

LIST OF ABBREVIATIONS

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| ICT | Information and Communication Technology |
| B2B | Business-to-Business |
| E-Purchasing | Electronic Purchasing |
| UK | United Kingdom |
| CSFs | Critical Success Factors |
| SCM | Supply Chain Management |
| DO | Delivery Order |
| PO | Purchase Order |
| EFT | Electronic Funds Transfer |
| P2P | Procure-to-Pay |
| ERP | Enterprise Resource Planning |
| RBT | Resource Base Theory |
| MIS | Management Information System |
| CIDB | Construction Industry Development Boards |
| PKK | Pusat Khidmat Kontraktor |
| SME | Small, Medium Enterprise |
| SMI | Small and Medium Industries Association of Malaysia (SMI Malaysia) |
| MCI | Malaysia Construction Industry |
| CVA | Content Validation Assessment |
| SPSS | Statistical Package for the Social Sciences |