Call 17

1	P1:	↑everyone loves their smart phone because it is like yo::ur ↑best friend=
2	P2:	↑mine is
3	P1:	=makes you connected to the ↑whole <u>wide</u> <u>world</u>
4	P2:	↑did you
5		name yours?
6	P1:	↑yes
7	P2:	what?
8	P1:	↑not P2
9	P2:	WHY LAR?
10	((Laughing))	
11	P1:	it is ↑not named P2 ah I dunno I ↑haven't named it yet ↑what's your name?
12	P2:	mine for my ↑phone?
13	P1:	ah
14	P2:	*lanz apacat*
15	P1:	so:: we ↑decided to take this guy's
16		smart phone away from him. *LANZ APACAT?*
17	P2:	↑yeah man
18	P1:	ok
19	((Phone rings))	
20	V17:	hello
21	P1:	hello:
22	V17:	yeah
23	P1:	good morning can I speak to ah V please?
24	V17:	speaking
25	P1:	↑hello mister V I'm calling ah my name is ah Andrew ah I am calling
26		from XXX ah
27	V17:	ah yes
28	P1:	ah this is regards about ah the <u>phone</u> ah you you are using
29		right this moment
30	V17:	↑yeah
31	P1:	↑ok could you inform me ↑where'd you ah
32		purchase this ah phone ah sir?
33	V17:	a:h I purchased it at the shop
34	P1:	ok ah ↑do you have
35		all the documents and all that comes with the ↑phone?

Comment [YK1]: Yes/No Question

Comment [YK2]: Request for Information

Comment [YK3]: Answer

Comment [YK4]: Wh Question

Comment [YK5]: Request for Information

Comment [YK6]: Answer

Comment [YK7]: Yes/No Question

Comment [YK8]: Request for Information

36	V17:	yeah I do I=	Comment [YK9]: Answer
37	P1:	[ok	
38	V17:	[=have the resit	

39 P1:   ↑good
40   ↑good which is good which is good OK sir ah

41 V17:   hmm

42 P1:   I have to inform
43   you the ah you know each Blackberry has its own personal codes   and numbers
44   and all ↑that right?

Comment [YK10]: Yes/No Question

45 V17:   hmm

Comment [YK11]: Assessment

46 P1:   once you ah turn on the phone and you go online
47   and the numbers will be broadcast to ah ah to ah our database and so that we'll
48   keep track of each=

Comment [YK12]: Answer

49 V17:   correct

50 P1:   =phones and all that you ↑know this?

Comment [YK13]: Yes/No Question

51 V17:   ↑ok yup

Comment [YK14]: Request for Confirmation

52 P1:   ok the thing is ah ↑your phone: is a:h ah it is a stolen phone ah sir its ah not ah
53   came ah legally so::

Comment [YK15]: Answer

54 V17:   hmm

55 P1:   I just to inform you ↑do you know of this?

Comment [YK16]: Yes/No Question

56 V17:   ↑yeah I know I don't know   about it a::hm it's ↑brand new as far as I can tell

Comment [YK17]: Request for Confirmation

57 P1:   ok sir   a:hm ↑who introduced you to ah shop that you bought if from?

Comment [YK18]: Answer

58 V17:   a::hm it's my office we bought a couple of phone there already

Comment [YK19]: Wh Question

59 P1:   from ↑there?

Comment [YK20]: Request for Information

60 V17:   ↑yes

Comment [YK21]: Answer

61 P1:   ok

Comment [YK22]: Yes/No Question

62 V17:   not not only couple actually quite a lot of
63   phones sir that we bought there yeah

Comment [YK23]: Request for Confirmation

64 P1:   then I do not   know ↑why ah yours ah its
65   the I guess you were just unlucky sir i need you ah to ah come-in o ah XXX
66   office ah and hand in the phone ah sir

Comment [YK24]: Answer

67 V17:   ahh o:w k ahm if this is stolen phone
68   ↑shouldn't this be a police case?

Comment [YK25]: Yes/No Question

69 P1:   the thing is its not stolen here in this
70   country ↑do you understand? a:h in other words=

Comment [YK26]: Assessment

Comment [YK27]: Non-answer Response

71 V17:   hmm

Comment [YK28]: Yes/No Question

72 P1:   =it it didn't come in
73   properly and it was not paid   the proper ↑taxes and all that ok

Comment [YK29]: Assessment

74 V17:   ok

Comment [YK30]: Answer

158

75	P1:	it ↑becomes a police case=
76	V17:	hmm
77	P1:	=once we have more than one from the
78		same ↑shop so=
79	V17:	ok
80	P1:	=↑therefore at the moment ah ah yours is just
81		the first evidence=
82	V17:	hmm'
83	P1:	=on an ongoing investigation on that shop
84	V17:	hmm alright ↑so: ahm you ↑want me to send the phone over to your office?
85	P1:	yes
86	V17:	hmm
87	P1:	↑remember sir
88	V17:	↑what do we
89	P1:	ah I ↑have=
90	V17:	yeah
91	P1:	=to inform
92		you ah we cannot ↑replace the phone
93	V17:	you ↑cannot ah replace the phone?
94	P1:	no
95		because technically you ↑didn't buy it under XXX right?
96	V17:	ah ↑no ↑no ↑no we
97		didn't buy I ah ↑of course lar did not buy it ah XXX
98	P1:	so:: ↑when can you come in
99		and ah drop in the phone sir?
100	V17:	I'm still not too sure if I should do ↑that
101		because of of ah if ah its ah if its ah stolen phone and if its ah ah if its not been
102		paid ah ah tax and as far as you know
103	P1:	↑so
104	V17:	ahm I do if if I do have ah ah ah
105		request or an ↑order by the proper authorities
106	P1:	I ↑can we ↑can make this
107		ah ah formal thing sir but ↑do you really want to get tied up in this case ah?
108	V17:	I think
109	P1:	we are doing you a ↑favour so that you don't get tied up in it
110	V17:	I I
111	P1:	if you really ↑want to get tied up in no ↑problem we can send all of these
112	V17:	↑no I I I don't understand till I ah your are stating that you are doing me a
113		favour

Comment [YK31]: Yes/No Question

Comment [YK32]: Request for Confirmation

Comment [YK33]: *Answer*

Comment [YK34]: OIR

Comment [YK35]: Yes/No Question

Comment [YK36]: Request for COnfirmation

Comment [YK37]: *Answer*

Comment [YK38]: Assessment

Comment [YK39]: Wh Question

Comment [YK40]: Request for Information

Comment [YK41]: Non-answer Response

Comment [YK42]: Yes/No Question

Comment [YK43]: Suggestion

Comment [YK44]: Non-answer Response

114	P1:	[it's a it's a
115	V17:	[that if it's a favour you know that you want ahm ah
116	P1:	ah a ↑favour
117	V17:	↑how could it be a <u>favour</u> even if ↑after that I don't have any phone?

118	P1:	>ah sir you see because if we actually involve the <u>authorities</u> in this the
119		<u>authorities</u> have to come in and you'll be <u>booked</u> in under <u>investigation</u> as well
120		↑do you want to do that? ah thats a simple option ok if you want that no problem
121		I ↑can send i can ah bu ah make this a case so I'll passs it to the ah proper
122		<u>authorities</u> and they'll come to see you<=
123	V17:	yeah

124	P1:	=and most probably=
125	V17:	hmm
126	P1:	=they'll come by <u>today</u> and ↑take it from you the phone
127	V17:	yeah
128	P1:	↑still you'll ↑still not have the phone ↑do you understand?

129	V17:	↑yes but <u>at least</u> I
130		know that I have ah you know if its a <u>proper</u> ahm ah <u>investigation</u>=
131	P1:	fair enough!

132	V17:	=and from then onwards I can me the proper ahm request to the <u>proper</u>
133		↑authorities to ah
134	P1:	you ↑still <u>won't</u> [get the phone
135	V17:	[it may not get yeah
136	P1:	you <u>still</u> ↑won't get
137		the phone back ↑do you <u>understand</u> that?

138	V17:	yeah ah wha ah yeah maybe that's
139		<u>true</u> but at ↑least I know that it is a <u>proper</u> way of doing stuff

140	P1:	fair enough!
141		fair enough! ok mister ↑V ahm ah I'll=
142	V17:	yeah
143	P1:	=send two officers over
144		please ah
145	V17:	ok
146	P1:	insert your <u>receipt</u> as ↑well
147	V17:	ok will ↑do
148	P1:	ok their are
149		names are P1 and P2 from hitz dot fm
150	V17:	XXX
151	((Laughing))	
152	V17:	ok if I <u>may</u> ask ↑one question?

153	P1:	↑yes ↑who set you up?	
154	V17:	↑yes	
155	P1:	Mimi	
156	V17:	ah you can just <u>hold</u> ahm if you ↑don't mind the <u>language</u> ok?	
157	P1:	ok	
158	V17:	am XXX you!!	
159	((Laughing))		
160	V17: I am absolutely XXX!!		
161	((Laughing))		
162	V17:	if it's ↑possible let's <u>not</u> have that on ↑air but I'm gona XXX you!	
163	((Laughing))		
164	P1:	BUT ↑ANYWAY ↑DUDE!	
165	V17:	↑ye:a:h	
166	P1:	GOTCHA!!!	
167	((Laughing))		
168	P1: ENJOY YOUR PHONE!		
169	((Laughing))		

Comment [YK59]: *Answer*

Comment [YK60]: Wh Question

Comment [YK61]: Request for Information

Comment [YK62]: *Answer*