

## Call 10

1 P1: ↑credit card bills  
 2 P2: hmmm  
 3 P1: you gotta hate them  
 4 P2: true but he  
 5 was a free man  
 6 P1: yeah he ↑pa:ys properly alright he makes sure everything is ok  
 7 and he doesn't like people being too much about why's bleed  
 8 P2: ok  
 9 P1: alright  
 10 P2: alright  
 11 P1: >so the wife gave us all the details  
 12 about his credit card when he paid bla bla bla bla we decided to call him and say  
 13 excuse me sir you still not yet pay if you haven't paid then you must pay so  
 14 please pay and he got upset<  
 15 P2: he can ↑find you cause he works in the same  
 16 building  
 17 P1: go and find him  
 18 P2: who wana go and find him he'll beat  
 19 you with a small stick  
 20 ((Phone rings))  
 21 V10: hello  
 22 P1: hello good morning  
 23 V10: morning  
 24 P1: I'm calling from xx bank  
 25 *boleh cakap dengan Mister Ahmad V?*  
can speak with Mister Ahmad V?  
 26 V10: ya ya  
 27 P1: ok Mister Ahmad V  
 28 ah I'm calling ah in regards of your payment when we can expect payment for the ↑credit  
 29 card?  
 30 V10: ↑when can expect I've  
 31 already paid!  
 32 P1: ah ah ↑system tak not showing you paying when did  
 33 you pay?  
 34 V10: I paid er uh three days ago lar I did an online transaction why?

**Comment [YK1]:** Yes/No Question

**Comment [YK2]:** Request for Information

**Comment [YK3]:** Answer

**Comment [YK4]:** Wh Question

**Comment [YK5]:** Request for Information

**Comment [YK6]:** OIR

**Comment [YK7]:** Answer

**Comment [YK8]:** Wh Question

**Comment [YK9]:** Request for Information

**Comment [YK10]:** Answer

**Comment [YK11]:** Wh Question

**Comment [YK12]:** Request for Information

35 P1: online sekejap ah

36 V10: yes I paid to online banking xx bank

37 P1: normally online maximum date two day

38 V10: yeah

39 exactly so I've already made my payment

40 P1: tapi oh eh there's

41 no records on our ↑side sir

42 V10: a:h ok let me can I get my

43 P1: boleh boleh boleh you can check tapi ini this is like this ah actually if the

44 payment is not done then we have to ah bar the ↑card lar sir until ah once procedure

45 is done you finish already paying then only ah you we unbar it then you have to

46 call us and fill up form ah

47 V10: so ahm ok

48 wait I've already made my payment I'm getting a little bit upset here right

49 now because I've been paying promptly every month

50 P1: ah

51 V10: and ↑now you are telling me you are gonna bar my

52 card I'm I'm just ah getting a bit upset lar ok

53 P1: don't

54 V10: ↑don't bar my card yet let me make a call to my wife let me ↑check

55 P1: >that I understand the thing is procedure so I just have to

56 follow procedure saying if tak bayar I have to to bar until until until bayar then only

57 unbar but you have to fill up form<

58 V10: ah I have to fill up a form?

59 P1: hmm because you

60 tak bayar you ↑bayar lambat

61 V10: ok ↑alright

62 P1: hmm so to unbar it

63 you have to ah fill up the form ah sir you can get it online

64 V10: ah I have to go to your office to to to fill up the xx form is it?

65 P1: ah um eh eh yeah ah because that is the procedure sir to

66 unbar credit card

67 V10: ok alright sure whatever

68 P1: no no sir ok ok honest ok I down you angry ah sir sir bila

69 you bayar

70 V10: a:hm ah few days ago I I think

71 P1: whi

72 whi which bank? which bank?

**Comment [YK13]: Non-answer Response**

**Comment [YK14]: Yes/No Question**

**Comment [YK15]: Request for Confirmation**

**Comment [YK16]: Answer**

**Comment [YK17]: Yes/No Question**

**Comment [YK18]: Request for Confirmation**

**Comment [YK19]: Answer**

**Comment [YK20]: OIR**

**Comment [YK21]: Wh Question**

**Comment [YK22]: Request for Information**

73 V10: a:hh xx online

74 P1: you ↑sure ah

75 you maybe ah ok just a question ah sir just incase lar mungkin you you

76 tersilap when you you do the registration when when you you pay ah you saw the the

77 transaction is successful mungkin you mungkin it is not successful you tak notice

78 maybe?

79 V10: no no it was successful

80 P1: if successful normally

81 it is xxx

82 V10: ah let me let me just call up the xx bank and find

83 out whether the

84 P1: ok but but the then you please do

85 not be angry with us because we have to bar the the card you know sir?

86 V10: ah

87 P1: is is

88 V10: sure sure go ahead

89 ↑bar the card!

90 P1: ok ok sir ah just a question ah sir

91 V10: ↑yeah

92 P1: this payment will we be expecting it by today?

93 V10: ah let

94 me call up xx bank and then ah I'll let you know ok

95 P1: no oh ah just ah

96 another question ah sir

97 V10: ↑yeah

98 P1: please ah sir don't get angry ah

99 ah da da da truth is ah your wife love you so much that she wanted to

100 *gotcha* ↑you

101 V10: oh xxx

102 ((Laughing))

103 P1: ah this is P1 dude

104 V10: \$xx you guys\$ xxx

105 P1: ah ah

106 ((Laughing))

107 P1: \$she says you always prompt and you are very good so it's time to mess up your

108 work\$

109 ((Laughing))

Comment [YK23]: Answer

Comment [YK24]: Yes/No Question

Comment [YK25]: Request for Confirmation

Comment [YK26]: Yes/No Question

Comment [YK27]: Suggestion

Comment [YK28]: NO RESPONSE TO YK24

Comment [YK29]: Answer to YK26

Comment [YK30]: Yes/No Question

Comment [YK31]: Request for Confirmation

Comment [YK32]: Non-answer Response

Comment [YK33]: Yes/No Question

Comment [YK34]: Suggestion

Comment [YK35]: NO RESPONSE

110 P1: you were fighting for this

111 V10: [hello]who is this?

112 P1: this is P1

113 [wats up?

114 ((Laughing))

115 V10: P1 wats up bro!!

116 ((Laughing))

117 P1: but neway dude GOTCHA!!!

- Comment [YK36]: Wh Question
- Comment [YK37]: Request for Information
- Comment [YK38]: Answer
- Comment [YK39]: Wh Question
- Comment [YK40]: Request for Information
- Comment [YK41]: Non-answer Response
- Comment [YK42]: Wh Question
- Comment [YK43]: Request for Information
- Comment [YK44]: Non-answer Response