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NOTE

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A CASE STUDY OF THE

PROMOTIONAL ACTIVITIES OF

THE MATAYAN TOBACCO COMPANY LIMITED

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Chee Peng Konz

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A Graduation Exercise presented to the University of Malaya in part fulfilment towards the Degree of Bachelor of Arts with Honours in Economics.

1966/67

SYPNOSIS

This Graduation' Exercise is based on an actual case study of the promotional activities of the Malayan Tobacco Company Limited. It breaks down the promotional activities into individual components and discusses the utilization of them by the Company in its efforts to promote its brands to increase sales and profits. The main focus is not on the mechanics of these promotional media, but rather on the strategy of such media and the role they play in achieving the promotional objectives of the Company as a whole. A general background on the cigarette production and industry is also included.

Several significant facts emerge from this Graduation Exercise one of which is how Nothmans is able to create a more effective impact on smokers than Malayan Tobacco Company, though the former is smaller in size than the latter. The fierce competition in the cigarette industry is shown up by the adopting of an expensive personal selling technique called Consumer Contact by Malayan Tobacco Company whereby it costs \$40.00 per consumer contact. Another deduction arrived at is that the Malayan Tobacco Company is not as progressive as it appears to be and is steeped in conservatism. Such conclusions are obtained by comparing and appraising the promotional activities of Malayan Tobacco Company and Rothmans.

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