special individuals/people	64	1	3	Disabled
		71	1		Public
		197	1		Public
18	Special class(es)	57	3	10	Caregiver
		83	1		Sponsor
		89	1		Caregiver
		198	1		Journalist
		266	4		Sponsor
20	Special centre	143	1	2	Disabled
		266	1		Sponsor
21	Special education	57	2	19	Caregiver
		59	7		caregiver
		60	4		Disabled
		172	1		Authority
		233	2		Journalist
		249	1		Journalist
		250	1		Advocacy
		266	1		Sponsor
22	Special lessons	233	1	1	Journalist
23	Special school	82	1	3	Disabled
		103	1		Journalist
		155	1		Disabled
24	Special teaching materials	58	1	1	Sponsor
25	Special teaching method(s)	60	1	3	Disabled
		216	1		Journalist
		233	1		Journalist
26	Special athlete(s)	159	2	7	Advocacy
		164	4		Journalist
		237	1		Sponsor
27	Special award(s)	115	1	2	Disabled
		261	1		Disabled
28	Special category	261	1	1	Journalist
29	Special chairs	212	2	2	Advocacy
30	Special challenge	153	1	1	Journalist
31	Special Christmas	119	1	1	Sponsor
32	Special computer	64	1	1	Journalist
33	Special day	115	1	1	Disabled

34	Special disabled queues	120	1	1	Disabled
35	Special effort	119	1	1	Sponsor
36	Special guest(s)	101	1	2	Disabled
		173	1		Journalist
37	Special home	90	1	2	Caregiver
		222	1		Disabled
38	Special incentive	210	1	1	Journalist
39	Special lanes	120	1	1	Disabled
40	Special meaning	265	1	1	Disabled
41	Special merit	190	1	1	Caregiver
42	Special motorcycle	49	1	1	Journalist
43	Special mothers / moms	209	3	8	Journalist
		232	3		Journalist
		249	2		Journalist
44	Special Olympics	112	1	4	Disabled
		159	1		Advocacy
		164	1		Journalist
		170	1		Advocacy
45	Special permission	232	1	1	Disabled
46	Special ramp	272	1	1	Journalist
47	Special seats	95	1	1	Advocacy
48	Special shoes	95	1	1	Advocacy
49	Special swing	271	1	1	Sponsor
50	Special needs children	172	3	11	Authority
		246	3		Journalist
		266	5		Sponsor
51	Children with special needs	57	1	8	Caregiver
		172	3		Authority
		245	1		Journalist
		266	3		Sponsor
52	Children with autism	179	1	1	Journalist
53	Children with cerebral palsy	260	1	1	Journalist
54	Children with disabilities	244	1	1	Journalist
55	Children with intellectual disabilities	271	1	1	Sponsor
56	Students / Children with learning difficulties / disability	57	1	8	Caregiver
		83	1		Disabled
		105	1		Advocacy
		188	1		Sponsor
		208	1		Journalist
		220	2		Advocacy
		239	1		Journalist
57	Learning disabled / Learning disability(ies)	49	1	33	Journalist
		56	1		Authority
		76	4		Journalist

		100	1		Caregiver
		100	1		Journalist
		133	7		Caregiver
		164	1		Journalist
		172	9		Authority
		246	6		Advocacy
		265	2		Disabled
58	Adults / Person(s) with Learning Difficulty / Disability (PLD)	76	14	44	Journalist
		84	2		Disabled
		102	2		Advocacy
		112	1		Disabled
		153	12		Journalist
		155	12		Disabled
		196	1		Public
59	Adults / Patients / People / Person(s) with disabilities (PWDs)	59	1	15	Caregiver
		109	1		Advocacy
		110	1		Disabled
		111	3		Journalist
		112	1		Disabled
		115	3		Disabled
		136	1		Disabled
		157	1		Disabled
		181	1		Disabled
		203	1		Disabled
		275	1		Disabled
60	Teachers with disabilities	59	1	1	disabled
61	Drivers with disabilities	95	1	1	Advocacy
62	Children with dyslexia	233	1	1	Journalist
63	Children with autism	273	1	1	Advocacy
64	People with dyslexia	233	1	1	Sponsor
65	Persons with autism	92	3	3	Journalist

**APPENDIX I : TYPES AND FREQUENCIES OF NON-EUPHEMISTIC TERMS  
FOUND IN DATA**

<b>Term / Voice</b>	<b>Advocacy Group</b>	<b>Authority</b>	<b>Caregiver</b>	<b>Disabled</b>	<b>Journalist</b>	<b>Public</b>	<b>Sponsor</b>	<b>Total</b>
ADHD			1		2			3
Autist			1					1
Autistic	10		7	1	9			27
Blind	54		1	134	33	4		226
Blindness	5			1	3			9
Cripple(d)				1		1		2
Deaf	48	1	34	71	29			183
Deaf awareness				1				1
Deaf culture	2			2				4
Deaf value	1							1
Deafness				2	2			4
Disability culture	1							1
Disability history	1							1
Disability pride	1							1
Disabled	50	17	13	106	31	6		223
Dyslexia					3			3
Dyslexic	4				17			21
Dyspraxia					1			1
Handicap	1			1				2
Handicapped	7			14	3	2		26
Hyperactive					1			1
Partially blind				3				3
Retarded			3	3	1			7
Slow learners					1			1
Spastics					8			8
<b>Total</b>	<b>185</b>	<b>18</b>	<b>60</b>	<b>340</b>	<b>144</b>	<b>13</b>	<b>0</b>	<b>760</b>
<b>%</b>	<b>24.34%</b>	<b>2.37%</b>	<b>7.89%</b>	<b>44.74%</b>	<b>18.94%</b>	<b>1.71%</b>	<b>0.00%</b>	<b>100.00%</b>

**APPENDIX J : LIST OF NON-EUPHEMISTIC TERMS FOUND IN DATA**

No.	General term used	Article No.	Frequency	Total	Voice
1	ADHD	57	1	3	Caregiver
		75	1		Journalist
		83	1		Journalist
2	Hyperactive	83	1	1	Journalist
3	Autist	100	1	1	Caregiver
4	Autistic	57	2	27	parents
		83	1		Journalist
		87	1		Caregiver
		93	3		Journalist
		100	1		Caregiver
		113	1		Caregiver
		133	1		Caregiver
		147	5		Journalist
		155	1		Disabled
		172	1		Caregiver
		211	1		Advocacy
		273	9		Advocacy
5	Blind	54	1	226	Disabled
		63	6		Disabled
		64	8		Disabled
		68	3		Disabled
		69	3		Disabled
		70	1		Advocacy
		71	4		Public
		77	19		Advocacy
		78	20		Disabled
		84	1		Advocacy
		90	1		Caregiver
		91	21		Disabled
		101	2		Disabled
		105	11		Advocacy
		106	9		Advocacy
		108	6		Advocacy
		111	1		Disabled
		115	1		Disabled
		117	10		Disabled
		127	7		Disabled
132	1	Advocacy			
136	1	Disabled			
139	1	Disabled			
146	6	Disabled			

		154	9		Journalist
		155	1		Disabled
		156	1		Advocacy
		162	7		Disabled
		172	2		Journalist
		175	1		Disabled
		177	8		Disabled
		179	8		Disabled
		181	3		Disabled
		207	1		Disabled
		211	1		Disabled
		221	5		Journalist
		222	1		Disabled
		223	1		Disabled
		225	5		Advocacy
		236	2		Journalist
		239	15		Journalist
		248	1		Disabled
		249	1		Disabled
		262	1		Disabled
		264	2		Disabled
		265	6		Disabled
6	Partially blind	91	3	3	Disabled
7	Blindness	108	5	9	Advocacy
		154	2		Journalist
		211	1		Disabled
		236	1		Journalist
8	Deaf	53	21	183	Disabled
		54	1		Authority
		84	1		Advocacy
		106	9		Advocacy
		107	3		Disabled
		109	1		Advocacy
		114	24		advocacy
		136	8		Disabled
		138	31		Caregivers
		143	35		Disabled
		144	2		Journalist
		152	1		Disabled
		154	1		Journalist
		155	1		Disabled
		158	3		Caregiver
		162	1		Disabled
		176	9		Journalist

		183	2		Journalist
		214	5		Journalist
		217	4		Journalist
		239	6		Journalist
		250	13		Advocacy
		275	1		Disabled
9	Deafness	143	2	4	Disabled
		144	1		Journalist
		183	1		Journalist
10	Deaf awareness	143	1	1	Disabled
11	Deaf culture	114	2	4	Advocacy
		143	2		Disabled
12	Deaf value	114	1	1	Advocacy
13	Cripple(d)	120	1	2	Disabled
		197	1		Public
14	Disabled	49	1	223	Journalist
		51	1		Journalist
		52	3		Journalist
		55	2		Authority
		63	1		Journalist
		70	1		Advocacy
		81	1		Disabled
		82	2		Advocacy
		91	3		Disabled
		95	12		Advocacy
		96	5		Advocacy
		109	1		Advocacy
		111	1		Disabled
		115	2		Disabled
		120	2		Disabled
		126	1		Disabled
		127	7		Disabled
		134	7		Disabled
		135	1		Journalist
		139	1		Disabled
		145	3		Authority
		149	1		Disabled
		151	1		Advocacy/NGOs
		156	3		Advocacy
		157	1		Disabled
		159	1		Advocacy
		162	3		Disabled
		165	2		Journalist
		167	2		Disabled



		169	1		Disabled
		170	1		Advocacy
		172	1		Caregiver
		175	1		Disabled
		181	2		Disabled
		184	3		Disabled
		185	1		Journalist
		195	1		Disabled
		196	2		Public
		197	4		Public
		198	5		Journalist
		199	2		Authority
		200	7		Caregiver
		201	1		Advocacy
		202	2		Journalist
		207	6		Disabled
		208	2		Journalist
		210	6		Journalist
		211	1		Disabled
		212	9		Advocacy
		228	10		Authority
		229	3		Disabled
		231	15		Disabled
		232	3		Disabled
		237	4		Journalist
		238	2		Journalist
		247	5		Disabled
		248	9		Disabled
		249	5		Caregiver
		250	1		Advocacy
		252	3		Advocacy
		253	3		advocacy
		253	6		Advocacy
		261	8		Disabled
		264	2		Disabled
		265	9		Disabled
		275	5		Disabled
15	Disability culture	84	1		Advocacy
16	Disability pride	84	1	11	Advocacy
17	Disability history	84	1	1	Advocacy
18	Dyslexic	83	1	21	Advocacy
		216	2		Journalist
		233	12		Journalist
		239	3		Journalist

		244	3		Advocacy
19	Dyslexia	75	1	3	Journalist
		216	2		Journalist
20	Dyspraxia	75	1	1	Journalist
21	Handicap	250	1	2	Advocacy
		275	1		Disabled
22	Handicapped	53	1	26	Disabled
		115	1		Disabled
		223	1		Disabled
		253	1		Advocacy
		116	1		Advocacy
		117	1		Disabled
		122	1		Disabled
		136	2		Disabled
		144	2		Journalist
		152	1		Disabled
		155	1		Disabled
		165	1		Journalist
		170	1		Advocacy
		197	2		Public
		201	2		Advocacy
		212	2		Advocacy
		222	1		Disabled
223	1	Disabled			
262	2	Disabled			
275	1	Disabled			
23	Slow learners	83	1	1	Journalist
24	Spastics	260	8	8	Journalist
25	Retarded	103	1	7	Journalist
		113	3		Caregiver
		231	1		Disabled
		136	2		Disabled

**APPENDIX K : LIST OF EXTRACTS WITH IDEAS ON ‘CHEERING UP THE DISABLED’**

Article No.	Extract	Sponsor
58	<i>‘... the activities provided good stimulation for the children and helped <b>cheer them up.</b>’</i>	ExxonMobil
67	<i>‘<u>Christmas magic</u>’ through ‘Christmas atmosphere of carols, snowflakes and a <u>Christmas dinner</u> prepared by The Mangotree Restaurant.</i>	The Mangoree Restaurant
79	<i>‘A number of the children were followers of Malaysian Idol and <b>got excited</b> as they recognised each finalist’</i>	8TV’s Malaysian Idol programme
97	<i>“Our employees volunteer their time and skills through community projects like this one, working directly with members of the local community to help <b>improve the quality of life</b> in the communities.</i>	Exxonmobil
104	<i>‘Celcom customer service division vice-president Chew Su Fong said the company was concerned with the underprivileged who <u>might be left out in the festivities.</u>’ “In conjunction with festivals like <u>Deepavali</u> and <u>Hari Raya Aidilfitri</u>, we want to <b>bring some joy</b> to them,” she said. “It is our hope that this visit <b>will liven up their spirits and bring excitement and joy</b> to them,” she added.</i>	Celcom
119	<i>“We are delighted to be a part of this celebration. It is heart-warming to see the <b>children’s faces light up with delight and laughter,</b>” Coverdale said adding that HSBC was always looking out for opportunities to contribute to the community...”</i>	HSBC
122	<i>Several decorated Christmas trees are now glittering at the atrium of BB Plaza. However, one of them is ‘special.’ ...it carries the wishes of 50 underprivileged children...They asked for only small gifts priced below RM50, like a shirt, watch, toy or cap. <b>They also want to be happy this Christmas...</b></i>	BB Plaza & Metrojaya
137	<i>Carrefour’s corporate communications and public relations manager Zalina Raja Safran said : “Carrefour as always believed in giving back to the community and school holidays and <u>festive seasons</u> seem and good time to <b>spread some cheer to the underprivileged.</b>”</i>	Carrefour
188	<i>The youngsters at the Special Children Society of Ampang (SCA) received <b>some cheer</b> when a team from GlaxoSmithKline (GSK) Consumer Healthcare paid a visit to the society’s headquarters recently.</i>	GSK
271	<i>The <b>children’s faces were flushed with joy</b> as they tried out the equipment, climbing and swinging with gusto (Nestle’s sponsorship of RM10,00 worth of exercise equipment for Emmanuel care Centre (ECC)</i>	Nestle

**APPENDIX L : LIST OF EXTRACTS RELATED TO CORPORATE SOCIAL RESPONSIBILITY (CSR)**

Article No.	Extracts
99	<i>"Thanks to RMCC's (Ronald MacDonald Children's Charities Fund of Malaysia) support, we hope to provide quality and meaningful education to fulfil these children's potential as independent, useful and valued members of society," Wong talking about <b>social responsibilities</b>.</i>
119	<i>Hosted by HSBC Bank Malaysia deputy Chief Executive officer John Coverdale and his wife, Gillie, the part was part of the <b>bank's tradition</b> and one of the many activities organised under its <b>Corporate Social Responsibility (CSR) Programme – HSBC in the Community</b>.</i>
122	<i>She said the shopping tried its best to <b>serve the community</b> adding that it was a <b>norm</b> for the mall to host parties for underprivileged children during festive season.</i>
131	<i>In the season of <b>giving and sharing</b>, GlaxoSmithKline (GSK) hosted a dinner for its adopted Kampung Orang Asli Ulu Yam, the Special Children Society of Ampang and the media. GSK staff also donated more than 100 Christmas gifts to the children of the society.</i>
137	<i>Carrefour's corporate communications and public relations manager Zalina Raja Safran said : "Carrefour as always believed in <b>giving back to the community</b>.</i>
169	<i>"The award's objective is to recognise and promote all charity and non-government organisations which address the <b>needs of the community</b>." "It also allows us to <b>give back to the community</b> in which we live and work in a meaningful and subtle way," said Tcheng.</i>
176	<i>"Education has always been a key focus of our <b>corporate social responsibility</b> and this is and <b>extension of our investment in this key area</b>," said HSBC executive director and deputy chief executive John Coverdale. <i>"We are delighted to be a part of this celebration. It is heart-warming to see the children's faces light up with delight and laughter," Coverdale said adding that HSBC was always looking out for opportunities to <b>contribute to the community</b>..."</i></i>
221	<i>The company has brought not only <b>sense of community</b> to the blind world but also a new interesting technology, says Gregory Evanina.</i>
233	<i>HSBC Bank Malaysia Berhad, as <b>part of its community programme</b>, allocated RM120,000 to improve the association's facilities and create better awareness on the learning disability.</i>
238	<i>"We are looking forward to a long-term collaboration with ai.fm" "This event is a way of <b>giving back to the society</b> and the less unfortunate [sig] in article.. Eu Yan Sang</i>
260	<i>In conjunction with the Novartis Community Partnership Day (NCPD) 2005, 60 Novartis staff helped clean the Spastic Centre and assisted in classrooms... NCPD is celebrated globally to commemorate the forming of the company as a result of a merger between Sandoz and Ciba-Geigy in 1996. It aims to unite over 81.400 Novartis employees world wide in <b>giving back to their local communities</b>...</i>
263	<i>Wheelchair basketball was part of the sports activities organised recently by Tanjong Public Ltd Company in conjunction with its annual hari Muhibbah sports extravaganza... Tanjong and its subsidiaries also actively support other causes in the areas of <b>education , social welfare, public health and arts through various projects (as part of corporate social responsibilities)</b></i>

11 09 09  
**12 Events**

**Disabled can now go to the cinema**

**T**HE newly-opened Golden Screen Cinema multiplex in 1-Utama shopping centre, Petaling Jaya, will be equipped with disabled-friendly facilities.

"We have allocated space for two wheelchairs in all halls, except in the Gold Class.

"Special ramps for their easy access and a hydraulic lift for wheelchairs will be added soon," said GSC chairman Gen (ret) Tan Sri Mohd Ghazali Seth.

He was speaking at the opening of the 13-screen multiplex on Thursday.

Also present were See Hoy Chan Holdings group chairman Tan Sri Dr Teo Soo Chng, Bandar Utama City Centre Sdn Bhd director Datuk Teo Chiang Kok, GSC chief executive officer Koh Mei Lee and the company's general manager, Irving Chee.

Mohd Ghazali said the multiplex, furnished with 2,158 seats, was designed to complement the lifestyle of Klang Valley cinema patrons as it included International Screens, a Gold Class and THX halls.

The 30-seater Gold Class hall comes with a lounge and adjoining



GSC 1-Utama cinema manager Koh Chee Chong with operations manager Varghese Mathews at the opening of the cinema.

toilets.

Mohd Ghazali said GSC 1-Utama, which cost RM24mil, reinforced the cinema chain's pole position as the largest chain in the country with 108 screens and a total capacity of 23,923 seats.

GSC 1-Utama is the second multiplex to be added to the chain this

year, the first being the nine-screen GSC Berjaya Times Square which started operation in January.

Mohd Ghazali said GSC 1-Utama's cafe-in-a-gift shop, Glistex Cafe and Merchandise, will be opened soon for customers to grab a bite and buy movie merchandise.

He added that the cinema seats

had been designed with comfortable wide backs and generous leg-room.

Before the launch, GSC 1-Utama offered free screenings to the public for three consecutive days. In conjunction with its opening, the cinema is offering freebies and special offers at the box office and concession counters.

**APPENDIX N(i) : TRANSCRIPT AND SUMMARY OF INTERVIEW WITH  
BEAUTIFUL GATE DISABLED PEOPLE CARING CENTRE**

- A: describe... I just leave this here...ah...I just want to... actually I am doing about media...
- B: Media?
- A: Ya. media...I just want to ask your opinion, its ok. It doesn't have to beautiful big opinion but your personal opinion, on... how do you think the newspapers, have describe the disabled community?
- B: Describe?
- A: Ya...How does the newspaper.. describe this group of people?
- B: .....Difficult to say la...
- A: Difficult to say ah...is it positive? Or... Is it positive? Is it positive?
- B: Sorry...I need BM
- A: Ya, you can use BM
- B: Coz...Not today, I am really busy. I seldom read the newspapers..so...
- A: But what do you think? What do you think?...Ah...is it good? Did they say good thing about...
- B: Think...not all la...not all...XX not all... depends on what are the things la... they ...tengok apa-apa yang mereka terangkan la..itu...
- A: Contohnya?
- B: Contoh... ah.....contoh ah...tak tau macam mana cakap...
- A: Tak tau macam mana cakap...errr...
- B: because ...because...even those in canton, in chinese also ...I...I cannot say ah...because I...the...tajuk itu ah...tak memberi perhatian sepenuhnya sepenuh...
- A: Oh.....ok...
- B: So sorry...
- A: So,.. ah...Do you think... ah...the media...
- B: The media...
- A: ha...membela hak masyarakat ...ah ...kurang upaya? Membela...Adakah mereka? Is it enough? Do they do it? Is it enough?
- B: Not enough..
- A: Not enough ya. What do you think not enough? What do you think they should do?
- B: ah...Maksud saya,...
- A: Ha'ah
- B: Mereka sepatutnya ...ah... memberi keterangan yang lebih... mendalam ... lebih banyak...
- A: Emm...
- B: bagi masyarakat supaya mereka boleh memberi perhatian sepenuhnya bagi orang kurang upaya-lah...macam you-lah..ah..macam society kami ada membuat ....itu.. Aktivit-aktivitilah... supaya masyarakat boleh tahu ...macam ini-lah ...macam mana cara menolong orang kurang upaya....apakah aktiviti-aktiviti yang dijalankan bagi me...mendapatkan hak..hak yang betul-lah
- A: Emmm.....
- B: Macam kerajaan ah....,
- A: Emm...
- B: itu...kemudahan-kemudahan awam ah.....dan ah..bangunan-bangunan yang mereka sediakan itu...
- A: Hmmm...
- B: tak sesuai lah untuk golongan kurang upaya
- A: Hhmmm
- B: Ahh.....Dua minggu yang lepas, kita ada pergi kepong sana...ke ktm...
- A: Hhm...ha...yes..ah,,,
- B: ah...So...Sebelum atm itu di...di...dibuat-lah....ditubuhkan....dibinakan... sebelum itu... ah...kami semua ada bagitau.....ah... ada mengeluarkan suara-lah supaya.. kerajaan boleh memikir-lah...apabila itu..ah...stadium sana ditubuhkan...
- A: Hhhm..
- B: ah...mengambil berat tentang hak-hak orang kurang upaya
- A: Em...

B: ...mereka sudah setuju... tetapi selepas dibuatnya, tak ...tak sesuai untuk semua orang  
A: oh...tak sesuai...Buatlah tapi tak sesuai  
B: macam biasa, ...  
A: Ha...  
B: bangunan-bangunan itu ah...dia ingat.. fikir satu rim-lah...tapi dia orang ingat...mungkin untuk orang kurang upaya saja...tapi kebanyakan bangunan ah... kalau mereka meneliti dengan lebih lanjut...ah...rim itu ah... bukan untuk orang kurang upaya saja.. orang kurang upaya...mungkin untuk yang... untuk budak-budak ,,orang tua...  
A: ah...  
B: untuk...ah...untuk...wanita yang mengandung ,  
A: emmm...  
B: ...itu juga adalah kemudahan untuk mereka semua.  
A: Em...  
B: Apa itu...ah...Apa yang media boleh buat..macam ada aktiviti macam ini atau..  
A: Em...  
B: Macam...aktiviti yang ada... yang disertai oleh orang kurang upaya...mereka boleh membuat...ah...  
A: publisiti ah...  
B: selalu-lah... selalu membuat itu... laporan yang lebih lanjut..dan lebih banyak lagi lah...  
A: Ok...  
B: sebab masyarakat sendiri sekarang ..bukan orang kurang upaya saja...masyarakat sudah berubah... berubah..... keamanan ... ah.... masyarakat pun sudah ... berlainan sikit  
A: Eemm.  
B: Ha...itu..Kalau mau orang yang...masyarakat semua ...ah...itu...semua ada satu hati yang, murah hati, ada baik hati tu..., dah.. ah... ada...yang sudi tolong-menolong, itu kalau...mereka...ah... ada media boleh tolong orang... selalu memberikan err.....macam...ada.. Perkara yang baik tu...  
A: Ah..  
B: disiarkan...  
A: Ah..  
B: Mungkin kelakuan mereka akan berubah..  
A: ok...  
B: pandangan mereka akan berubah juga. Ini adalah kebaikan untuk..kami saja.. ...untuk...masyarakat pun..ah..pun ..ah...boleh ah..pun boleh.. apa... menjadi.. lebih aman...itulah.. kalau semua orang kelakuan mereka baik ah...  
A: hhhmm..  
B: Itu untuk kebaikan kita semua.  
A: Emm..ok...em...ok...I think that's very very good..and...(laughing)  
B: Sorry ah..i think..i miss...i..  
A: No!...very good opinion...ya.. because that's what also I feel. I...ya...I actually ah...study..  
B: I think media can do just a lot...  
A: Can do more ah...  
B: Can do more..  
A: Publicity ah.... When they want to describe the...ah...the community.. the disabled community...  
B: Ha..  
A: Do you think now. ..now ahh....do think they portray them as ..ah...ah..aa....maybe a 2<sup>nd</sup> class...or do you think media treat them as 2<sup>nd</sup> class?  
B: No...  
A: or..up to..... no ya... but now of course they have improved. I mean, before this..What do you think...  
B: Apa saya selalu ...ah...  
A: Em..  
B: ada satu pandangan ah...  
A: Hmm...

- B: Ah...kalau media boleh tolong. Macam ni... kita.. untuk orang kurang upaya...itu untuk bukan... ahh... memberi masyarakat tau... bahawa.. masyarakat bukanlah ...kita bukanlah sekumpulan yang hendak di.. diapa... dikesian... tapi... kita adalah... sekumpulan yang boleh ... ah... boleh.. ada mereka membantu...dengan cara yang...supaya kita boleh berdikari...
- A: Emmm
- B: Boleh...kita boleh ...supaya kita ada dapat peluang aah....
- A: Emm
- B: peluang ..peluang untuk belajar...ke sekolah dan belajar ...atau memberi peluang...kami boleh... ah... cubalah... boleh belajar .. cuba.. supaya... ah.... keupayaan kita...
- A: emm....
- B: Itu adalah penting. Bagi kami satu peluang... macam mana untuk mengubah cara hidup... mengubah supaya kita boleh bergaul dengan masyarakat... Boleh... ber..bergabung bercampur dengan mereka lah. ..macam...XX kita...di sini pun, kami adalah cara ..menolong mereka supaya mereka boleh berdikari.
- B: if say in Chinese ah... I can say better words-lah...
- A: ya...better...my Mandarin is bad ah.. so I don't...anyway...ah..
- B: try...try my best ...
- A: No!...

## SUMMARY

This centre is more popularly known as Beautiful Gate Foundation is run by a group of disabled mainly those who are wheelchair bound. The Treasurer of the Foundation who is also a wheelchair bound person was interviewed. He claimed that the media were not doing enough, instead should give more publicity to the disabled to help them fight for more rights including better public amenities such as those in buildings and public transports. He also urged the public to assist the disabled; they are not objects of pity but be given assistance as they are able to live independently and well integrated in society. This opinion echoes the representation of social discrimination against the disabled and as objects of pity.



## APPENDIX N(ii) : TRANSCRIPT AND SUMMARY OF INTERVIEW WITH THE NATIONAL AUTISTIC SOCIETY OF MALAYSIA (NASOM)

- A: This is my I...ok. I just want to ask you about ah...How do you think the media has described the community with learning disability?
- B: Em...The media?
- A: Ya
- B: Because for this campaign right..this time organized by the MCA
- A: Ha'ah
- B: The caring society pillar, well they have, ...really tried to help us in away of creating awareness..because they have asked the tv, camera man from tv. I think...No, that was from Astro, Astro from Channel 19, the Bernama ..that come to interview us.. and about Double Vision as well.
- A: I see
- B: And so..we have been on the..tv. and.. Well, we have been on a few...we have been getting quite a number of calls from parents who are ...like.. worried about their children. And also from the newspapers wise, we have this China Press. They have need 2 pages document on us. And then, even for that, we have called ..don't know for almost 2 weeks, like from morning till the afternoon, so its like... really a lot of awareness. At night...the campaign is not that ..strong...
- A: Ok
- B: and also, English paper we have The Star, and another person .. last year December with Mr Yeo, our... one of our teacher, expatriate and ... (laughing) explanation ...and really motivating to us ...
- A: (laughing)
- B: Emm...We have been on air as well. We on radio 5 and radio 4. Ya, one is Chinese channel, and the other English. And well, even more calls as you can see...and...We are even thinking of getting another line because..
- A: Oh
- B: Ya , we only have 1 line. Is like, we... we are talking over the phone through that line, then others couldn't call in. "Oh we have trying to call the whole day" or even from last week until now. So its like...err...its really getting known in Malaysia that there is autism. Because we even have calls from Sarawak.
- A: Hmm.
- B: I think about 4-5 calls from Sarawak. But then, we don't have center there also in Sarawak. So, is like we couldn't help them except providing them information and asked them to go to our website.
- A: Ok
- B: Ya... We are also in the midst of setting up one center in Sarawak. We have recently, 2 weeks before, our Chairman and our director, they have go there for a visit. Because they have gather like 22 children with autism spectrum for them. And so...ah... I think it will be set-up within this year but I am not sure when exactly..
- A: Ok. So, That's good about the ... part. But I am just looking at the newspaper ah.... When they describe the children...
- B: Ya...
- A: Do you..What kind of words? Do you think they are positive words?
- B: positive words..
- A: When they talk about...
- B: Ya, its like giving hope to parents with autism kids, in the sense that.. em...both.. first ...they will usually talk about their features, and children with autism..then they will move to how they can work out and how intervention prevent really help. It will be a positive outcome if the parents earlier where to go to the help
- A: Ok. So...So far, do you think they have done enough?
- B: They?
- A: The media..have they done enough?

B: The media....I think.. not quite ....even in the beginning right, when... ah... our Patron, Datuk Dr Ng Yen Yen, when she asked ..emm...for PR to go...to ask all the media,.....  
A: Ha'ah  
B: To like for all the media ..to like come and interview us, they have like...em... reject.  
A: Oh  
B: Because they think that we are getting enough publicity...  
A: Ha..  
B: because to them, since they are doing free for us, not like the usual profit  
A: ah...  
B: .....wise company, so they are not very eager to interview us. Is like...They have like to really push them, then only they come to us.  
A: Ok, that's good enough for me.  
B: Ok...(giggling)  
A: Thank you very much. Thanks.

### **SUMMARY**

The Public Relations Officer was interviewed. She claimed that autism had received more attention lately. Initially, most calls for publicity were rejected by radio or television stations as these stations thought they would not get enough audience/viewership for such airings. Here, it appears that coverage for the disabled seem to only be permitted when income can be generated. This can be related to the objectification of the disabled in business-orientated society.

## APPENDIX N(iii) : TRANSCRIPT AND SUMMARY OF INTERVIEW WITH THE DYSLEXIA SOCIETY OF MALAYSIA

- A: Er.. I just want to know...what, what do you all think of the way the media describes the children with the dyslexia...anyone with dyslexia?
- B: What...What paper?
- A: Emmm... emmm...Any media, printed media. Actually I am just studying The Star and NST. What...How do you think they have portrayed this group of people? The way they describe this group? Is it positive? Or is it negative?
- B: In... In what way first? Positive in...?
- A: Any...Anyway...do they..do they for example .. emm... design and went to the disabled. They think, media described them as though they are the ones to be pitied...that..you know they said like they are so pitiful, and all that...but what they actually want is.. they want, the media to say what they can do and how they can be useful rather than how they are unuseful. That...that sort of things
- B: So, for our case. ...
- A: Hhmmm
- B: We only make the awareness of the public to know about what is dyslexic because actually there's a lot people especially the parents and teachers they are not aware. So, as we as the parents, we join the committee to help out other people, you see...
- A: Ok
- B: And hopefully that our...our government, Education Ministry department, they can do something to help the student, but till now, their.. their action or whatever is very slow. Very slow...
- A: Ok..so...ah..do you think...ah...
- B: We hope that in future, the media they can do their part, you see. Off and on, Off and off, have advertise it or whatever.... to let the public know,
- A: Mm
- B: The awareness of dyslexia, especially to the... you know all the kampung-kampung area.
- A: Emmm...ya
- B: A lot.. A lot of their parents.. Like "oh, you cannot study ah"...Standard 6, Form 1, Form 2, they already drop out... actually they have having problems nobody knows... like example my kids, they like to go to school to study. Even though he is dyslexic, they have pressure last time in national school, he got pressure . Because he doesn't understand what the teachers taught. What the teacher teach, he doesn't understand. So when he got frustrated, he come back, he show his temper, you know, fed-up la, throw his book la...come back he wants backpacker then after....
- B: Even we the parents don't know he's diagnosed with dyslexia, he's dyslexic. Under...Until... he's in year 2, standard 2... I got a home tuition to guide only my 2 children. I mean one-to-one lah.. with my kids alone, the teacher she herself can show temper at my son you know ..
- A: Oh...
- B: Because only a few words, suku kata words only. Very few words about 5 words only... because I only pay her to teach my son to speak English and BM. Everyday she come only to teach a few words BM only....and she didn't even start with the English for already about 3 months ..
- B: So I focus on my son, I noticed... I say my son is having problem. So having problem, where to go to? Because I don't know what's the problem. And finally I read article from The Star paper about dyslexic
- A: Emmm
- B: The...The situation is very familiar you know... is like my son you know...cannot stay still, cannot focus.. you know. After that...after a month, there's another article came out from The Readers's Digest then...that means...I... I suspected he is dyslexic but still we don't...got no..
- A: No where to turn to...
- B: Yes, we don't have any contact but luckily my back neighbour, Mrs Chin. She's the very active church member. Their church, they have a lot of doctors there. Members ah... So, she has been

trying to contact more than 40 to 50 doctors to ask them what is dyslexic and some even ask me to go for speech therapy...

A: Is not...

B: Ha...Some ask me to send my son for brain scanning. End up another..she got another friend in another church,

A: Oh..

B: The son also dyslexic. Then we just got to know each other. I...We went to a few seminars about dyslexic then after that I join the association as a member. and my son been accessed by child psychology, and he came out that , that time he is already year 3, standard 3, and after assessment, the full report came out... His reading accuracy is below 6 years old. At that time he is already 9 years old. So he read very, very slow. Even though suku kata you say m e - me, j a - ja...by the time he read the back one, he already forgotten the front one. So they simply name ah...put a name there, instead of meja, ah...maybe they put ah...err...baca-lah, buku-lah or what.. because they already forgotten

A: So, do you think media have not....the media has not done enough to...

B: Yes,

A: Ya

B: Have not done enough to cover because a lot of them they are not aware of dyslexic , in fact I myself I am parents, I am not from Chinese school or whatever...

A: Mmm

B: I don't know any Chinese, I can't read Chinese

A: I can't read Chinese ...

B: I can't read Chinese, but I have...because of our association, I have to know on air in the Inner Focus,

A: Ya ya...Yes

B: Core 10...About dyslexic.

A: Mmm...

B: I was there. I am the one on air, radio 5, Cantonese

A: Ya, the one with Alicia

B: Ya, with Alicia. I have no choice, because we need to help other people.

A: So...ah,..bcz of that you think they have not done...written enough

B: Ya. In fact about this programme also,...no...nothing about this, only long life learning is about MCA only. They cover it. Actually not for other people.

A: I agree with you.

B: If you ask us to join venture with you, correct or not. Even some of the card, you see. In fact, they have our name. In fact here, they have our name, but not at the back. Where is our dyslexia association name? Is not here

A: Missing out..

B: Yes. You see they way the.. they do. .done their job.

A: Ya..ok.

B: We are not against any politician..

A: Ya..

B: or whatever la..

A: Ya

B: We are just telling you that, if you ask us to help you out, for this programme to launch, at least you have to do your part to us. We are doing our part. You ask us to go on air, we go on air for you. Correct or not? You ask us to do anything for you, we follow, but what about our part?

A: That should be a win-win, you gain some

B: Yes..

A: I gain some...

B: Yes...and then.. the awareness is not towards us, its towards the public.. because all, our committee all ..we aware, because our kids are all dyslexic.

A: Ooo

B: At least we know where to go to, but what about other parents? At least they need once a while, radio or tv.. they need to come out about this info...about other community, like all the

kampung-kampung area, a lot of people don't know. In fact, after the...Info Focus launch ah, a lot of parents from Sabah Sarawak, they call me you know

A: ohhh

B: Call my direct ..call my handphone, they didn't call the association, and I direct them to the association. Because they call the.. RTM station to ask for my number.

A: ohhh

B: I direct all them to the association. The dyslexic association. I said if you all don't understand anything, you are always welcome. Ah....And especially now we go on air in the Mandarin

A: Hhhmm

B: Radio 5 ah

A: hhhmm

B: They speak in Mandarin. No parents who understand Mandarin.

A: They can now relate ya...

B: But when they prepared our association, the association is all Malay teachers there.

A: ohhh...

B: So, some of them, they don't understand BM. They cannot speak English. So the communication breakdown there.

A: Ya, that's important

B: That's why, we ask them to come like that day, I answer a call, I asked the parents. I said if you got time, you come to Sunway Pyramid. We have all the parents here to answer what you want, need to know.

A: hhhmm

B: Because if you call the association, unless you can speak BM or English. If you can't, very hard to communicate. But now we are...that err... the Chinese teacher...

A: hhhmm

B: that day he came to the association. I dunno who is he. Err...he wanted to learn how to teach reflective child and he wanted to volunteer himself to teach.

A: He? Is a he?

B: And he wanted to volunteer to teach at our association. So in future, in our Chinese school, they can come to our center. So we are trying to...to..

A: Work..

B: Workout la...ya..

A: Because I also...I was teaching in school for 6 years. So, I know how the teachers. Because sometimes, they all teach big group, and then there's one or two ah...sometimes, teachers tend to ignore.

B: Ya

A: Teacher tends to ignore this kind of errr...children.

B: Yes...Ok..because ah...No. Even though the teachers, most of them, so like...  
Last time my son no in national level, the national school. After I got the result, I told the teacher. I need to apply 3 months leave to put my son at the association.

A: Oohh

B: Because association they have the school there.

A: Yes.

B: Because they don't have academic pressure. They still study ..but they are not academic pressure as per normal group. So, I went to explain to the teacher that my children has dyslexic, they don't understand. They don't know what is dyslexic. Only the principle know about this..  
Luckily because he read through about the article.

A: Oooo

B: So I explain to the principle. So, we hope in future, all the school...if they...the...the headmaster or headmistress and PIBG if they are cooperative enough, they can you know...gather and call us up. We can always go there and help them and explain to them, what is dyslexic and guide them how to guide, to teach the teachers, how to guide the children. Its very important.

A: The teacher training I think as well..

B: Actually, even though the government they send the teachers training about dyslexic but the 12<sup>th</sup> week, the 12-week-course ah..

A: Hhmmm  
 B: What did they learn there?  
 A: Not enough...  
 B: because they don't have any...what they call...err...specialist ..specialised teacher to train them.  
 A: Oooo  
 B: Very important. Like we as the parents, we do a lot. We try a lot of things ...like my son. In fact I have to send him to the international school. International school offer me a place, because my son is dyslexic. And I have to pay so much..  
 A: So much.. Ya. Rental, school cost a lot.  
 B: Ya...One year I have to pay for RM20000 just for my son and I have another 2 daughters but they are very normal kids la  
 A: OK.  
 B: Ya, I think its not easy... and a lot of parents, how many thousand already and I have a lot of friends because of because our Malaysia , they don't have this speciality, a special school for the dyslexic child, they migrate to others  
 A: Ya, I have heard a lot of these because of facilities are not here.  
 B: Ya, that's why. Like international..international school, my son even though he can read, ..  
 A: He can read?  
 B: Now he can read very well. Last time he used to fail all the subjects. But now, he...at least he passed like 60+ 70+.  
 A: Ya..  
 B: You don't expect to get 100 you see...I told him as long as you don't get zero for me. Even though last time he failed also, at home he speak English. He only get 6 marks for me. English.  
 A: Has he spoken language is ok...is he?  
 B: Hmm...but not full sentences.  
 A: Oh he can't?  
 B: He can't..he can't. Sometimes when you know, we didn't know about his situation, do you know when he talk to us ah...you...you can get irritated you know. The way he speak is not full sentences. Half way, half way... then you must have the very...the patience to ...to wait for him to finish the whole sentences. You see...we didn't know...Sometimes we say..”Why you always talk like that”. As we as the parents we don't know that what is neglected also. We were saying why you so stupid. Everytime the same work, you don't know one....cannot absorb. But after we know that he is having this dyslexic, we regret, i regretted that..for whatever I say to him. He didn't ask for it  
 A: Is a lot of emotion..  
 B: Ya...  
 A: I understand that.  
 B: But luckily now, like international, he an do oral  
 A: Ohhh  
 B: That is why they offer him a place. In Malaysia you cannot get.  
 A: Which international school?  
 B: Cempaka  
 A: Cempaka? Sri cempaka?  
 B: Yes...In ah...cheras.  
 A: In cheras, Yes...I think that's a teacher there...ah..no..she does...no...she deals with autism. Her child is autistic, but she doesn't teach.. I...er...ok

## SUMMARY

The Vice President of the society cum parent of a dyslexic boy was interviewed. She claimed that the media portrayed the dyslexic as 'unuseful' [sic] and to be pitied. There was lack of awareness of dyslexia in society including parents and teachers particularly in the rural areas. The government was slow in

extending assistance especially no aid was given to dyslexic children in government public schools. The MCA Lifelong Learning Programme (*c.f. Section 1.1.3.*) was more concerned about the political party's activities in general rather than specific attention to the disabled. There was also a need to address the hindrance of communication breakdown between the volunteers in the society with the public as they speak different languages. She also felt that it is difficult to reach out to those in the 'kampung' as they do speak English. She urged the media help out in this sense. Again, this interviewee highlights the discrimination in social status of the disabled as the pitiful and no aid for dyslexic children in government schools.

**APPENDIX N(iv) : TRANSCRIPT AND SUMMARY OF INTERVIEW WITH  
THE CHINESE DISABLED SOCIETY OF MALAYSIA**

- A: Can I have your.... name?  
 B : Ok  
 A: What's your position?  
 B: Ah....Deputy....  
 A: Deputy...Ok, thank you very much  
 A: Ah,...I just like to know, what do you...what .i...what do you think... how.the media has described this group of people, the way they describe the disabled  
 B: sometimes they...The person....they..  
 A: Yes  
 B: but sometimes they...ah...how do they...These few years I think its ah...quite good  
 A: These few years quite good  
 B: Ya ya...For the last , ah..I think 10 years ago ah, I am old,.. I am also journalist before. 15 years ago...So ah...actually i..... i.."hai shi wa chiang hua yee pi jiao hao"... "ni yao wa ciang..."  
 A: Can u speak English because my Mandarin is bad  
 B: Ok...ah.....  
 A: You can use Malay if you are comfortable, I am ok, Malay or English  
 B: They use the work handicapped...ah...  
 A: Yes  
 B: kind of confuse people. Now they have changed disable of person which is disability...and its quite nice words for them la...which is from disabled and from the awareness has changed , have also...have...  
 A: Do you think some.....  
 B: Write up problem?  
 A: Ah.....Write up on them  
 B: A...3 pages for ...for the..  
 A: 3 pages ya...And I think...I am just actually just studying New Straits Times and The Star...between these two papers...who...who...do you think gives more care...concern for this ?  
 B: I think both care... but Star have err.. power will  
 A: Will Power by Anthony  
 A: Ya..anthony something...so...err...is a very good write-up and brochure for the disabled care  
 A: Do you think the newspaper has done enough, is it enough what they are doing now?  
 B: Errr...  
 A: Is it enough?  
 B: Not so...Not so enough...hahaha...  
 A: Ya ya...I mean its ok  
 A: So what do you think they should do more? In what way?  
 B: They have to feature up...each group of the disabled. Even they many so many kinds....Like today we have Oxford,..ah... fairytale....and so disabled....deaf, blind and some they have...not....they are slow learners...they are...  
 A: ..attention...  
 B: In the physical way, the have all kinds. So many kinds... we have palsy, they have ...ah...  
 A: cerebral..., palsy  
 B: so many kinds...  
 A: So they...  
 B: spinal ...  
 A: ah...so they need to...you mean in general, they have to make people aware ..the different types of ability  
 B: ....and the....for early intervention also very .. very.....ar... not so exposure but early intervention....and the old age ah...old age...ah...disabled  
 A: mmm...ok  
 A: What about your society? Your own society...How much have the media given attention to your society?



B: Err...When we write to the...when we any activity...we write to the...err...like radio, tv or what....they will contribute.....give... give...the activity is run by own ah...

A: Ah...

B: they just wait...ah...just a page for us ah...not so...

A: Not so much ya

B: If we are so organise with them, sure that they have more...

A: ya..

B: their...ya...their money..

A: whatever...

A: So sometimes when you send things to them, let say you want to send an article or whatever, do they changes or do they publish what you give?

B: ah, Some they change...make it short

A: Make it shorter?

B: Some they didn't print out the photos we send to them, just words only

A: Emm...Did the meaning change when they shorten it?

B: Emm...No

A: The meaning is still there...they actually change it...

B: Ya...ya..

A: Ok, I think that's all I need to know. If let say I need help, can I get back to you at your society?

B: Ok sure

A: Can I have your name card?

## **SUMMARY**

The Deputy Chief Co-ordinator who is also a disabled herself spoke on the society's behalf. The spokesperson was glad that there was an awareness of more types of disabilities these days rather than lumping various disabilities as 'handicap' and thus specific intervention methods could be extended. This person claimed that the media needed to give more publicity to this particular society, adding that most of the time, the articles sent in for publications were edited and shortened whilst photos not published at all. Their messages had not been effectively put across to the society.