

**INTERVIEW QUESTIONS FOR LIBRARIAN
AN ASSESSMENT OF THE PERFORMANCE OF DIGITAL LIBRARIES BASED ON
AN INFORMATION SYSTEMS IMPACT MODEL**

PART A: DEMOGRAPHIC

* Serial Number

1. University:

(1) UM
(2) UKM

(3) USM
(4) UPM

2. Name of university library / information centre:

3. Library homepage (URL):

4. Year established (digital library): _____

5. Gender: _____

6. Current designation: _____

7. Highest academic qualification: _____

8. Years of working of current designation: _____

PART B: GENERAL INFORMATION

9. Library first time using online library system: _____ (year)

10. Current library system used: _____

11. Vendor: _____

12. Year: _____

13. Number of staff for digital library:

_____ professionals.

_____ non-professionals.

_____ others. Please specify.

PART C: STATISTICS OF ONLINE COLLECTION

14. Total number of monograph: _____ volumes.

15. Total number of journal subscriptions(online): _____ titles.

16. Size of reference collection: _____ volumes.

17. Total subscriptions according to these types:

(1) Online Index/abstract databases: _____

(2). Online full-text databases: _____

(3). Online access: _____

(4). CD-ROMs: _____

(5). E-books: _____

(6). Others (please specify): _____

_____:

_____:

PART D: DIGITAL LIBRARY SERVICE POLICY

18. Does the library have a written digital library service policy/objective?

(1) Yes (2) No

If the answer is YES, state the policy/objective:

PART E: BUDGET

19. Please state the total library budget for the year 2009 and 2010?

RM _____ (2009)

RM _____ (2010)

20. From this budget amount, how much was allocated to the Digital library Service Division?

RM _____ (2009)

RM _____ (2010)

21. Does the budget sufficient?

- (1) Yes
 (2) No

PART F: INSTITUTIONAL IMPACT

	① (NO)	① (YES)
15. The academic digital library is cost effective.		
16. The academic digital library has resulted in reduced staff cost.		
17. The academic digital library has resulted in overall cost reductions (administration, hardware, software & etc).		
18. The academic digital library has resulted in overall improvement in library services.		
19. The academic digital library has resulted in improved outputs for academic users.		
20. The academic digital library has resulted in increase of capacity to manage growing volume of activity (e.g. transactions of searching, retrieving & etc.)		
21. The academic digital library has resulted in an improved library process and use.		
22. The academic digital library has resulted in better positioning for research university.		

Additional info:

PART G: FUTURE PLAN

23. Is the digital library involved in any project or collaboration projects with government or private agencies?

- (1) Yes (2) No

If the answer is YES, give details on the project:

24. What is the future plan for digital library services?

25. What are the major obstacles/problems you face in implementing digital library services?

26. Other comments related to digital library services:

END OF QUESTIONNAIRE.

THANK YOU

%%%%%%%%%

Interview session details:

1. Date: _____

2. Time: _____ (am/pm) to _____ (am/pm)

3. Location: _____

4. Interviewee Name: _____

5. Address: _____

