

**A STUDY OF COMMUNICATION STRATEGIES AMONG
FOREIGN WAITERS IN MALAYSIA**

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**FACULTY OF LANGUAGES AND LINGUISTICS
UNIVERSITY OF MALAYA
KUALA LUMPUR**

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WAITERS IN MALAYSIA**

AZADEH SHOBEIRI

**DISSERTATION SUBMITTED IN PARTIAL FULFILLMENT OF THE
REQUIRMENTS FOR THE DEGREE OF
MASTER OF ENGLISH AS A SECOND LANGUAGE**

**FACULTY OF LANGUAGES AND LINGUISTICS
UNIVERSITY OF MALAYA
KUALA LUMPUR**

2011

University of Malaya

Original Literary Work Declaration

Name of Candidate: **Azadeh Shobeiri**

Passport No.: **H10318737**

Matric No.: **TGB080002**

Name of Degree: **Master of English as a Second Language**

Title of Dissertation (“this work”): **A Study of Communication Strategies among Foreign Waiters in Malaysia**

Field of Study: **Intercultural Communication**

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