Call 28

P1: this guy has an iPhone he has a problem with it thank god it’s under warranty=

P2: hmm

P1: =sent it in to fix but we: from the warranty people

P2: =said that he purposely hurt his phone in order to get the coverage from the warranty

P1: =what?

P2: YES

P2: =said that he purposely hurt his phone in order to get the coverage from the warranty

P1: what?

P2: YES

V28: this is calling form xx centre regarding an iPhone

V28: ok ok

P1: =is regarding warranty yeah nie ah

V28: no no no no

P1: =is ah regarding warranty yeah nie ah

V28: no no no no

V28: no

P1: tak der ah? ok nie

V28: no ah? ok nie

P1: tak der ah? ok nie

V28: no ah? ok nie

P1: next one where do you normally keep your iPhone from pocket ker back pocket?

V28: front pocket ker back pocket?

P1: front pocket left hand side OK?

V28: yes

P1: =when you put your front pocket left hand side ada benda-benda lain you simpan dalam tu ker?
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front pocket left hand ↑ side do you keep other things inside the same pockah?

V28: no ↑ no ↑ no

P1: pocket selalu empty?

the pocket is always empty?

V28: no ↑ nothing ↑ nothing

P1: tak der ah?

don’t have ah?

V28: no

P1: pocket selalu empty?

the pocket is always empty?

V28: no ↑ nothing ↑ nothing

P1: tak der ah?

don’t have ah?

V28: no

P1: sebab it’s like this if you read your warranty carefully if

the ↑ function= aha

P1: =of the button that is spoiling is caused by manufacture ee

then we is under ↑ warranty [tapi

V28: [ok

P1: kita buka kita eeh whatever we

V28: aha

P1: =like to take something and ↑ poke

V28: ↑ poking ↑ poking the thing

V28: ↑ hah

P1: deliberately ↑ spoil it so: it cannot fall under warranty

to spoil the phone?

V28: ↑ how would I want

P1: sometimes ↑ sometimes people like ah you know

tiak tia cucccak water then they try to clean with cotton bud they cuccak

cucuk case like under warranty we cannot give you under warranty because it

look like you deliberately make this accident ↑ yourself

V28: then

P1: tapi you kena ↑ bayar

V28: ↑ how much?

P1: the home button is ah plus you ↑ know

labour ↑ everything three hundred fifty

V28: buat rosaak ↑ pun consider ↑ have to ↑ pay?

V28: [ok

P1: sebab it’s like this if you read your warranty carefully if

the ↑ function= aha

V28: [ok

P1: kita buka kita eeh whatever we

V28: aha

P1: =like to take something and ↑ poke

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look like you deliberately make this accident ↑ yourself

V28: then

P1: tapi you kena ↑ bayar

V28: ↑ how much?

P1: the home button is ah plus you ↑ know

labour ↑ everything three hundred fifty
I understand your part. Your part show like I did something to the phone? 

P1: hmm

V28: but in fact, if I say I never do anything you don't believe also right?

P1: I cannot it's it's based on evidence

V28: based on evidence?

P1: hmm

V28: BUT I CAN SWEAR TO YOU ALSO I NEVER EVEN DO ANYTHING! I TAK BUAT APA PUN TAK CUCUK APE BENDA PUN!

P1: anything to orang jahat pun can swear not not I wanna say

V28: ok

P1: benda jahat

V28: ok

P1: ha

V28: ok but the problem is I'm asking this question

P1: IT'S NOT FAIR TAPI RULES ARE RULES I CANNOT BREAK I BREAK NANTI I IN TROUBLE

V28: ok fine that one I understand you part also

P1: ah so you gonna pay? should I put in the three hundred fifty for payment? yer ker tak?

V28: hmm

P1: so you dowanna pay or wanna pay? DO YOU WANT US TO FIX OR NOT? SENANG!

P1: so you dowanna pay or wanna pay? DO YOU WANT US TO FIX OR NOT? EASIER!
V28: consider

>so I’m paying for the thing that I didn’t do lar

P1: hmm macam tular unfortunately!

V28: you talk

P1: you nak nak complain ker ape?
you wanna wanna complain or what?

V28: ah

P1: ah you talk to P1 and P2

V28: Gotcha call?

P1: [hmm

P2: [hmm

VV28: siapa

ah?

((Laughing))

P2: from P1 and P2 but ah

P1: set up by your girlfriend

P2: hmm Norxxxxxdah

V28: Norxxxxxdah?

P1: hmm

V28: ok very funny!

P1: acho:

V28: very very funny!

P1: [your phone is ok

P2: [dunno whether it real or your phone is fine ok

V28: ok ok

P1: $your phone is ok

bro jangan takut!

P2: [hmm sebab kita takut

V28: [she scary me so she gonna watch out!

P1: hahaha
V28: she

↑better watch out!

((Laughing))

P1: $DON'T WORRY IT'S STILL UNDER WARRANTYS

V28: OK

P1: ↑ok bro we gotta say

P1 & P2: GOTCHA!!!

((Laughing))