

July 2010.

Dear Respondent,

QUESTIONNAIRE ON AN ASSESSMENT OF THE PERFORMANCE OF DIGITAL LIBRARIES BASED ON AN INFORMATION SYSTEMS IMPACT MODEL.

I am a PhD student in Faculty of Computer Science & Information Technology, University of Malaya, under the supervision of Assoc. Prof. Dr. Diljit Singh.

I am inviting you to participate in my research by answering this questionnaire. This is a user-centered study therefore your information is very critical in shaping the final outcome of my research.

Please complete the questionnaire enclosed. When answering, please refer to **ONE** digital library system that you commonly use i.e. your university's digital library.

Your participation is voluntary. All of your individual information supplied in the questionnaire will be treated as confidential where the questionnaire can be accessed only by me and my supervisor.




The questionnaire should take you about less than 25 minutes to complete. All the instructions on how to answer the questions are clearly explained in the questionnaire. I hope you will take the time to complete this questionnaire and return it back to the researcher by _____, before 5.00 pm.

If you have any questions or concerns about completing the questionnaire, please feel free to contact me at my correspondence details as given below.

Thank you for your kind co-operation.

Yours Sincerely,

Mohd Razilan Abdul Kadir
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