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LIST OF ABBREVIATIONS

BM	Bahasa Malaysia
CNP	Communication Needs Processor
EFL	English as a Foreign Language
ESP	English for Specific Purposes
IELTS	International English Language Testing System
IPS	Institute of Postgraduate Studies
LSP	Language for Specific Purposes
N	Number
NA	Needs Analysis
PSA	Present Situation Analysis
SPSS	Statistical Package for the Social Sciences
TSA	Target Situation Analysis
UM	University of Malaya