

APPENDIX A

This questionnaire is used for surveying the satisfaction of owner, purchaser and tenants on the condominium unit.

A. Building information

Building name:

B. Owner/Purchaser information

Age: Gander: Male Female Number of people living in the house:

Occupation:

C. Questions

1. What are the criterions that you considered most before purchase/rent a house?
(Please rank accordingly, 1-First Priority, 2-Low Priority, 3-Lower Priority & 4-lowest Priority)

- Well floor layout
- Choice of materials
- Workmanship
- Quality assurance assessed

2. After handover, is it met your need and requirements?

- Yes No

If No, please give the reason

3. Are you satisfied with your current unit situation after few months staying in the house?

- Yes No

If No, please give the reason

4. What is/are the defect(s) in the unit during the handover the vacant possession period?

- Water seepage Rusty of ironmongery
- Uneven wall surface Defective of sanitary fitting
- Chipped tiles M&E problem
- Misalignment of door/ window Defective of timber flooring
- Uneven ceiling

Others, Please clarify _____

5. Is there any defect on the building elements mentioned below in this unit after handed over your unit?

- | | |
|--|--|
| <input type="checkbox"/> Painting | <input type="checkbox"/> Floor Finishing |
| <input type="checkbox"/> Piping | <input type="checkbox"/> Ceiling Finishing |
| <input type="checkbox"/> Wall Plastering | <input type="checkbox"/> Built in Cabinet |
| <input type="checkbox"/> Door | <input type="checkbox"/> M&E Fitting |
| <input type="checkbox"/> Window | <input type="checkbox"/> Sanitary Fitting |
| <input type="checkbox"/> Wiring | <input type="checkbox"/> Ironmongery |

Others, Please clarify _____

6. Did those defects affected your daily life routine?

- Yes No

If Yes, please state in what circumstances

7. Are those defects keep remaining until now?

- Yes No

If Yes, are those defects caused any damages to other parts of the building?

8. Did you made any complaint on the defects occur?

- Yes No

9. Did the managing agent/developer/contractor take any action?

- Yes No

If Yes, how long did they rectify those defects?

- less than a week
 1 week
 2 weeks
 3 weeks
 Others (_____)

10. After those defects had been rectified, are you still encountering any other defects?

- Yes No

If Yes, please state in what circumstances

11. Do you know any Building Quality Assessments which are stated below?

Construction Quality Assessment System (CONQUAS)

Quality Assessment System for Building Construction work (QLASSIC)

Building Performance Assessment (PASS)

12. Do the Building Quality Assessments important to a building which to be purchased?

Yes

No

Please give the reason.

APPENDIX B