

ACKNOWLEDGEMENT

Alhamdulillah, praise to Allah the Almighty. I would like to express my profound and sincere gratitude to my supervisor, Dr. Tengku Mohd Faziharudean Tengku Feissal. His extensive knowledge has been of great value for me. His understanding, encouragement and personal guidance have helped me to complete this research.

Secondly, I am indebted to my parents; Hj. Hamidun B. Abd. Hamid and Hajjah Hamidah Bt. Hamid, my brothers and sister; Mohammad Adzran, Mohd Affuan and Siti Aqilah for their continuous support.

My genuine gratitude also goes to my dearest wife; Zety Bt Kamal and my lovely daughter; Arissa Sofea for their total understanding and support.

Also not forgotten are all my fellow MBA colleagues. Without their encouragement, it would be nearly impossible for me to finish this research.