EVALUATING THE ENGLISH LANGUAGE NEEDS
OF FRONT OFFICE STAFF
OF A BUSINESS CLASS HOTEL

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Field of Study: ENGLISH FOR SPECIFIC PURPOSES

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# TABLE OF CONTENTS

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>ORIGINAL LITERARY WORK DECLARATION</td>
<td>ii</td>
</tr>
<tr>
<td>ABSTRACT</td>
<td>iii</td>
</tr>
<tr>
<td>ABSTRAK</td>
<td>iv</td>
</tr>
<tr>
<td>ACKNOWLEDGEMENT</td>
<td>vi</td>
</tr>
<tr>
<td>TABLE OF CONTENTS</td>
<td>vii</td>
</tr>
<tr>
<td>LIST OF DIAGRAMS AND TABLES</td>
<td>xiv</td>
</tr>
<tr>
<td>CHAPTER 1 – Introduction</td>
<td>1</td>
</tr>
<tr>
<td>1.0 Introduction</td>
<td>1</td>
</tr>
<tr>
<td>1.1 Background of study</td>
<td>2</td>
</tr>
<tr>
<td>1.2 Statement of the problem</td>
<td>5</td>
</tr>
<tr>
<td>1.3 Purpose of study</td>
<td>9</td>
</tr>
<tr>
<td>1.4 Significance of this study</td>
<td>11</td>
</tr>
<tr>
<td>1.5 Approach adopted for this study</td>
<td>13</td>
</tr>
<tr>
<td>1.6 Scope and limitation of study</td>
<td>14</td>
</tr>
<tr>
<td>1.7 Description of the hotel being studied</td>
<td>15</td>
</tr>
<tr>
<td>1.8 Definition of terms</td>
<td>17</td>
</tr>
<tr>
<td>CHAPTER 2 - Review of related literature</td>
<td>20</td>
</tr>
<tr>
<td>2.1 Introduction</td>
<td>20</td>
</tr>
<tr>
<td>2.2 English for Specific Purposes (ESP)</td>
<td>22</td>
</tr>
</tbody>
</table>
2.2.1 Definition 22
2.2.2 Classification 23
2.2.3 Growth and development of ESP 24

2.3 Needs Analysis in ESP 25

2.4 Needs required from industry perspective 30
   2.4.1 Service needs required of the staff 31
   2.4.2 Communicative needs from the industry perspective 33
   2.4.3 Ethnographic analysis of language needs 35
      2.4.3.1 Occupational aspect of language needs 36
      2.4.3.2 Academic aspect of language needs 37

2.5 Conclusion 38

CHAPTER 3 – METHODOLOGY 40

3.1 Introduction 40

3.2 Overview of the target group (Front Office staff) 40
   3.2.1 The target group (Front Office Staff) 41
      3.2.1.1 Overview of the Front Desk Staff 43
      3.2.1.2 Overview of the Telephone Department 44
      3.2.1.3 Overview of the Concierge Department 45

3.3 Research Design 45
   3.3.1 Basis for choosing the combination of methods 48

3.4 Research method 48

3.5 Data collection methods 49
   3.5.1 Questionnaires 49
3.5.1.1 Format of the questionnaires 51
   i) Section A 51
   ii) Section B 51
   iii) Section C 51
   iv) Section D 52
3.5.1.2 Observations 52
3.5.1.3 Interviews 53
3.6 Data analysis 54
3.7 Presentation of data 55
3.8 Scoring 56
3.9 Conclusion 58

CHAPTER 4 - Analysis and findings 59
4.1 Introduction 59
4.2 Descriptions of the Front Office staff 60
   4.2.1 Age group 61
   4.2.2 Gender and marital status 62
   4.2.3 Number of years in present job 64
   4.2.4 Levels of English qualifications 65
   4.2.5 Native language (First language) 66
   4.2.6 Summary of descriptions of the Front Office staff 67
4.3 Necessity of English language for the Front Office staff 68
   4.3.1 Necessity of English language 69
4.3.2 Reasons for requiring English language
4.3.3 With whom English language is mostly used
4.3.4 Summary of the necessity of English language for the Front Office staff

4.4 Perceived attitudes of the Front Office staff towards the English language
4.4.1 Types of programmes watched on television
4.4.2 Types of songs preferred
4.4.3 Frequency of reading English language materials
4.4.4 Types of English materials read
4.4.5 Types of newspapers and sections read
4.4.6 Possession of dictionaries
4.4.7 Possession of types of English dictionaries
4.4.8 How current is the English dictionary
4.4.9 Summary of the perceived attitudes of the Front Office staff

4.5 Evaluating the English language needs of the Front Office staff
4.5.1 Understanding verbal English instructions
4.5.2 Understanding guests’ requests in English
4.5.3 Communicating with guests in English
4.5.4 Ability to read and understand memorandums
4.5.5 Ability to read and understand pre-formatted forms and reports
4.5.6 Frequency writing reports
4.5.7 Ability to fill in pre-formatted forms
4.5.8 The language needed to improve
4.5.9 Summary of evaluating the English language needs of the Front Office
4.6 The English language problems encountered by the Front Office staff, of a business class hotel, and the appropriate steps and methods required to overcome the language problems

4.6.1 Problems with the four language skills

4.6.2 Steps taken for solving the English language problems

4.6.3 Frequency of consulting the English dictionary

4.6.4 Need for an intensive English course

4.6.5 Suggestions on improving the language proficiency

4.6.6 Summary of the English language problems encountered by the Front Office staff of a Business class hotel and the appropriate steps and methods required to overcome the language problems

4.7 Conclusion

CHAPTER 5 - Implications, recommendations and conclusion

5.1 Introduction

5.2 Implications of study

5.3 Recommendations and suggestions

5.4 Conclusion

BIBLIOGRAPHY
APPENDICES

Appendix 1 131
Appendix 2 139
Appendix 3 141
Appendix 4 143
Appendix 5 144
Appendix 6 145
Appendix 7 146
Appendix 8 147
Appendix 9 148
Appendix 10 149
Appendix 11 150
Appendix 12 151
Appendix 13 152
Appendix 14 153
Appendix 15 154
Appendix 16 155
Appendix 17 156
Appendix 18 157
Appendix 19 158
Appendix 20 159
Appendix 21 160
Appendix 22 161
Appendix 23 162
Appendix 24 163
Appendix 25 164
Appendix 26 165
Appendix 27 166
Appendix 28 167
Appendix 29 168
Appendix 30 169
Appendix 31 170
Appendix 32 171
Appendix 33 172
LIST OF DIAGRAMS AND TABLES

Diagram 1. The Munby's model              29
Diagram 2. Organisational chart of Front Office Department          42
Diagram 3. Methodological Triangulation             47
Table 1   - Scoring                57
Table 2   - Age group                  61
Table 3   - Gender and marital status             63
Table 4   - Number of years in present job         64
Table 5   - Levels of English qualifications             65
Table 6   - Native language                  67
Table 7   - Necessity of English language          69
Table 8   - Reasons for requiring English language skills        70
Table 9   - With whom English language is mostly used          71
Table 10 - Types of programmes watched on television           76
Table 11 - Types of songs preferred           78
Table 12 - Frequency of reading English materials          79
Table 13 - Types of English materials read             81
Table 14 - Types of newspapers read           82
Table 15 - Possession of Dictionaries             84
Table 16 - Possession of types of English dictionaries           85
Table 17 - How current is the English dictionary           86
Table 18 - Understanding verbal English instructions         90
Table 19 - Understanding guests’ requests in English
Table 20 - Communicating with guests in English
Table 21 - Ability to read and understand memorandums
Table 22 - Ability to read and understand pre-formatted forms and reports
Table 23 - Frequency of writing reports
Table 24 - Ability to fill in pre-formatted forms
Table 25 - The language skills needed to improve
Table 26 - Problems with the four language skills
Table 27 - Steps taken for solving the English language problems
Table 28 - Frequency of consulting the English dictionary
Table 29 - Need for an intensive English course
Table 30 - Suggestions on improving language proficiency