

## Call 7

1 P1: >this gotcha call involves me calling up P2 I kid you not<  
 2 P2: ok  
 3 P1: =I had to call up  
 4 P2 on this because ah this dude got a new credit card ↑right  
 5 P2: hmmm  
 6 P1: and ah well we t  
 7 old P2 go outside the studio and pretend him to be a vendor that's a on online  
 8 vendor that's someone's using his credit cards to buy stuff from  
 9 P2: check it out  
 10 P1: \$check it ah\$  
 11 ((Laughing))  
 12 ((Phone rings))  
 13 V7: hello  
 14 P1: <hello this is Chu Wei calling from XXX credit card department may I  
 15 speak to Mister V please?>  
 16 V7: hmm yes  
 17 P1: <ok just want to confirm you're your purchase  
 18 of a XXX pro ah? seven thousand four hundred on your credit card ah? > [this one  
 19 have  
 20 V7: [what?]  
 21 P1: >to be made in two payments] ah just wanna confirm you just made an online order  
 22 ah? [for XXX pro seven thousand four hundred ringgit?] [this one has  
 23 V7: [no no no]  
 24 P1: sorry?  
 25 V7: I  
 26 haven't I haven't purchase anything  
 27 P1: you this is not ↑you ah?  
 28 V7: no  
 29 P1: ok hang  
 30 on ah so I can report is as  
 31 V7: yeah no definitely no  
 32 P1: ok ↑hold on sir I'm gonna stop  
 33 the purchase now ah hang on ah sir, ok I'm going to try to get the number of the  
 34 online store and the person who: ah tried to intercept your credit card do you want  
 35 to press charge for this?

**Comment [YK1]:** Yes/No Question

**Comment [YK2]:** Request for Information

**Comment [YK3]:** Answer

**Comment [YK4]:** Yes/No Question

**Comment [YK5]:** Request for Confirmation

**Comment [YK6]:** Yes/No Question

**Comment [YK7]:** Request for Confirmation

**Comment [YK8]:** Non-answer Response to YK4 & YK6

**Comment [YK9]:** OIR

**Comment [YK10]:** Yes/No Question

**Comment [YK11]:** Request for Confirmation

**Comment [YK12]:** Yes/No Question

**Comment [YK13]:** Request for Confirmation

**Comment [YK14]:** Answer to YK10 & YK12

**Comment [YK15]:** OIR

**Comment [YK16]:** Yes/No Question

**Comment [YK17]:** Request for Confirmation

**Comment [YK18]:** Answer

**Comment [YK19]:** Yes/No Question

**Comment [YK20]:** Suggestion

36	V7:	no	Comment [YK21]: Answer
37	P1:	you don't want to press charge ah?	Comment [YK22]: Yes/No Question
38	V7:	what is	Comment [YK23]: Request for Confirmation
39	that?		Comment [YK24]: Non-answer Response
40	P1:	it's ah XXX pro you order online from the XXX store ah	Comment [YK25]: Wh Question
41	V7:	[no:: I haven't	Comment [YK26]: Request for Information
42	that XXXXXXXXXXXXX		Comment [YK27]: Non-answer Response
43	P1:	[I know that's	
44	↑why I'm trying to stop for you I'm trying to stop for you sir but I need your		
45	verification there is not go thru ah, so I need you to hold on on the line so I can		
46	cancel the order		
47	V7:	=↑no maybe I will call the credit card centre	
48	P1:	[but I'm talking to you now	
49	V7:	[because I don't know what	
50	to]I don't know who where you come from you know because you using private		
51	number you know		
52	P1:	that's why we're=	
53	V7:	=authorized by that	
54	P1:	=always	
55	call by private number lar	can I cancel the order for you then?	Comment [YK28]: Yes/No Question
56	V7:	yes [cancel it then don't	Comment [YK29]: Suggestion
57	P1:	[ok I will do now	Comment [YK30]: Answer
58	just hold on a second]		
59		I can put you thru the online store ah so definitely it's not	
60	you ah?		Comment [YK31]: Yes/No Question
61	V7:	ya	Comment [YK32]: Request for Confirmation
62	P1:	ok I need to call the vendor ah you hold on ah sir please don't hang	Comment [YK33]: Answer
63	up ah, then I can cancel		
64	((Phone rings))		
65	((Dial tone))		
66	((Phone rings))		
67	P2:	↑\$hello	Comment [YK34]: Yes/No Question
68	P1:	hello is this XXX online store Malaysia ah?	Comment [YK35]: Request for Confirmation
69	P2:	yeah	Comment [YK36]: Answer
70	P1:	ah just now you have	Comment [YK37]: Yes/No Question
71	one order put thru a credit card under the name Mister V ah?		Comment [YK38]: Request for Confirmation
72	P2:	hold on let me check	Comment [YK39]: Non-answer Response

73	P1:	this one we need you to cancel the order ah we have Mister V on the line now and	
74		this one seven ↑thousand four hundred for XXX pro is not [his order	
75	P2:		[it it's already confirm
76		ah	
77	P1:	↑no it's not his order ah ↓I have Mister V on the line now hello Mister V ah	
78	V7:	<yes I'm here>	
79	P1:	so ok can you please inform the guy that it's not from you ah	
80	P2:	↑but it's confirmed already you understand? it it's already	Comment [YK40]: Yes/No Question
81	P1:		↑no no you have to
82		cancel this one	Comment [YK41]: Assessment
83	P2:	can I speak to Mister V ah?	Comment [YK42]: Answer
84	P1:	yes can he is on the line now	Comment [YK43]: Yes/No Question
85	P2:	hello Mister V	Comment [YK44]: Request for Information
86	V7:	yes I am here <who is this?>	Comment [YK45]: Answer
87	P2:	ok this is not you make the	Comment [YK46]: Wh Question
88		confirmation of the this credit card because it's got all the pin all you know	Comment [YK47]: Request for Information
89	V7:	and↑	Comment [YK48]: No RESPONSE
90	P2:	↑you know your credit card to make verification you need the three number	
91		code at the behind ah?	Comment [YK49]: Yes/No Question
92	V7:	I know but I cannot read it to anyone	Comment [YK50]: Request for Confirmation
93	P2:	>↑no no I DON'T	Comment [YK51]: Answer
94		WANT YOU TO READ IT I DON'T WANT YOU TO READ IT but they have it	
95		that's why its confirm already so the unit is already considered purchased<	
96	P1:	[sorry ah sir Mister V please please do not give your]	
97	V7:	[no no I don't	
98	P2:	>↑no it's considered purchased already a:h if look if you if that	
99		person has no right we can cancel the address we give it to you what is your	
100		address? we pass it to you<	Comment [YK52]: Wh Question
101	V7:	a:h how come?	Comment [YK53]: Request for Information
102	P2:	it's considered bought already	Comment [YK54]: Non-answer Response
103		we can change the address the delivery go to you	Comment [YK55]: Wh Question
104	V7:	[no no I don't know I I I never	Comment [YK56]: OIR
105		I purchase anything=	Comment [YK57]: Answer
106	P2:	>[but it's already considered	
107		bought you understand ah?<=	Comment [YK58]: Yes/No Question
108	V7:	=[no no	Comment [YK59]: Assessment
109	P2:	=>in our inventory already considered out<	Comment [YK60]: Answer

110 V7: no no

111 P2: =↑finish

112 V7: no no there is no what you call I never use the XXX you know?

113 card I never online you know? how come I can you know?

114 P2: >did you tell anyone of

115 your thing ah?<

116 V7: no

117 P2: >because now ah look you have to understand our

118 situation it's already inventory come out ready it's already someone's property [so

119 we might further give it<=

120 V7: [no]

121 P2: =to you <

122 V7: cannot ok whatever it is you want to say ok I

123 will call XXX credit card center and then bincang about this lar ok

124 P2: ok how

125 bout this how bout this I I I got an option for you option for you how about you ah

126 you with this computer you check out the website www dot hits dot fm to listen to

127 this gotcha call?

128 ((Laughing))

129 P2: you just thought you bought a new computer is it?

130 P1: ↑ya man

131 V7: oh my god o:h hahah

132 P1: well P2 come on inside P2

133 V7: ya ya hits dot fm right?

134 P1: ya its hits dot fm now

135 and WATS UP V?

136 V7: hehe yes

137 P1: ↑it's ok

138 P2: o:h V we forgot to say something to you lar

139 bro

140 P1&P2: GOTCHA!!!!

**Comment [YK61]:** Yes/No Question

**Comment [YK62]:** Assessment

**Comment [YK63]:** Yes/No Question

**Comment [YK64]:** Assessment

**Comment [YK65]:** Wh Question

**Comment [YK66]:** Assessment

**Comment [YK67]:** NO RESPONSE TO YK61, YK63, YK65

**Comment [YK68]:** Yes/No Question

**Comment [YK69]:** Suggestion

**Comment [YK70]:** Answer

**Comment [YK71]:** Wh Question

**Comment [YK72]:** Suggestion

**Comment [YK73]:** NO RESPONSE TO YK71

**Comment [YK74]:** Yes/No Question

**Comment [YK75]:** Assessment

**Comment [YK76]:** Answer

**Comment [YK77]:** Yes/No Question

**Comment [YK78]:** Request for Confirmation

**Comment [YK79]:** Answer

**Comment [YK80]:** Wh Question

**Comment [YK81]:** Request for Information

**Comment [YK82]:** Non-answer Response