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LIST OF SYMBOLS AND ABBREVIATIONS

- AHP Analytical Hierarchy Process
- **ARF** Advance recovery fee
- **CRTs** Cathode Ray tube
- CTR Computing Tabulating Recording Company
- DfE Design for Environment (DfE)
- EBMO Environmental Business Management Organisation
- ECP Environmentally Conscious Products
- EEE Electrical and electronic equipment
- EMS Environmental Management System
- EPR Extended producer Responsibility
- EoL End-of-life
- ICT Information Technology Industry
- LCD Liquid Crystal Display
- LPUR Law for Promotion of Effective Utilization of Resources
- LRHA Law for Recycling of Specific Kinds of Home Appliances
- MSW Municipal solid waste
- **PBDEs** Polybrominated Diphenyl Ethers
- PCBs Polychlorinated Biphenyls
- **PVC** Polyvinyl chloride
- SME Small and Medium Enterprises
- SPSS Statistical Package for the Social Sciences
- TCLP Toxicity Characteristic Leaching Procedure
- **TBOO** Take-back Operations Organisation
- **VOC** Voice of Customers
- WEEE Waste of Electrical Electronic Equipment