

APPENDIX I- selecting the websites

	no1							no2						
	time	certainty	confused	best	information	overload	return	time	certainty	confused	best	information	overload	return
1	20	3	1	5	1	9	3	40	3	1	1	1	5	1
2	17	3	1	7	3	5	5	45	5	1	1	5	7	3
3	10	5	1	3	5	3	5	5	9	1	1	1	1	5
4	32	5	3	7	5	5	3	20	7	1	3	3	3	5
5	12	1	1	3	1	5	3	11	7	1	1	1	3	3
6	14	3	3	5	3	5	3	40	7	1	3	3	5	3
7	10	1	5	5	3	5	3	20	5	5	5	1	5	3
8	37	5	3	5	1	7	3	17	3	1	1	3	5	1
9	23	5	1	5	1	9	5	15	5	1	1	5	7	5
10	8	1	1	5	5	7	3	35	7	1	3	3	5	5
sum	18.3					6		24.8					4.6	

	no3							no4						
	time	certainty	confused	best	information	overload	return	time	certainty	confused	best	information	overload	return
1	35	5	1	7	1	9	3	7	9	1	3	5	3	1
2	14	5	1	5	3	7	1	3	7	3	3	3	1	3
3	3	9	1	3	5	3	5	4	5	1	1	9	1	5
4	10	7	5	3	3	3	5	8	9	1	1	1	1	1
5	21	1	1	7	3	5	5	2	1	3	1	7	1	1
6	20	5	3	7	3	3	3	10	7	1	3	1	1	1
7	8	1	5	9	5	5	1	5	9	1	1	7	3	3
8	21	5	3	5	3	5	3	4	7	3	5	5	3	1
9	7	9	1	3	1	9	5	10	9	1	1	1	1	1
10	8	7	5	5	3	3	3	4	7	1	3	5	3	3

sum 14.7

5.2

5.7

1.8

	no5							no6						
	time	certainty	confused	best	information	overload	return	time	certainty	confused	best	information	overload	return
1	8	5	5	5	5	3	7	15	7	7	7	9	7	5
2	10	6	7	5	3	1	3	6	7	3	5	5	5	1
3	4	9	1	3	3	1	5	3	9	1	1	1	1	5
4	15	7	3	5	3	3	3	7	9	1	5	3	1	3
5	3	1	7	1	7	3	1	2	1	5	1	7	3	3
6	10	7	1	3	1	1	1	13	7	1	5	7	1	1
7	15	5	1	5	3	5	3	15	9	1	3	3	3	3
8	8	3	3	3	7	1	1	2	1	1	1	1	1	1
9	11	9	1	5	5	1	5	5	3	3	3	5	5	3
10	21	7	1	1	1	3	1	17	5	7	5	3	5	5

sum 10.5

2.2

8.5

3.2