Call 6

```
1
      P1:
             †so this gotcha call ah we actually had to call someone in <u>Australia</u> man because he
             ↑bought flight tickets for his friend to come to Australia. ↑wah good guy!
 2
 3
      P2:
             NICE GUY!
 4
      P1:
                             =cause his friend didn't have a credit card or something like that
             ↑so swee::t but you kno::w ↑naturally sweet guys they like to gotcha their friends
 5
      P2:
             with their
 6
             ∫ of course
 7
      P1:
 8
                             =swee::t
 9
      P2:
                                    =because they are sweet they thought hey
      P1:
10
                                                                                 =it balances
11
      P2:
             =ya exactly
12
      P1:
                            =the dynamics
13
      P2:
                                            =the karma
14
      P1:
                                                          yeah ↑exactly that's why what
             happen is this Gotcha call we called him up and said you know ↑wha:t
15
16
             PROBLEM
17
      ((Phone rings))
18
      V6:
             hello
19
      P2:
                     hello
20
      V6:
                            hmm
                                    good morning I'm calling from XXX ah
21
      P2:
22
      V6:
                                                                                 yes
                                                                                                          Comment [YK1]: Yes/No Question
             okie can I speak to Mr Y K K?
23
      P2:
                                                                                                          Comment [YK2]: Request for
24
      V6:
                                                   yeah speaking
                                                                                                          Information
                                                                                                          Comment [YK3]: Answer
      P2:
                                                                   Mr you have ah purchased a
25
             ticket to go to Australia ah [on the thirteenth
26
                                                                                                          Comment [YK4]: Yes/No Question
                                                                                                          Comment [YK5]: Request for
27
      V6:
                                         [yes]
                                                           =rite? ahm ↑may I ↑know who made
28
      P2:
                                                                                                          Comment [YK6]: Answer
29
             this purchase for you?
                                                                                                          Comment [YK7]: Wh Question
                                                                                                          Comment [YK8]: Request for
30
      V6:
                                    a:::h friend of mine hmmm he is currently in Australia
                                                                                                          Information
31
      P2:
              okay because ah we've got a report from the bank
                                                                                                          Comment [YK9]: Answer
32
      V6:
                                                                  aha
                                                                                                          Comment [YK10]: Yes/No Question
33
      P2:
                                                                          that this is a fraud claim
                                                                                                          Comment [YK11]: Request for
             ah > the owner of the card is Mister Axx Oxx is it?
34
                                                                                                          Confirmation
```

| Section P2: Section | 35 | V6: | yeah | Comment [YK12]: Answer |
|--|----|-------|---|-----------------------------|
| P2: =hold on ah ((Phone rings)) A: ↑hello P2: hello good morning can I speak to A Oxx* A: a: a: yes speaking Comment [YK13]: Yes/No Question Comment [YK15]: Answer Comment [YK15]: Answer A: yeah A: yeah A: yeah A: yeah A: yeah A: purchase? Flight ticket for a friend of yours down to Australia rite Mister Yxx Flight ticket for a friend of yours down to Australia rite Mister Yxx Flight ticket for a friend of yours down to Australia rite Mister Yxx Comment [YK16]: Wa Question Comment [YK18]: Answer Comment [YK18]: Answer Comment [YK19]: Yes/No Question Comment [YK19]: Yes/No Question Comment [YK19]: Yes/No Question Comment [YK27]: OR Comment [YK27]: OR Comment [YK28]: Answer Comment [YK28]: No Question Comment [YK28]: Request for Information Information Comment [YK28]: Request for Information Comment [YK28]: Request for Information Comment [YK28]: No Question Comment [Y | | P2: | • | |
| 40 ((Phone rings)) 41 A: | 38 | V6: | ah alright ah | |
| A: Thello P2: | 39 | P2: | =hold on ah | |
| A: a:h yes speaking Comment [YK13]: YesNo Question Comment [YK14]: Request for Information Comment [YK15]: Answer Comment [YK16]: Na Question Comment [YK17]: OIR Comment [YK18]: Answer Comment [YK18]: Answer Comment [YK18]: Na Question Comment [YK28]: Na Question Comment [YK38]: Na Question Comment [YK | 40 | ((Pho | one rings)) | |
| A: a:h yes speaking Comment [YK14]: Request for Indication Comment [YK15]: Answer | 41 | A: | †hello | |
| A: ach yes speaking Information Ach P2: Ach | 42 | P2: | hello good morning can I speak to A Oxx? | |
| Mister A Oxx my name is Mokthar XXX I'm calling from XXX ya yeah 46 A: yeah 47 P2: ok the thing is you have made a purchase for a ticket recently 48 A: purchase? 50 P2: flight ticket for a friend of yours down to Australia rite Mister Yxx 51 Exx Kxx? Comment [YK19]: Wh Question 52 A: 1 I don't know a:h I I didn't purchase anything I oo oo who a:h Comment [YK20]: Request for Confirmation 53 what I don't have any idea what you talking about Comment [YK20]: Request for Confirmation 54 P2: hold on a second, ah hello Comment [YK22]: OIR 55 V6: ah yeah Comment [YK22]: OIR 58 V6: a:::hh (breathes) Comment [YK23]: Request for Confirmation 59 P2: aeaea would you like to speak with Mister A? Comment [YK23]: Request for Confirmation 60 V6: [yeah] Comment [YK23]: Request for Linformation 60 On ok <i'm both="" can="" each="" other="" patching="" speak="" thru="" to="" you=""> Comment [YK23]: Request for Linformation 64 V6: go ahead 65 P2: go ahead 66 A: hello 67 V6: yeah 68 A: what's going on? Comment [YK23]: No Response Comment [YK23]: No Response Comment [YK33]: No Question Comment [YK33]: No Question<td>43</td><td>A:</td><td>a:h yes speaking</td><td></td></i'm> | 43 | A: | a:h yes speaking | |
| 48 A: 49 purchase? 50 P2: flight ticket for a friend of yours down to Australia rite Mister Yxx 51 Kxx Kxx? 52 A: | | P2: | | Comment [YK15]: Answer |
| A: D:::h wha wha what purchase? P2: flight ticket for a friend of yours down to Australia rite Mister Yxx | 46 | A: | yeah | |
| purchase? Comment [YK16]: Wh Question | 47 | P2: | ok the thing is you have made a purchase for a ticket recently | |
| P2: | 48 | A: | o::h wha what | |
| Comment [YK29]: Yes/No Question Comment [YK29]: Answer | 49 | | purchase? | |
| A: | | P2: | | Comment [YK17]: OIR |
| what I don't have any idea what you talking about Comment [YK20]: Request for Confirmation | 51 | | Kxx Kxx? | |
| P2: | | A: | | |
| This inter Yxx Kxx Kxx Response Comment [YK22]: OIR | | | | |
| Comment [YK23]: OIR | | P2: | · \\ | Response |
| P2: | 56 | V6: | ah yeah | |
| V6: See a ease a would you like to speak with Mister A? Find on hold on Comment [YK25]: Request for Confirmation Comment [YK26]: Non-answer Response Comment [YK27]: Yes/No Question Comment [YK28]: Request for Information Comment [YK28]: Request for Information Comment [YK28]: Request for Information Comment [YK29]: Answer Comment [YK29]: Answer Comment [YK29]: Answer Comment [YK29]: Answer Comment [YK30]: Wh Question Comment [YK31]: Request for Information Comment [YK31]: Request for Information Comment [YK31]: No Response To YK30 Comment [YK32]: No Response To YK30 Comment [YK33]: Wh Question Comment [YK33]: Wh Question Comment [YK34]: Wh Question Comment [YK35]: Yes/No Question | 57 | P2: | >1can you tell me what is going on? | |
| P2: aeaea would you like to speak with Mister A? [hold on hold on [yeah] Comment [YK26]: Non-answer Response Comment [YK27]: Yes/No Question Comment [YK28]: Request for Information on ok <i'm both="" can="" each="" other="" patching="" speak="" thru="" to="" you=""> Comment [YK29]: Answer Comment [YK29]: Answer Comment [YK29]: Answer Comment [YK30]: Wh Question Comment [YK30]: Wh Question Comment [YK31]: Request for Information Comment [YK31]: No Response To YK30 V6: yeah A: what's going on? I ah I know you for how long? how many years? and you wanna play this kinda prank on me? Comment [YK31]: Yes/No Question Comment [YK32]: Yes/No Question Comment [YK34]: Wh Question Comment [YK34]: Wh Question Comment [YK34]: Yes/No Question</i'm> | 58 | V6: | a:::hh (breathes) | Comment [YK25]: Request for |
| Find on hold on Response | 59 | P2: | | |
| 61 V6: [yeah] 62 P2: ok hold on hold 63 on ok <i'm both="" can="" each="" other="" patching="" speak="" thru="" to="" you=""> 64 V6: alright 65 P2: =go ahead 66 A: hello 67 V6: yeah 68 A: =what's going on? 69 V6: [I ah I know you for how long?] 69 V6: how many years? and you wanna play this kinda prank on me? 60 Comment [YK29]: Request for Information Comment [YK30]: Wh Question Comment [YK31]: Request for Information Comment [YK32]: No Response To YK30 Comment [YK32]: Wh Question Comment [YK32]: Wh Question Comment [YK34]: Wh Question Comment [YK34]: Wh Question</i'm> | | | | |
| ok hold on hold on ok <i'm both="" can="" each="" other="" patching="" speak="" thru="" to="" you=""> Comment [YK29]: Answer Comment [YK29]: Answer Comment [YK29]: Answer Comment [YK30]: Wh Question Comment [YK31]: Request for Information Comment [YK31]: No Response To YK30 Comment [YK32]: No Response To YK30 Comment [YK33]: Wh Question Comment [YK34]: Wh Question Comment [YK34]: Wh Question Comment [YK34]: Wh Question Comment [YK35]: Yes/No Question</i'm> | 61 | V6: | [yeah] | |
| 64 V6: alright 65 P2: =go ahead 66 A: hello 67 V6: yeah 68 A: =what's going on? 69 V6: I ah I know you for how long? 69 V6: how many years? and you wanna play this kinda prank on me? Comment [YK31]: Request for Information Comment [YK32]: No Response To YK30 Comment [YK33]: Wh Question Comment [YK34]: Wh Question Comment [YK34]: Wh Question | 62 | P2: | ok hold on hold | |
| 65 P2: =go ahead 66 A: hello 67 V6: yeah 68 A: what's going on? 69 V6: what's going on? 69 V6: lah I know you for how long? 69 how many years? and you wanna play this kinda prank on me? 60 Comment [YK30]: Wh Question Comment [YK32]: No Response to YK30 Comment [YK33]: Wh Question Comment [YK34]: Wh Question | 63 | | on ok <i'm both="" can="" each="" other="" patching="" speak="" thru="" to="" you=""></i'm> | Comment [YK29]: Answer |
| Comment [YK30]: Wh Question Comment [YK31]: Request for Information Comment [YK31]: Request for Information Comment [YK32]: No Response To YK30 Comment [YK32]: No Response To YK30 Comment [YK33]: Wh Question Comment [YK33]: Wh Question Comment [YK34]: Wh Question Comment [YK34]: Wh Question Comment [YK34]: Wh Question | 64 | V6: | alright | |
| 66 A: hello 67 V6: yeah 68 A: what's going on? 69 V6: what's going on? 69 V6: I ah I know you for how long? 69 how many years? and you wanna play this kinda prank on me? Comment [YK31]: Request for Information Comment [YK32]: No Response To YK30 Comment [YK33]: Wh Question Comment [YK34]: Wh Question | 65 | P2: | =go ahead | Comment [YK30]: Wh Question |
| 67 V6: yeah 68 A: what's going on? 69 V6: I ah I know you for how long? 69 V6: I ah I know you for how long? 69 Now many years? and you wanna play this kinda prank on me? 60 Comment [YK33]: Wh Question 60 Comment [YK34]: Wh Question 60 Comment [YK35]: Yes/No Question | 66 | A: | hello | Comment [YK31]: Request for |
| A: what's going on? Comment [YK33]: Wh Question V6: I ah I know you for how long? Comment [YK34]: Wh Question how many years? and you wanna play this kinda prank on me? Comment [YK35]: Yes/No Question | 67 | V6: | yeah // | |
| 69 V6: I ah I know you for how long? Comment [YK34]: Wh Question how many years? and you wanna play this kinda prank on me? Comment [YK35]: Yes/No Question | 68 | A: | =what's going on? | то ҮКЗО |
| how many years? and you wanna play this kinda prank on me? Comment [YK35]: Yes/No Question | 69 | V6: | I ah I know you for how long? | |
| | 70 | | | |
| | | | | |

| 71 | A: | a::h what ↑prank? | Comment [YK37]: No RESPONSE TO YK33 & YK34 |
|----------|--------------------|---|--|
| 72 | V6: | playing some kind of STUPID pranklar on me ↑right? | Comment [YK38]: Non-answer |
| 73 | A: | wa wa wa wats going on? | Response to YK35 |
| 74 | <i>1</i> 1. | Thow come? wa what's? \tag{who's on the line?} | Comment [YK39]: Wh Question Comment [YK40]: OIR |
| 75 | P2: | ↑ok hold on hold on here, excuse me | Comment [YK41]: Answer |
| 75 76 | Γ Ζ. | if you all think this is a prank ahm Mister A you're current ahm ah your bank is ah | Comment [YK42]: Yes/No Question |
| 77 | | XXX bank right?> | Comment [YK43]: Assessment |
| 78 | A: | a:h yeah that's rite | Comment [YK44]: Non-answer Response |
| 79 | P2: | <ok bank="" call="" hold="" let="" me="" on="" the=""></ok> | Comment [YK45]: Wh Question |
| 80 | V6: | <wa goin="" on?<="" td="" wa="" whats=""><td>Comment [YK46]: OIR</td></wa> | Comment [YK46]: OIR |
| 81 | ((Pho | ne rings)) | Comment [YK47]: Wh Question |
| | | | Comment [YK48]: OIR |
| 82 | P1: | <hello bank="" good="" morning="" south="" wales="" xxx=""></hello> | Comment [YK49]: OIR |
| 83 | P2: | hi can I speak to Mister | Comment [YK50]: Wh Question |
| 84 | | Langdon please? | Comment [YK51]: NO RESPONSE TO YK45, YK47, YK50 |
| 85 | P1: | <ahm a="" hold="" on="" sec=""></ahm> | Comment [YK52]: OIR |
| 86 | P1: | ↑hello | Comment [YK53]: Yes/No Question |
| 87 | P2: | hello Mister ↑Langdon | Comment [YK54]: Request for Confirmation |
| 88 | P1: | >good day< | Comment [YK55]: Answer |
| 89 | P2: | hi I'm I'm mokthar from XXX Malaysia | Comment [YK56]: Wh Question |
| 90 | P1: | | Comment [YK57]: OIR |
| 91 | P2: | ye:a:p | Comment [YK58]: No RESPONSE TO YK56 |
| 92 | | regards of the mail you sent us ah about ah this flight | Comment [YK59]: Yes/No Question |
| 93 | P1: | ye:ah this is fo:r a::h | Comment [YK60]: Request for Information |
| 94 | | hang <on a="" tick=""> ahm Mister A Ong</on> | Comment [YK61]: Answer |
| 95 | P2: | yeah why why did you cancel? | Comment [YK62]: Wh Question |
| 96 | P1: | a:l ↑well | Comment [YK63]: Request for Information |
| 97 98 | | apparently ah the card has been reported as fraud mate, cause the cash amount is three hundred and ninety four ringgit and that card can't go tru | Comment [YK64]: Answer |
| 99 | A: | [aah] | |
| 100 | P1: | [hello who's there?] | Comment [YK65]: Wh Question |
| 101 | P2: | ah we've got Mister A Oxx here | Comment [YK66]: Request for Information |
| 102 | | [yeah] | Comment [YK67]: Answer |
| 103 | P1: | Mister A apparently you | |
| 103 | 1 1. | †cancelled ah your flight a:h you actually said it was not allowed so we have to | |
| 105 | | cancel it this right? | Comment [YK68]: Yes/No Question |
| 106 | A: | a:h no there is no notification of a cancellation | Comment [YK69]: Request of |
| 100 | | and no more to no institution of a suitediation | Confirmation |

| 107 108 | P1: | well apparently you did it online mate so ah we have to cancel it that's why it's put | |
|------------|-----|---|--|
| 108 | | under its put under questioning mate | |
| 110 | A: | questioning? | Comment [YK71]: Yes/No Question |
| 111 | P1: | yeah so ah unfortunately | Comment [YK72]: Request of Confirmation |
| 112 | | the flight can't go thru so that's the end of that | Comment [YK73]: Answer |
| 113 | A: | can I like get you xxx work something | Comment [YK74]: Yes/No Question |
| 114 | | out? I don't know | Comment [YK75]: Suggestion |
| 115 | P1: | a:h I'm afraid that's the end of that | Comment [YK76]: Non-answer Response |
| 116 | P2: | a:h never mind thank | Comment [YK77]: Wh Question |
| 117 | | you Mister Langdon thank you | Comment [YK78]: Request for Information |
| 118 | P1: | yeah | Comment [YK79]: Non-answer |
| 119 | P2: | hello so A | Response |
| 120 | A: | yeah // | Comment [YK80]: Wh Question |
| 121 | P2: | how are you gonna pay | Comment [YK81]: Request for Information |
| 122 | | for this ticket now ah sir? | Comment [YK82]: Answer |
| 123 | A: | a::h I don't know lar that's the only credit card I have | Comment [YK83]: Wh Question |
| 124 | | but ah what happens to my three hundred bucks? | Comment [YK84]: Request for Information |
| 125 126 | P2: | it's not credited yet ah that's therefore we need the money mister ah \(^1\)Yxx Kxx Kxx | Comment [YK85]: Non-answer Response |
| 127 | V6: | yeah | Comment [YK86]: Wh Question |
| 128 | P2: | when can | Comment [YK87]: Request for Information |
| 129 | | you come to our XXX office? | Comment [YK88]: Answer |
| 130 | V6: | why do I have to go to XXX? | Comment [YK89]: Wh Question |
| 131 | P2: | you need to come to the | Comment [YK90]: Request for Information |
| 132 | | Air Asia office for this because or not we have to cancel your flight yeah | Comment [YK91]: No RESPONSE |
| 133 | V6: | o::hkay | Comment [YK92]: Request for Information |
| 134 | P2: | >so when can you come in and pay cash? or else we have to cancel this< | Comment [YK93]: Wh Question |
| 135 | V6: | a:h | Comment [YK94]: Wh Question |
| 136 | | where is the nearest ahm? where can I find ah XXX ah? | Comment [YK95]: Request for Information |
| 137 138 | P2: | abouts are you are? | Comment [YK96]: Non-answer Response |
| 139 | V6: | <a::h bed="" i'm="" in="" my="" now="" on="" sleeping=""></a::h> | Comment [YK97]: Wh Question |
| 140 | P2: | o:h ok no no but | Comment [YK98]: Request for Information |
| 141 | | where is your whereabouts? | Comment [YK99]: Non-answer Response |
| 142 | V6: | a:h I'm in Sungai Buluh | Comment [YK100]: Wh Question |
| 143 144 | P2: | †o:k okay awesome >then you can go over to the hitz studio and look for P2 and P1< | Comment [YK101]: Request for Information |
| | | <u> </u> | Comment [YK102]: Answer |

145 ((Laughing)) I already knew it 146 V6: 147 ((Laughing)) YOU SLEEPY HEAD! 148 P1: 149 V6: yeah 150 P1: SHOW SOME ENTHUSIASM TO LIFE!!! 151 P2: EXACTLY! 152 P1: ↑YOUR FRIEND PAID FOR YOUR TICKET YOU BETTER PAY 153 HIM BACK! 154 V6: yeah 155 ((Laughing)) 156 ↑A A your ↑acting ah, I give you ah good four out of ten lar bro! ((Laughing)) 157 158 A: alamak wahta XXX 159 V6: neway alright I know it lar 160 P1: so you know what for both of 161 you guys P2 and I have to say 162 P1&P2: GOTCHA!!! 163 P1: =but enjoy your flight your trip and all 164 that 165 P2: yeah take care 166 P1: have fun ah 167 V6: yes thanks