Call 8

1	P1:	↑P2 why you have to attack this girl's mum?	
2 3	P2:	because she told me to do the <i>gotcha</i> dude ↑don't sound it mean like I did something wrong=	
4	P1:	hehe	
5 6 7 8 9	P2:	=ok anyway this girl constantly uses her mums credit card without the mum's permission so we decided to CAPITALIZE the situation and called the mum and said ↑look your daughter has used your credit card over five thousand ringgit obviously the mum freaked check out the American accent is terrible I apologize	
10	((Pho	ne rings))	
11	V8:	hello	
12	P2:	hi my name is Harold ahm can I speak to V please?	Comment [YK1]: Yes/No Question Comment [YK2]: Request for
13	V8:	↑yes speaking	Information
14 15	P2:	↑ok ahm ↑I'm calling from a website ahm called XXX dot com ah we're from America here from the United States=	Comment [YK3]: Answer
16	V8:	>ya ya<	
17 18 19 20 21	P2:	=we actually got your number from the ah credit card that you have <u>currently</u> ahm we wanted to do a double check because we have ah <u>order</u> came thru for some products from our website basically t-shirts and ah and <u>modern</u> furniture and ah the amount came up to more than a thousand US dollars	
22	V8:	↑hello but I haven't ordered anything!	
23 24	P2:	ahm the thing is its under this name we wanted to check with your if you're familiar with Noramira?	Comment [YK4]: Yes/No Question
25	V8:	ah ha Noramira	Comment [YK5]: Request for
26	P2:	=Noramira Muhammad XXX?	Confirmation Comment [YK6]: Request for
27	V8:	\$ya ya that's that's my daughter\$	Confirmation
28	P2:	ok	Comment [YK7]: Answer
29	V8:	when did she order the thing?	Comment [YK8]: Wh Question
30	P2:	ahm this was about five days ago	Comment [YK9]: Request for Information
31	V8:	>ya ya<	Comment [YK10]: Answer
32 33 34	P2:	ok so the orders already gone thru we just want to ahm we just wanted to <u>confirm</u> with you that you know that she that's your daughter that's fine okay so we're [gonna put the order thru	
35	V8:	[ya ya	

36		yeah but using which card which card she's using?	Comment [YK11]: OIR
	D2		Comment [YK12]: Wh Question
37 38	P2:	ahm this one we only got the name ah the credit card company has your details we're not allowed to have that details ahm they called us and said for us to check on	Comment [YK13]: Request for Information
39		it=	Comment [YK14]: Non-answer Response
40	V8:	yeah yeah	
41 42	P2:	=so ahm the name that the order was made was under ah Noramira but=	
43	V8:	ah ha	
44 45	P2:	=the credit card company called us and said that the card is under your name Rosini XXX	
46	V8:	ya ya yes ah ha	
47	P2:	ok so what ahm once	Comment [YK15]: OIR
48		converting it to Malaysian ringgit after all the ah the amount has been put thru	
49		posting it and it's gonna come up to five thousand nine hundred ringgit okay?	Comment [YK16]: Yes/No Question
50	V8:	five thousand nine hundred ringgit?	Comment [YK17]: Request for Confirmation
51	P2:	↑yeah so ah are we ok to put that thru?	Comment [YK18]: Non-answer
52	V8:	no any any better cancel it now	Response Comment [YK19]: Yes/No Question
53	P2:	cancel it now? a:h ok but=	Comment [YK20]: Request for Confirmation
54	V8:	yeah	Comment [YK21]: Answer
55	P2:	=it's	Comment [YK22]: Yes/No Question
56		your daughter so did she not inform you?	Comment [YK23]: Request for
57	V8:	↑yes she didn't inform me that ah the	Confirmation Comment [YK24]: Answer
58	•	overall the five thousand is very ah ve:ry expensive very \taghington high	Comment [YK25]: Yes/No Question
59	P2:	oh ok so wa	Comment [YK26]: Request for
60		what would you like us to do now?	COnfirmation
61	V8:	a:h just cancel it and I'll I'll discuss with my	Comment [YK27]: Answer
62		daughter [first]	Comment [YK28]: Yes/No Question
63	P2:	[okay] ahm do you want us to because ahm when I I can't actually cancel	Comment [YK29]: Assessment
64		it the only thing I can do is to put another method of payment cause someone has to	Comment [YK30]: Answer Comment [YK31]: Wh Question
65		pay for that cause ahm the <u>orders</u> actually gone thru we're about to post it=	Comment [YK32]: Request for
66	V8:	a:h ↑no no no	Information
67	P2:	= by the way	Comment [YK33]: Answer
68	V8:	that ah aha	
69	P2:	is it	
70	V8:	ah you just call me ah	Comment [YK34]: Wh Question
71		around five↑	Comment [YK35]: Request for Information
72	P2:	>five ok but ahm ah but ah just just very quickly so what should I do	Comment [YK36]: Yes/No Question
73		now? just cancel the order for you?<	Comment [YK37]: Suggestion

74	V8:	ah ↑yes cancel	Comment [YK38]: No Response TO YK21
75	P2:	↑ok but someone someone has	Comment [YK39]: Answer to YK36
76		to pay for it though oo eh rosini	
77	V8:	yeah five thousand ringgit ah?	Comment [YK40]: Yes/No Question Comment [YK41]: Request for
78	P2:	 otherwise what 	Confirmation
79 80		can do is make <u>installments</u> so we can send it later on> ahm has your daughter used your credit card without your permission before?	Comment [YK42]: Non-answer Response
81	170.	>va va va	Comment [YK43]: Yes/No Question
	V8:		Comment [YK44]: Request for Confirmation
82 83	P2:	oh dear ah do you want us to press charges against your daughter?	Comment [YK45]: Answer
84	V8:	↑no no not not \$press charges\$	Comment [YK46]: Yes/No Question
85	, 0.	against my daughter	Comment [YK47]: Suggestion
86	P2:	k ok ahm	Comment [YK48]: Answer
87	V8:	ah I would ahm have a discussion with her first=	
88	P2:	okay	
89	V8:	=then ah =	
90	P2:	do you want us to call her after that?	Comment [YK49]: Yes/No Questions
91	V8:	= are you sure? are	Comment [YK50]: Suggestion
92		you sure ah is this her name?	Comment [YK51]: Non-answer Response
93	P2:	yes ah ahm the name is Noramira Muhammad XXX	Comment [YK52]: OIR
94		correct?	Comment [YK53]: Yes/No Question
95	V8:	ah yes yes ah	Comment [YK54]: Request for Confirmation
96	P2:	ok so what we can do is we need to put it in ho:ld we need to	Comment [YK55]: Answer
97		press=	Comment [YK56]: Yes/No Question
98	V8:	ah put it on hold	Comment [YK57]: Request for Confirmation
99	P2:	=ok then we need to press charges against Noramira	Comment [YK58]: Answer
100	V8:	↑no no no need to fine charges this is my daughter you ↑know	
101	P2:	ok ok	
102	V8:	ah	
103	P2:	what ahh?	Comment [YK59]: OIR
104	V8:	ah ha	
105	P2:	she also contacted us	
106	V8:	ah ha	
107	P2:	ahm and she told us to do a	
108		estable sell on you	
		gotcha call on you	

