

**Reliability****Case Processing Summary**

		N	%
Cases	Valid	39	100.0
	Excluded <sup>a</sup>	0	.0
	Total	39	100.0

a. Listwise deletion based on all variables in the procedure.

**Reliability Statistics**

Cronbach's Alpha	N of Items
.854	6

# Oneway

## Descriptives

		N	Mean	Std. Deviation	Std. Error	95% Confidence Interval for Mean		Minimum	Maximum
						Lower Bound	Upper Bound		
Get the replacement part	More than 10 years	2	1.00	.000	.000	1.00	1.00	1	1
	6 to 10 years	4	1.00	.000	.000	1.00	1.00	1	1
	2 to 5 years	24	1.17	.381	.078	1.01	1.33	1	2
	Less than 2 years	9	1.33	.707	.236	.79	1.88	1	3
	Total	39	1.18	.451	.072	1.03	1.33	1	3
Clearing the catchment area	More than 10 years	2	1.50	.707	.500	-4.85	7.85	1	2
	6 to 10 years	4	1.25	.500	.250	.45	2.05	1	2
	2 to 5 years	24	1.38	.495	.101	1.17	1.58	1	2
	Less than 2 years	9	2.11	1.167	.389	1.21	3.01	1	4
	Total	39	1.54	.756	.121	1.29	1.78	1	4
Get the competent person to repair the system	More than 10 years	2	1.00	.000	.000	1.00	1.00	1	1
	6 to 10 years	4	1.25	.500	.250	.45	2.05	1	2
	2 to 5 years	24	1.42	.584	.119	1.17	1.66	1	3
	Less than 2 years	9	2.11	.928	.309	1.40	2.82	1	3
	Total	39	1.54	.720	.115	1.31	1.77	1	3
Access to the catchment area	More than 10 years	2	1.50	.707	.500	-4.85	7.85	1	2
	6 to 10 years	4	1.25	.500	.250	.45	2.05	1	2
	2 to 5 years	24	1.42	.504	.103	1.20	1.63	1	2
	Less than 2 years	9	2.56	1.130	.377	1.69	3.42	1	4
	Total	39	1.67	.838	.134	1.40	1.94	1	4
Access to the catchment storage tank	More than 10 years	2	1.50	.707	.500	-4.85	7.85	1	2
	6 to 10 years	4	1.00	.000	.000	1.00	1.00	1	1
	2 to 5 years	24	1.13	.338	.069	.98	1.27	1	2
	Less than 2 years	9	1.89	.928	.309	1.18	2.60	1	3
	Total	39	1.31	.614	.098	1.11	1.51	1	3
Space to carry out maintenance work	More than 10 years	2	1.50	.707	.500	-4.85	7.85	1	2
	6 to 10 years	4	1.00	.000	.000	1.00	1.00	1	1
	2 to 5 years	24	1.17	.381	.078	1.01	1.33	1	2
	Less than 2 years	9	1.44	.726	.242	.89	2.00	1	3
	Total	39	1.23	.485	.078	1.07	1.39	1	3

**ANOVA**

		Sum of Squares	df	Mean Square	F	Sig.
Get the replacement part	Between Groups	.410	3	.137	.653	.587
	Within Groups	7.333	35	.210		
	Total	7.744	38			
Clearing the catchment area	Between Groups	3.928	3	1.309	2.580	.069
	Within Groups	17.764	35	.508		
	Total	21.692	38			
Get the competent person to repair the system	Between Groups	4.220	3	1.407	3.182	.036
	Within Groups	15.472	35	.442		
	Total	19.692	38			
Access to the catchment area	Between Groups	9.361	3	3.120	6.311	.002
	Within Groups	17.306	35	.494		
	Total	26.667	38			
Access to the catchment storage tank	Between Groups	4.294	3	1.431	5.002	.005
	Within Groups	10.014	35	.286		
	Total	14.308	38			
Space to carry out maintenance work	Between Groups	.868	3	.289	1.256	.304
	Within Groups	8.056	35	.230		
	Total	8.923	38			

**Descriptives**

		N	Mean	Std. Deviation	Std. Error	95% Confidence Interval for Mean		Minimum	Maximum
						Lower Bound	Upper Bound		
Get the replacement part	More than 20 years	17	1.24	.562	.136	.95	1.52	1	3
	11 to 20 years	7	1.00	.000	.000	1.00	1.00	1	1
	5 to 10 years	8	1.13	.354	.125	.83	1.42	1	2
	Less than 5 years	7	1.29	.488	.184	.83	1.74	1	2
	Total	39	1.18	.451	.072	1.03	1.33	1	3
Clearing the catchment area	More than 20 years	17	1.47	.624	.151	1.15	1.79	1	3
	11 to 20 years	7	1.14	.378	.143	.79	1.49	1	2
	5 to 10 years	8	2.13	1.126	.398	1.18	3.07	1	4
	Less than 5 years	7	1.43	.535	.202	.93	1.92	1	2
	Total	39	1.54	.756	.121	1.29	1.78	1	4
Get the competent person to repair the system	More than 20 years	17	1.65	.786	.191	1.24	2.05	1	3
	11 to 20 years	7	1.00	.000	.000	1.00	1.00	1	1
	5 to 10 years	8	2.00	.756	.267	1.37	2.63	1	3
	Less than 5 years	7	1.29	.488	.184	.83	1.74	1	2
	Total	39	1.54	.720	.115	1.31	1.77	1	3
Access to the catchment area	More than 20 years	17	1.65	.702	.170	1.29	2.01	1	3
	11 to 20 years	7	1.14	.378	.143	.79	1.49	1	2
	5 to 10 years	8	2.38	1.188	.420	1.38	3.37	1	4
	Less than 5 years	7	1.43	.535	.202	.93	1.92	1	2
	Total	39	1.67	.838	.134	1.40	1.94	1	4
Access to the catchment storage tank	More than 20 years	17	1.35	.702	.170	.99	1.71	1	3
	11 to 20 years	7	1.00	.000	.000	1.00	1.00	1	1
	5 to 10 years	8	1.63	.744	.263	1.00	2.25	1	3
	Less than 5 years	7	1.14	.378	.143	.79	1.49	1	2
	Total	39	1.31	.614	.098	1.11	1.51	1	3
Space to carry out maintenance work	More than 20 years	17	1.24	.562	.136	.95	1.52	1	3
	11 to 20 years	7	1.00	.000	.000	1.00	1.00	1	1
	5 to 10 years	8	1.38	.518	.183	.94	1.81	1	2
	Less than 5 years	7	1.29	.488	.184	.83	1.74	1	2
	Total	39	1.23	.485	.078	1.07	1.39	1	3

**ANOVA**

		Sum of Squares	df	Mean Square	F	Sig.
Get the replacement part	Between Groups	.381	3	.127	.604	.617
	Within Groups	7.362	35	.210		
	Total	7.744	38			
Clearing the catchment area	Between Groups	4.011	3	1.337	2.646	.064
	Within Groups	17.682	35	.505		
	Total	21.692	38			
Get the competent person to repair the system	Between Groups	4.381	3	1.460	3.339	.030
	Within Groups	15.311	35	.437		
	Total	19.692	38			
Access to the catchment area	Between Groups	6.338	3	2.113	3.637	.022
	Within Groups	20.329	35	.581		
	Total	26.667	38			
Access to the catchment storage tank	Between Groups	1.693	3	.564	1.566	.215
	Within Groups	12.614	35	.360		
	Total	14.308	38			
Space to carry out maintenance work	Between Groups	.561	3	.187	.782	.512
	Within Groups	8.362	35	.239		
	Total	8.923	38			

# Oneway

## Descriptives

		N	Mean	Std. Deviation	Std. Error	95% Confidence Interval for Mean		Minimum	Maximum
						Lower Bound	Upper Bound		
Get the replacement part	More than 5 years	8	1.63	.744	.263	1.00	2.25	1	3
	4 to 5 years	12	1.00	.000	.000	1.00	1.00	1	1
	1 to 3 years	18	1.11	.323	.076	.95	1.27	1	2
	Less than 1 years	1	1.00	.	.	.	.	1	1
	Total	39	1.18	.451	.072	1.03	1.33	1	3
Clearing the catchment area	More than 5 years	8	1.50	.756	.267	.87	2.13	1	3
	4 to 5 years	12	1.33	.492	.142	1.02	1.65	1	2
	1 to 3 years	18	1.72	.895	.211	1.28	2.17	1	4
	Less than 1 years	1	1.00	.	.	.	.	1	1
	Total	39	1.54	.756	.121	1.29	1.78	1	4
Get the competent person to repair the system	More than 5 years	8	1.88	.835	.295	1.18	2.57	1	3
	4 to 5 years	12	1.33	.651	.188	.92	1.75	1	3
	1 to 3 years	18	1.56	.705	.166	1.21	1.91	1	3
	Less than 1 years	1	1.00	.	.	.	.	1	1
	Total	39	1.54	.720	.115	1.31	1.77	1	3
Access to the catchment area	More than 5 years	8	1.75	.886	.313	1.01	2.49	1	3
	4 to 5 years	12	1.42	.515	.149	1.09	1.74	1	2
	1 to 3 years	18	1.83	.985	.232	1.34	2.32	1	4
	Less than 1 years	1	1.00	.	.	.	.	1	1
	Total	39	1.67	.838	.134	1.40	1.94	1	4
Access to the catchment storage tank	More than 5 years	8	1.63	.916	.324	.86	2.39	1	3
	4 to 5 years	12	1.08	.289	.083	.90	1.27	1	2
	1 to 3 years	18	1.33	.594	.140	1.04	1.63	1	3
	Less than 1 years	1	1.00	.	.	.	.	1	1
	Total	39	1.31	.614	.098	1.11	1.51	1	3
Space to carry out maintenance work	More than 5 years	8	1.38	.744	.263	.75	2.00	1	3
	4 to 5 years	12	1.08	.289	.083	.90	1.27	1	2
	1 to 3 years	18	1.28	.461	.109	1.05	1.51	1	2
	Less than 1 years	1	1.00	.	.	.	.	1	1
	Total	39	1.23	.485	.078	1.07	1.39	1	3

**ANOVA**

		Sum of Squares	df	Mean Square	F	Sig.
Get the replacement part	Between Groups	2.091	3	.697	4.315	.011
	Within Groups	5.653	35	.162		
	Total	7.744	38			
Clearing the catchment area	Between Groups	1.415	3	.472	.814	.495
	Within Groups	20.278	35	.579		
	Total	21.692	38			
Get the competent person to repair the system	Between Groups	1.706	3	.569	1.107	.359
	Within Groups	17.986	35	.514		
	Total	19.692	38			
Access to the catchment area	Between Groups	1.750	3	.583	.819	.492
	Within Groups	24.917	35	.712		
	Total	26.667	38			
Access to the catchment storage tank	Between Groups	1.516	3	.505	1.383	.264
	Within Groups	12.792	35	.365		
	Total	14.308	38			
Space to carry out maintenance work	Between Groups	.520	3	.173	.722	.545
	Within Groups	8.403	35	.240		
	Total	8.923	38			