Call 18

1	P1:	this one ↑happened	
2	P2:	hmm	
3	P1:	ahmm cause this girl ah she got given her a	
4		<u>Blackberry</u> by her ↑boss	
5	P2:	alright!	
6 7	P1:	and ah she was a little bit like she doesn't know where it came from and all that \uparrow obviously it is $\underline{legal} =$	
8	P2:	aha	
9 10 11	P1:	=cause the boss got it for the ↑company so we ↑decided to call from the <u>authority</u> and said that ↑look your blackberry could be suspected [being <u>illegal</u>	
12	P2:	[so so this is very scary lar	
13	P1:	a::h you waited a	
14		long time for ↑that!	
15		ghing))	
16		ne ringing))	
17	V18:	hello	Commant IV/11. Var Na Occasion
18	P1:	>hello good morning can I speak to V XXX please? ahm<	Comment [YK1]: Yes/No Question Comment [YK2]: Request for
19	V18:	speaking	Information
20 21	P1:	I am >calling from ah I'm calling from xxx centre a division from ahm bukit j alil<	Comment [YK3]: Answer
22	V18:	aha	
23	P1:	>just want to make make an <u>inquiry</u> because ah you are currently	a pura a a a
24	****	using blackberry and ah with xxx internet correct?	Comment [YK4]: Yes/No Question Comment [YK5]: Request for
25	V18:	yeah	Confirmation
26	P1:	=ahm=	Comment [YK6]: Answer
27	V18:		Commont [VV7]: Voc/No Overtion
28	P1:	=>we want to know if there has been any fault in your service so far	Comment [YK7]: Yes/No Question Comment [YK8]: Request for
29	7710	because xx is installing a new ↑service<	Information
30	V18:	yeah	Comment [YK9]: Non-answer Response
31 32	P1:	>ah we which means via xxx we cannot use the internet for the next one week \(^1ya<\)	
33	V18:	ok	
34 35 36	P1:	>we also want to inquire from you because we look at your current blackberry which is in acquaintance with this number xx five two eight zero four xx and the=	
37	V18:	ok	

38	P1:	=and the number of the blackberry from xx does not match the phone	
39		number ah so we wondering if you've actually \(^{\text{register}}\) because it is a	Comment [YK10]: Yes/No Question
40 41	V18:	discrepancy with number?<	Comment [YK11]: Request for COnfirmation
			Comment [YK12]: Answer
42	P1:	so:	Comment [YK13]: Yes/No Question
43 44	V18:	a::h ↑no the ↑blackberry is my office number not this number	Comment [YK14]: Request for Information
45	P1:	=because what we have in our listing ah	Comment [YK15]: Yes/No Question
46	V18:	yeah	Comment [YK16]: Request for Confirmation
47	P1:	the blackberry ok can I have the other number? is that also with xxx with us?	Comment [YK17]: No RESPONSE TO YK9
48	V18:	yes	Comment [YK18]: Answer to YK16
49	P1:	so I can just take it is it under your name also miss V xxx?	Comment [YK19]: Yes/no Question
			Comment [YK20]: Yes/no Question
50 51	V18:	no îno at the company name	Comment [YK21]: Request for Confirmation
52	P1:	ok can I get the number too so I can make the link please	Comment [YK22]: No RESPONSE TO YK13
53	V18:	and	Comment [YK23]: Answer to YK20
54		ah whom am I speaking to?	Comment [YK24]: Yes/no Question
55	P1:	my name is Hxxxx	Comment [YK25]: Request for Information
56	V18:	Hxxxx?	Comment [YK26]: Wh Question
57 58	P1:	yeah Hxxxx from xxx ah we are located in Bukit Jalil we dealing mainly with Blackberrys so our headoffice	Comment [YK27]: Request for Information
59		()	Comment [YK28]: Answer to YK26
60	V18:	k zero one two xx five zero two two xx four zero	Comment [YK29]: Yes/no Question
61	P1:	five zero two two	Comment [YK30]: Request for Confirmation
62	V18:	xx four zero	Comment [YK31]: Answer to YK29
			Comment [YK32]: Answer to YK24
63 64	P1: V18:	would you know the registration number for you blackberry? no I don't	Comment [YK33]: Request for Confirmation
	•		Comment [YK34]: Yes/no Question
65 66	P1: V18:	ok did you purchase the blackberry from xxx Malaysia? the	Comment [YK35]: Request for Information
67	, 10.	office gave me I really I really have no idea huh	Comment [YK36]: Answer
68	P1:	ok because we need to keep	Comment [YK37]: Yes/No Question
69	11.	track of all the blackberry numbers a:h hang on ah you don't mind ah I'm going	Comment [YK38]: Request for Information
70 71		to just discover whether this blackberry number (typing) one second ah ah miss would you have any time to pop by to our office by any chance?	Comment [YK39]: Non-answer Response
72	V18:	I'm in ↑Ipoh	Comment [YK40]: Yes/No Question
73	V 10.	Thow am I gonna come pop by?	Comment [YK41]: Request for Information
74 75	P1:	o:h you are based in ↑Ipoh I can find a xx centre there for you ↑I'm just ↑worried that there's a series of illegal	Comment [YK42]: Non-answer Response
75 76		blackberries that are going around \(^1\) not making an <u>accusation</u>	Comment [YK43]: Wh Question
	1/10		Comment [YK44]: Assessment
77	V18:	ok	Comment [YK45]: Non-answer Response

70	
	Comment [YK46]: OIR
should be from the service provider in this case xx	Comment [YK47]: Wh Question
///[1	Comment [YK48]: Request for information
82 P1: so ah so what is the	Comment [YK49]: Yes/No Question
details of ah Twhere you purchase your Tblackberry? Tis it you go with your office manager is it?	Comment [YK50]: Suggestion
	Comment [YK51]: Non-answer Response to YK49
86	Comment [YK52]: Non-answer Response to YK47
Jenne Je	Comment [YK53]: Yes/No Question
	Comment [YK54]: Request for information
trying to make decusation we will need to take black the blackberry u.ii so. un	Comment [YK55]: Yes/No Question
jour time want whether your effect has parentaged to regard,	Comment [YK56]: Suggestion
92 V18: they should have	Comment [YK57]: No RESPONSE TO YK53
94 P1: a::h \(\frac{1}{2}\) do you you don't have receipt \(\frac{1}{2}\) number \(\frac{1}{2}\) when your office gave	Comment [YK58]: Non-answer Response to YK55
95 you? they didn't give you a receipt \(^1\)number or a registration number?	Comment [YK59]: OIR
	Comment [YK60]: Yes/No Question
	Comment [YK61]: Suggestion
of the tree of the	Comment [YK62]: Yes/No Question
	Comment [YK63]: Suggestion
99 V18. a.illilli ilo ilot that I know of I have to go back and	Comment [YK64]: Non-answer Response to YK60 & YK62
100	Comment [YK65]: Yes/No Question
	Comment [YK66]: Request for COnfirmation
102 V18: should be lar	Comment [YK67]: Answer
	Comment [YK68]: Yes/No Question
	Comment [YK69]: Request for Confirmation
	Comment [YK70]: Non-answer Response
	Comment [YK71]: Yes/No Question
108 and ah our staff here can review it and see whether its a legal copy or 1 not so if	Comment [YK72]: Request for information
	Comment [YK73]: Non-answer Response
	Comment [YK74]: Wh Question
112 P1: If it is <u>indeed</u> an <u>illegal</u> blackberry you can face up to two years	Comment [YK75]: Request for information
	Comment [YK76]: Non-answer Response
\ \ C	Comment [YK77]: Wh Question
	Comment [YK78]: Request for information
117 V18: ↑nolar no I don't think so	Comment [YK79]: Answer
	Comment [YK80]: Yes/No Question
	Comment [YK81]: Suggestion
\(\frac{1}{2}\)	Comment [YK82]: Answer

118 119 120	P1:	if it was given to you are still in the clear but whoever gave it to you that will be the one that gets in trouble so if you have	
121	V18:	↑oh ok	
122 123	P1:	any details you can also be <u>free</u> also you won't get into trouble	
124 125	V18:	ok ↑now if I don't they have a number or a serial number at the back of the phone or	
126	P1:	yeah you ↑do but ahm ah	
127	V18:	or something ah?	Comment [YK83]: Yes/No Question
128 129	P1:	if yours is a <u>illegal</u> copy what people can do \(^\)nowadays is they can give the \(^\)battery with the legal serial number so you have to ok actually	Comment [YK84]: Request for Information
130 131		Topen the cover of the phone check the inside and Tyou see the serial number in these if it Tstarts with a Q	Comment [YK85]: Non-answer Response
132	V18:	ah ahmm	Comment [YK86]: Wh Question
133	P1:	you ↑know it is a legal company because	Comment [YK87]: Request for Information
134		so far this ↑week a:h=	Comment [YK88]: Yes/No Question
135	V18:	a::h	Comment [YK89]: Request for Confirmation
136 137	P1:	=we've had <u>eighteen</u> people already who have been put inside lock \underline up or make bail with five thousand ringgit so=	Comment [YK90]: No RESPONSE TO YK86
138	V18:	ok	Comment [YK91]: Non-answer Response to YK88
139	P1:	=if	Comment [YK92]: Yes/No Question
140	11.	you ↑have <u>suspicion</u> that it is <u>illegal=</u>	Comment [YK93]: Request for Confirmation
141	V18:	yeah	Comment [YK94]: Non-answer Response to YK92
142	P1:	=↑better you let us know ↑now t	Comment [YK95]: Wh Question
143 144		han you can be in the clear if ↑not if you keep to yourself this will be ah heading in a (bedding) yeah	Comment [YK96]: Request for Information
145	V18:	ok	Comment [YK97]: Non-answer Response to YK95
146	P1:	so \tagwhich is the \tau\contractscore ah centre to you? xxx	Comment [YK98]: OIR
147		centre?	Comment [YK99]: Wh Question
148	V18:	a:hm there's only one in Ipoh right?	Comment [YK100]: Request for Information
149	P1:	there's actually two: in	Comment [YK101]: Answer
150		location Twhere you are now?	Comment [YK102]: Yes/No Question
151	V18:	no ↑no ↑where ↑which one are you referring to?	Comment [YK103]: OIR
152	P1:	ok I'm referring to the that is in the new studio	Comment [YK104]: Wh Question
153	V18:	new studio? which studio is	Comment [YK105]: Request for Information
154		that?	Comment [YK106]: No RESPONSE TO YK102
155	P1:	the hitz dot fm studio	Comment [YK107]: Answer to YK104
156 157	V18: you	↑a:::ddo:::i::! ((Laughing)) ↑anyway who gave the details of my number?	Comment [YK108]: Wh Question
137	you	the details of my number:	Comment [YK109]: Request for Information

159 V18: my ↑nephew is gonna get it man!

160 P1: yeah you get him, while ↑anyway one more time for you Vjit GOTCHA!!!!