

July 2010.

Dear Interviewee,

QUESTIONNAIRE ON AN ASSESSMENT OF THE PERFORMANCE OF DIGITAL LIBRARIES BASED ON AN INFORMATION SYSTEMS IMPACT MODEL.

My name is Mohd Razilan Abdul Kadir and I am a PhD student in Faculty of Computer Science & Information Technology, University of Malaya, under the supervision of Assoc. Prof. Dr. Diljit Singh. I am inviting you participate in my research by answering this questionnaire.

Working title of my PhD is "Analysis of Digital Libraries Performance from an Information System Perspective". In specific, my study is a user centered study where the main aim is to determine digital library performance indicators from user-based measures which related to information systems perspective. Since this is a user-centered study, your information is very critical in shaping the final outcome of my research.

Your participation is voluntary however I strongly believe through your participation, your valuable contribution will reveal critical aspects related to current and future development/design of our academic digital library. All of your individual information supplied in the questionnaire will be treated as confidential where the questionnaire can be accessed only by me and my supervisor.

The interview will be in face-to-face basis and should take you about less than 25 minutes to complete. Your time and effort in completing this interview is greatly appreciated.


Yours Sincerely,

Mohd Razilan Abdul Kadir

Candidate for Degree of Doctor of Philosophy
University of Malaya, Kuala Lumpur.

 : 013 3689 567 or 013 397 0000

 : razilan@perdana.um.edu.my

 : Faculty of Computer Science & Information Technology (FCSIT)
University of Malaya, 50603 Kuala Lumpur.