

LIST OF FIGURES

Figure 1.1	Current State of CSFs Research of E-Purchasing in Multiple Industries	7
Figure 2.1	Traditional Purchasing Process Flow	21
Figure 2.2	Process Flow of a Typical E-Purchasing System	22
Figure 2.3	Automated Purchasing Process Flow Using Enterprise Bespoke E-Purchasing System	23
Figure 2.4	SQL Interface – Tools And Functions	28
Figure 2.5	SQL Interface – Requisition Form	29
Figure 2.6	SQL Interface - Purchase Order Form	30
Figure 2.7	SQL Interface - Maintain Stock Item (Price Database)	30
Figure 2.8	SQL Interface – General Ledger Tools	31
Figure 2.9	Onions Model	42
Figure 3.1	Initial Framework for the Organizational CSFs of e-Purchasing Implementation Success.	67
Figure 4.1	Research Design And Research Process	74
Figure 4.2	The Process Used In Development, Validation And Interpretation of the Instrument	75
Figure 4.3	Modified Theoretical Framework of Organizational CSFs for Successful Implementation of e-Purchasing Systems	84
Figure 5.1	Factor Gathering And Data Collection Process	131
Figure 5.2	Refine Organizational CSFs of e-Purchasing Implementation Success	131
Figure 6.1a	Respondent Location	147
Figure 6.1b	Respondent Educational Status	147
Figure 6.1c	Respondent Position in Organization	148
Figure 6.2	Respondent Working Experience (Years)	150
Figure 6.3	Current Levels of e-Purchasing Adoption in Respondents' Organizations	153
Figure 6.4	Percentage of Purchasing Activities Conducted Electronically	154
Figure 6.5	The 5 Most Frequently Computerized Purchasing Activities	157
Figure 6.6	Radar Diagram Illustrating Mean Score of Organizational CSFs Viewed By the Respondents	175
Figure 6.7	Correlation Path Framework Of Organizational CSFs For e-Purchasing Implementation Success.	204
Figure 6.8	Scatter Plot of Variables In Correlation Analysis	209
Figure 6.9	Scatter Plot of Correlation And Linearity	210
Figure 6.10	Correlation Strength Between Organizational CSFs And e-Purchasing Implementation Success (In Dimensions of Project Management Success And User Satisfaction)	211
Figure 6.11	Refined Framework of Organizational CSFs of e-Purchasing Implementation Success.	212
Figure 6.12	Predicted Path Model of E-Purchasing Implementation Success (Project Management Success)	220
Figure 6.13	Predicted Path Model of E-Purchasing	220

Figure 6.14	Implementation Success (User Satisfaction) Histogram Regression Standardized Residual (Project Management Success)	222
Figure 6.15	Normal P-P Plot of Regression Standardized Residual (Project Management Success)	223
Figure 6.16	Histogram Regression Standardized Residual (User Satisfaction)	223
Figure 6.17	Normal P-P Plot of Regression Standardized Residual (User Satisfaction)	224
Figure 6.18	e-Purchasing Implementation Success (ePIS) Framework in Dimension of Project Management Success	230
Figure 6.19	e-Purchasing Implementation Success (ePIS) Framework in Dimension of User Satisfaction	231